

City Council Homeless Subcommittee: Overview of Current Crisis System Populations and Performance

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Purpose of Presentation

- Shelter Programs Overview
 - Capacity
 - Utilization
 - Populations Served
- System Performance
 - Living Situations at Entry
 - Average Length of Stay
 - Exit Destinations
 - Returns to Homelessness

Current Crisis System

SHELTER PROGRAMS OVERVIEW

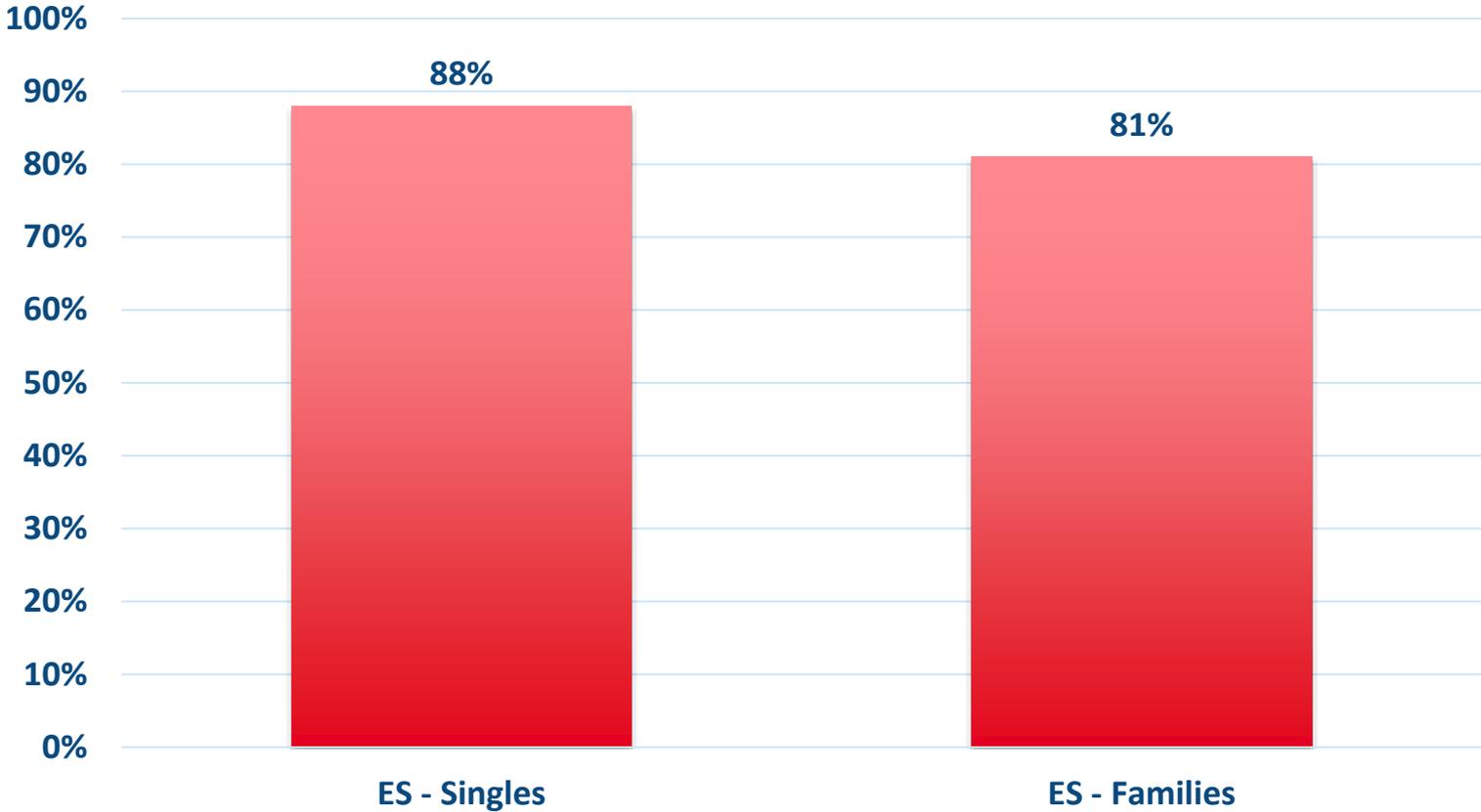


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Capacity

- **Current capacity**
 - 698 beds for single adults; 106 units for families
- **Data presented based on a subset**
 - 411 beds for single adults; 74 units for families
- **Number served in 2014/2015**
 - 1,942 single adults; 600 families (1,969 people)
- **Estimated current number served**
 - 3,292 single adults; 857 families (2,813 people)

