

Our Mission: To provide dispute resolution services to the citizens of the Sacramento community so that they may resolve conflict in a non-adversarial manner.

When we find ourselves involved in a disagreement about how to solve a problem, we sometimes experience high levels of emotion and frustration in the search for a remedy. This can be particularly challenging right now as we each face COVID-19 Impacts. To assist with these important conversations, specifically as it relates to the local Tenant Eviction Moratorium Ordinance and related rent repayment plans, the City has hired the **Sacramento Mediation Center** to provide dispute resolution services for properties within the city of Sacramento.

Dispute resolution services under this program are *voluntary and at no cost to the participating parties while funding is available*. Mediation sessions are conducted by a panel of mediators who provide an **informal, confidential, and professional setting**. They facilitate the discussions whereby the parties define the issues, develop their options and decide on solutions. Mediators do not decide what is right or wrong. Each participant has ample opportunity to express his or her perspectives and needs, as well as contribute thoughts and ideas for a mutually acceptable resolution.

Benefits of Mediation for all parties

- Preserves tenancy & occupancy
- Saves time and money, especially amidst additional tenant protections due to COVID
- Allows full participation in decisions
- Encourages more creative solutions
- Helps cultivate peaceful relationships

SACRAMENTO MEDIATION CENTER
2015 J Street, Suite 204
Sacramento, CA 95811

SACRAMENTO MEDIATION CENTER

A program of
California Lawyers for the Arts



**Sacramento CARES Mediation
Program: FREE City of
Sacramento
COVID-19-related
Commercial &
Residential
Landlord & Tenant Mediation
Services**

***Funded by City of Sacramento
COVID Relief Funding***

Types of situations appropriate for mediation within this program

- Commercial and Residential Landlords & Tenants Impacted by COVID-19
 - Negotiating Repayment Plans
 - Discussing rent and future tenancy
 - Negotiating lease terms
 - Seeking an alternative option to legal processes for tenancy and leases
 - Other COVID-related disagreements and needs for facilitated conversations

Other local resources:

City of Sacramento Small Business Hotline-
Phone: 916-808-7196
Email: smallbusiness@cityofsacramento.org

Sacramento Renters Helpline-
Phone: 916-389-7877
Website: www.rentershelpline.org

Sacramento Tenant Protection Program-
Phone: 916-808-8121
Email: tpp@cityofsacramento.org

Additional Services and Programs offered through California Lawyers for the Arts

- Mediation Training
- Arts-related Lawyer Referral Service
- Arts Arbitration and Mediation Services (A.A.M.S.)
- Educational Workshops
- Group Facilitation (Multi-Party)
- Consultation
- Large Group Problem Solving

Steps to open a case under COVID-related Commercial & Residential Landlord & Tenant Mediation Services:

Complete the form to the right and mail it to the Sacramento Mediation Center, or you may email the form available in the top right corner of the webpage at: calawyersforthearts.org/sacramento-mediation-center.html, under "contact."

Upon receipt of your mediation request form, a Sacramento Mediation Center (SMC) staff member will begin the process by contacting the person(s) identified on the form.

Once the situation is deemed consistent with the COVID-19 impacts-focus and both parties have agreed to mediate, the SMC staff member will coordinate a convenient date and time for your session to occur. Mediations are either online or in-person, using necessary protective measures. Co-mediators will be assigned to help you reach a resolution, which the parties may agree to make legally binding.

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2015 J Street, Suite 204 Sacramento, CA 95811

Phone: (916) 850-9010

www.sacmediation.org
www.calawyersforthearts.org

Yes, I would like to open a COVID-related tenant-landlord mediation case

Name(s) _____

Address _____

Phone _____

Email _____

Contact information for the person(s) with whom I am having a disagreement, conflict, or communication challenge: Name(s) _____

Address _____

Phone _____

Email _____

A brief description of the situation from my viewpoint, including impacts from COVID-19:

Mail to:

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