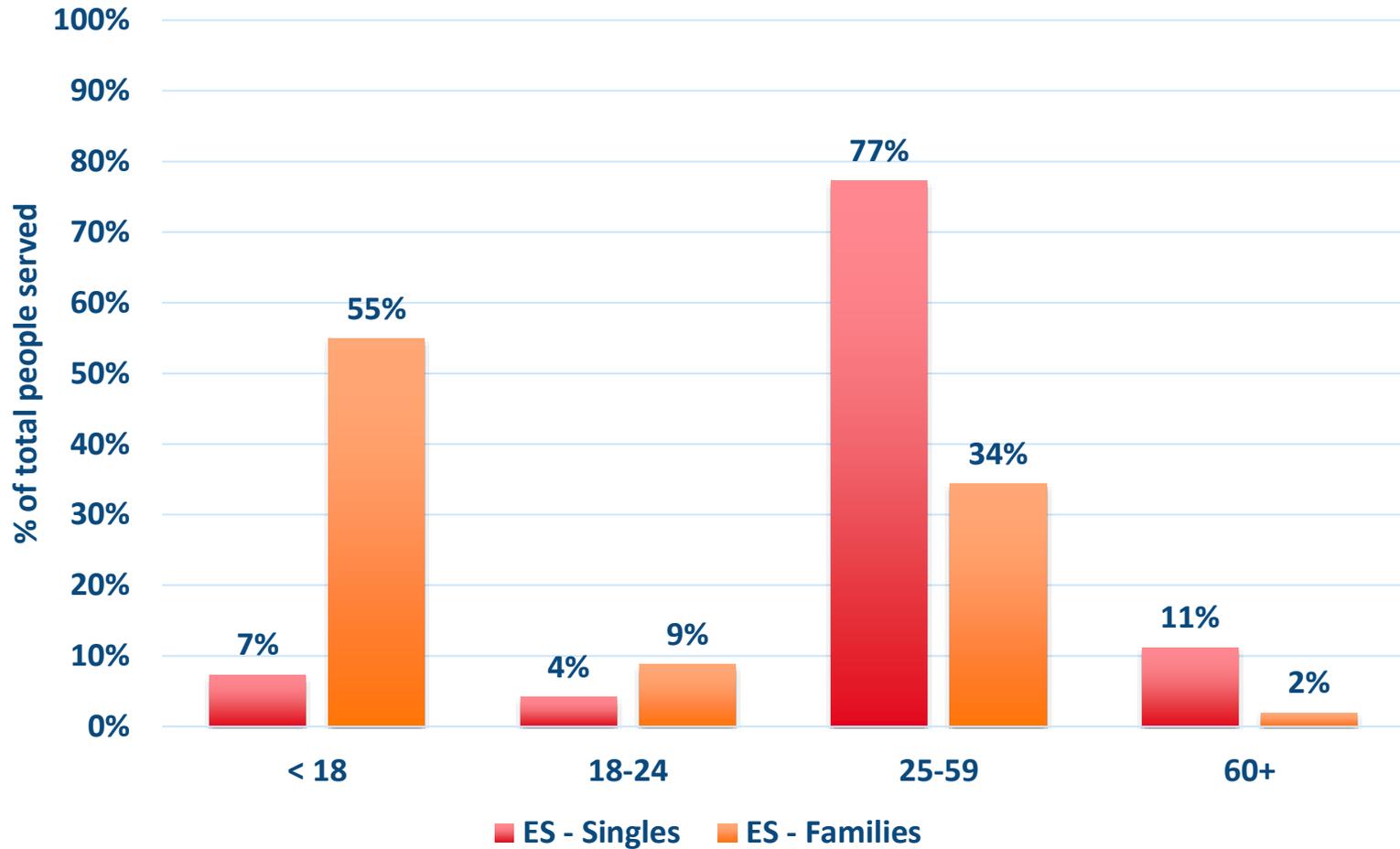
Utilization of Current Capacity



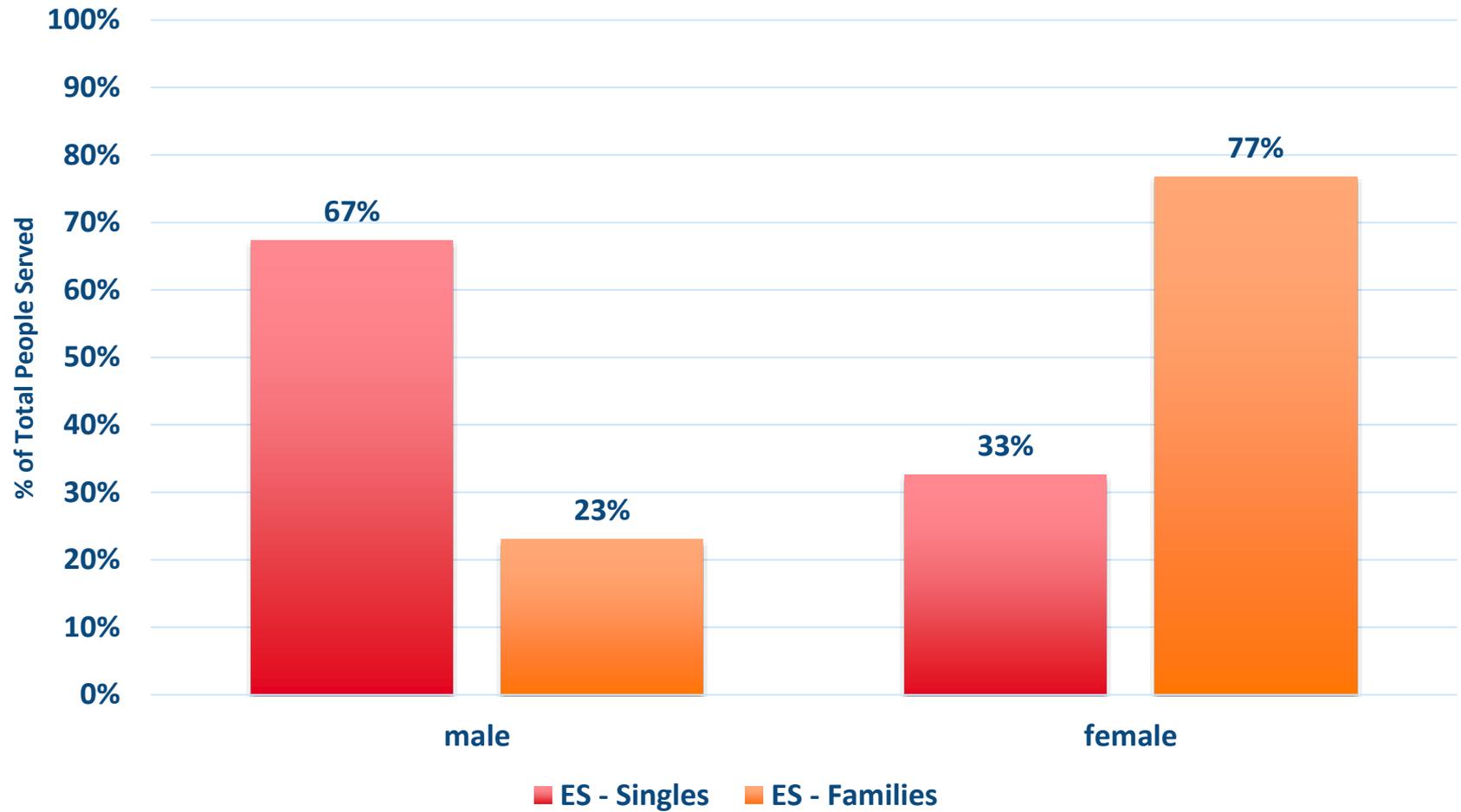
Who Gets Served?

- Age
- Gender
- Veterans
- Experiencing mental illness
- Disabling condition
- Chronically homeless

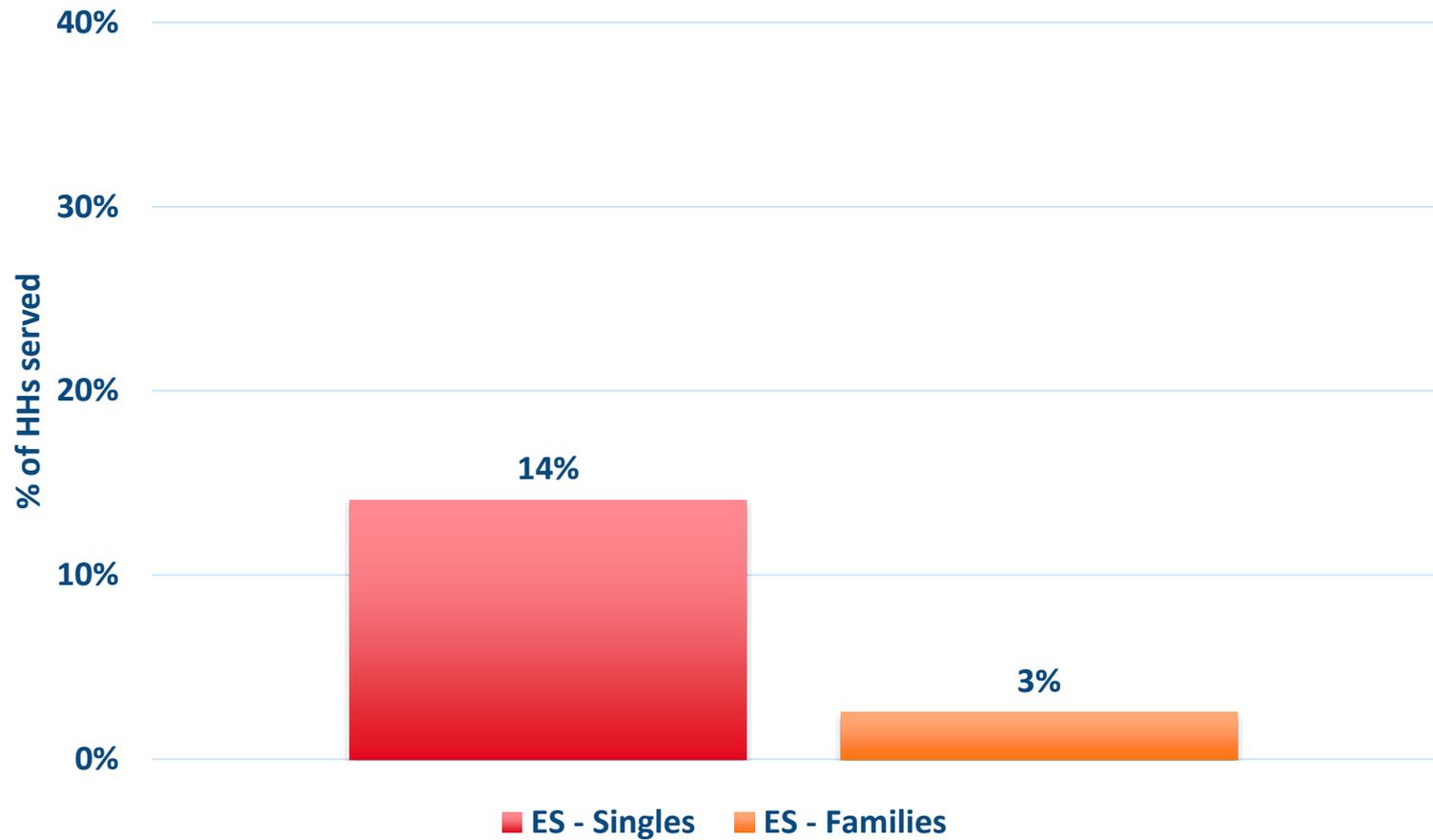
Age



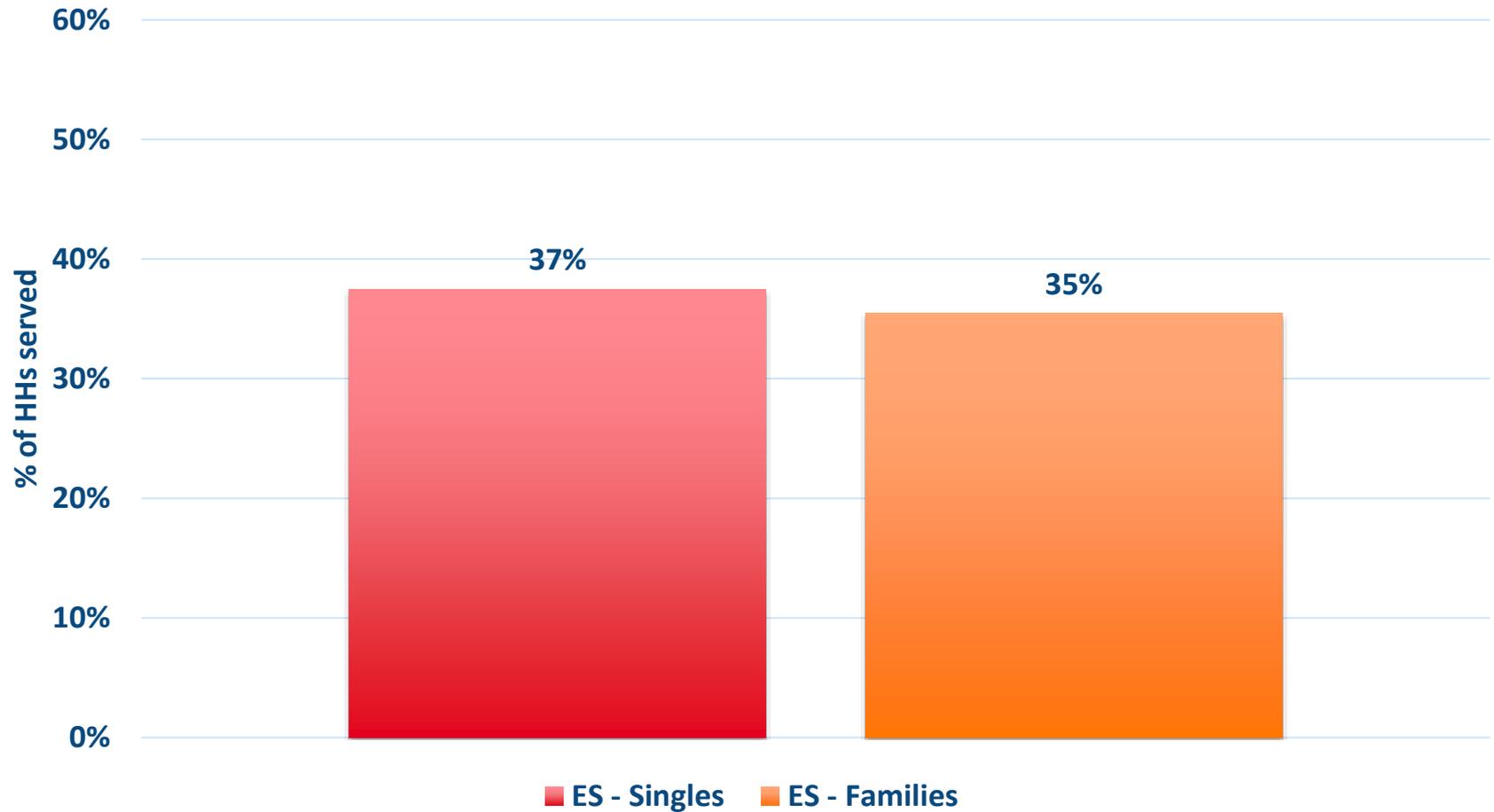
Gender



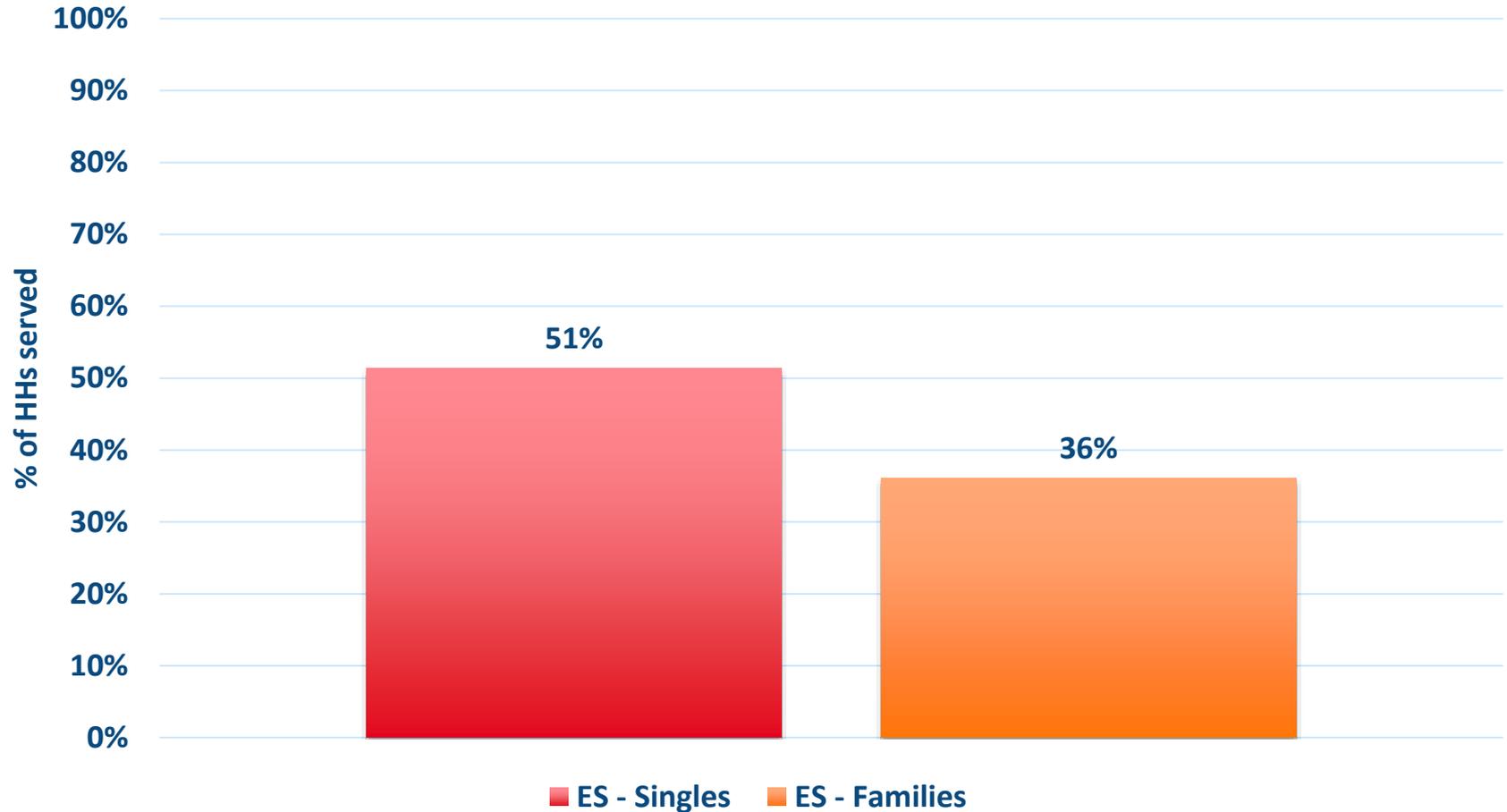
Veterans



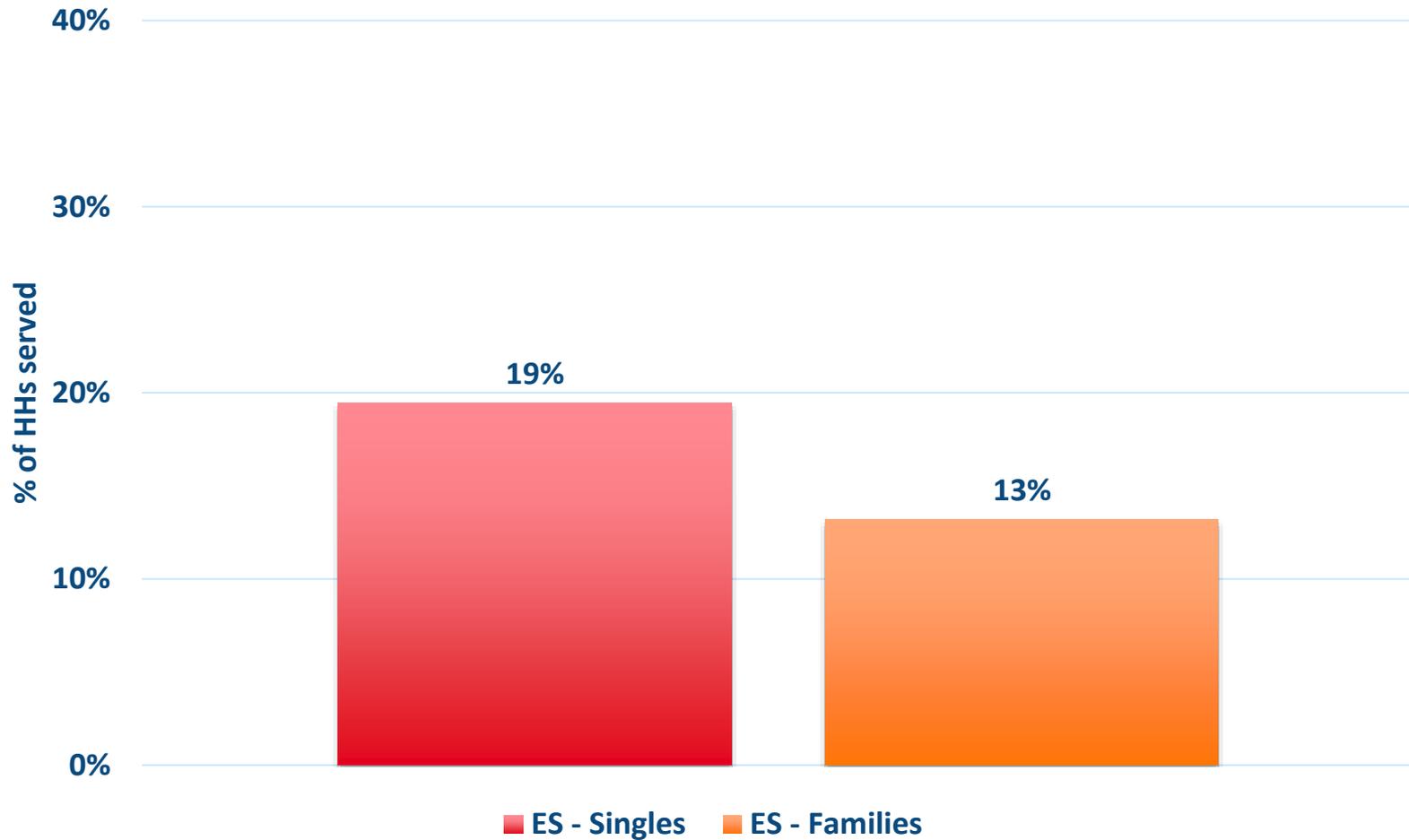
Experiencing Mental Illness



Disabling Condition



Chronically Homeless



Current Crisis System

SYSTEM PERFORMANCE



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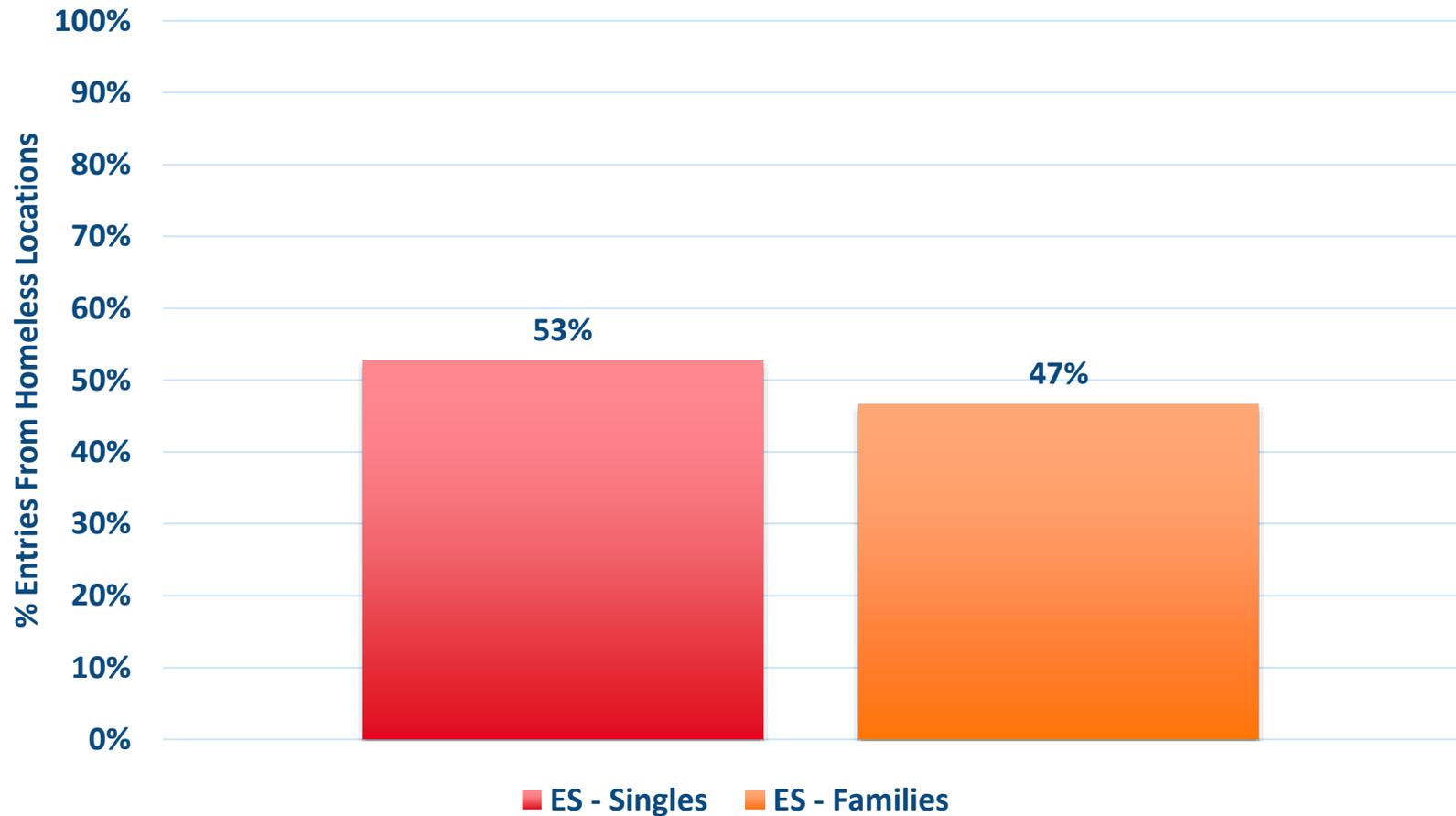
Measures

1. Living Situation at Entry to ES
2. Average Length of Stay in Shelter (LOS)
3. Exit Destination
4. Returns to Homelessness

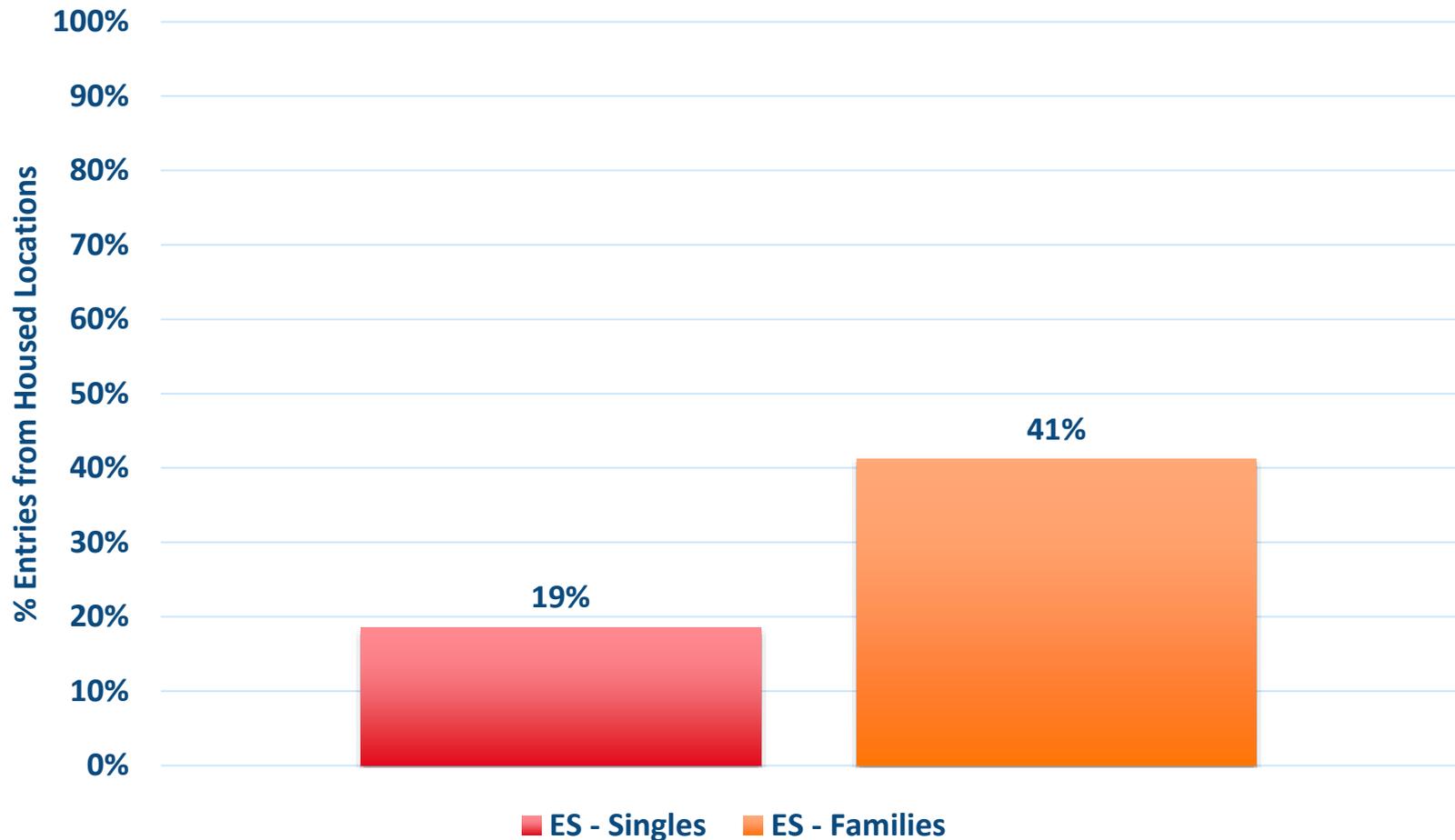
Living Situation at Entry to ES

- Literally homeless – includes unsheltered or another emergency shelter
- Housed – includes coming from friends and family, “couch surfing”, and domestic violence situations
- Most effective use of resources is diverting housed people to housing and prioritizing literally homeless households

Living Situation at Entry to ES: Literally Homeless



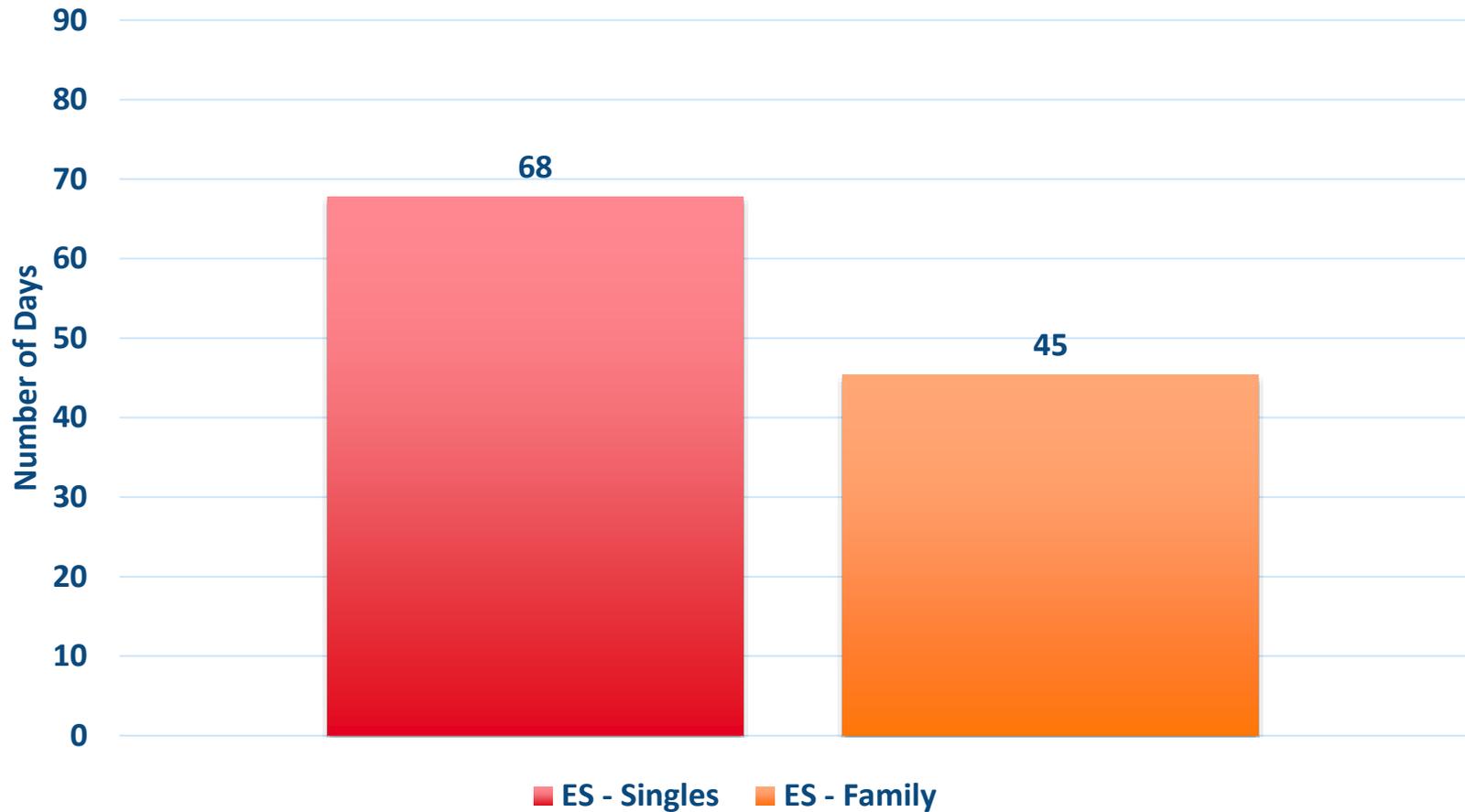
Living Situation at Entry to ES: Housed



Average Length of Stay in Shelter

- Measures how quickly programs help households end their homelessness
- Consider in relation to rate of return to homelessness

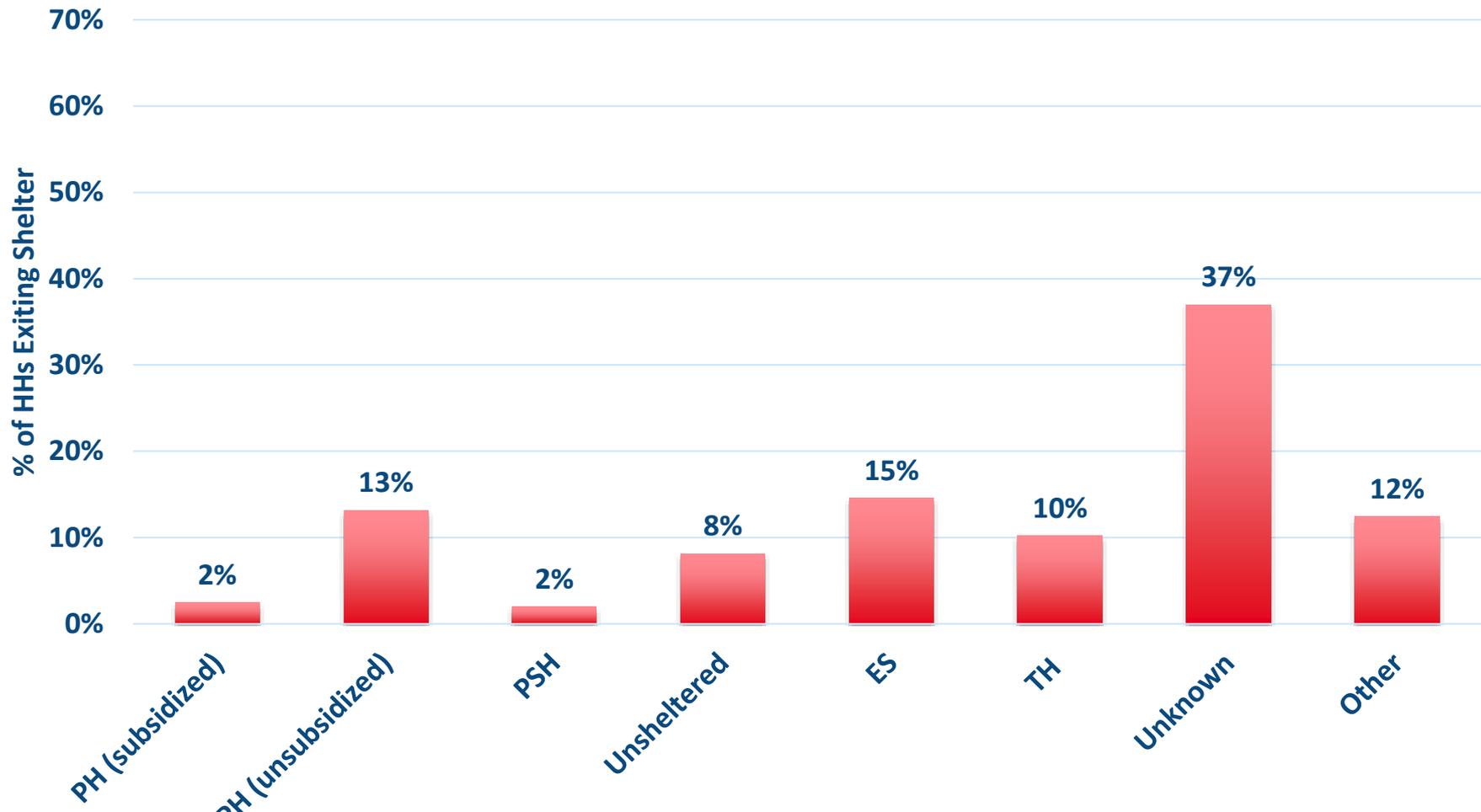
Average Length of Stay in Shelter



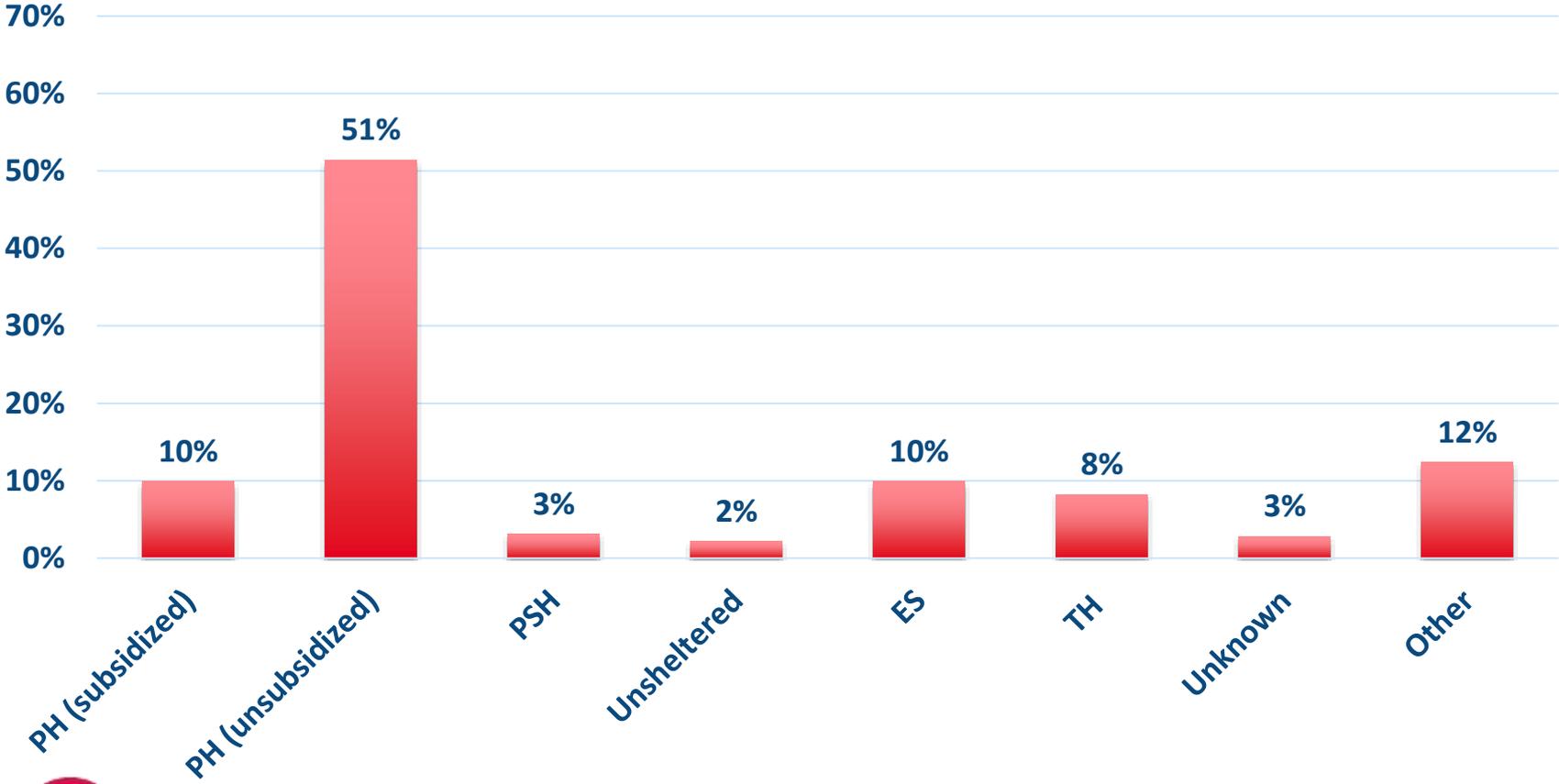
Exit Destination

- Measures rate of exits to permanent housing
- Long standing measure used in CoC process in Sacramento, familiar measure of effectiveness

Exit Destination: Single Adults



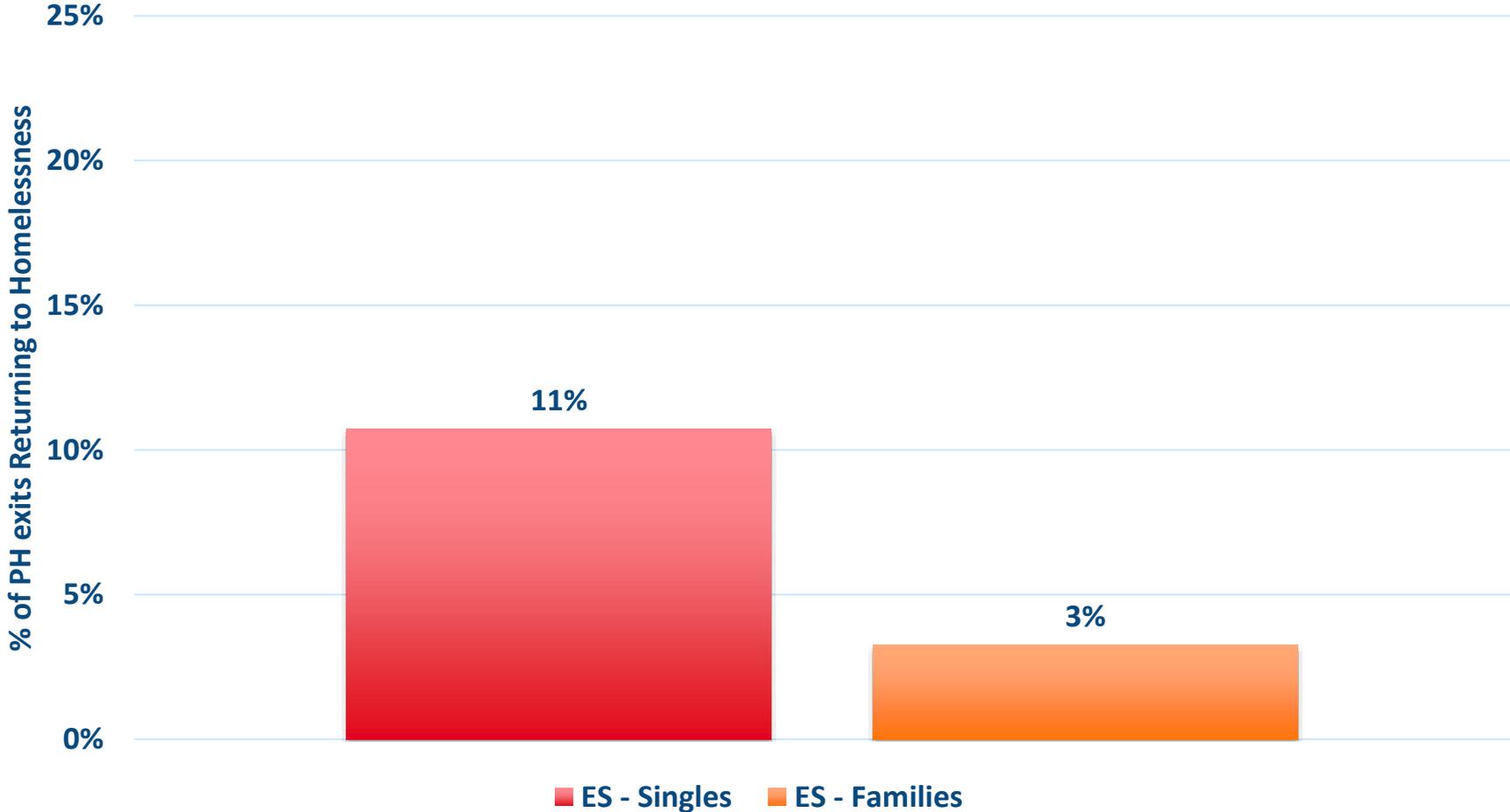
Exit Destination: Families



Returns to Homelessness

- Measures whether people who exit the system to permanent housing return to a homeless program within 12 months
- Identifies whether programs help people into housing placements that “stick”
- Helps determine if serving higher need clients and quickly exiting them to housing results in unstable housing placements
- Nuanced interpretation: both too high and too low can indicate project and system concerns

Returns to Homelessness



Improving the Crisis Response System

- Ensure all ESs participate in the CoC's HMIS
- Set performance targets and monitor performance
- Target literally homeless people – emphasize unsheltered households (Prevention and Diversion)
- Target RRH resources to those in shelter, pair with Critical Time Intervention (CTI)

Q & A

