



## Frequently Asked Questions (FAQs)

### What is the *Meters Matter Accelerated Water Meter Program (AWMP)*?

In 2005, the City of Sacramento began one of its most significant capital improvement projects. This huge undertaking includes: installation of a water meter on every service connection, as well as the replacement of some water service lines, water mains and fire hydrants. This construction is part of the City's *Meters Matter Accelerated Water Meter Program*, which addresses the State's mandate for water meters to be installed on all water services.

### When will construction occur?

Construction for the remaining water meter installations will begin Spring 2017, and continue through 2020. For more information on which City of Sacramento neighborhoods will be impacted by construction and when, visit [www.MetersMatter.org](http://www.MetersMatter.org).

### Where will the meter be installed?

Water meters will be placed in a rectangular meter box (approximately 28 in. x 18 in.) installed flush with the landscape grade. The location of the water main – either adjacent to the front of the properties or along the back of properties – will determine where the meter is installed.

### What is expected during construction?

Businesses, residences, streets and sidewalks will be impacted during construction. You will always have access to your home or business during construction; however, street parking may be temporarily restricted to accommodate traffic and construction. You will receive advance notification multiple times before construction begins. Typical construction work hours are weekdays from 7 a.m. to 6 p.m. When construction takes place, signs and other information will be labeled *Meters Matter* so that the project is easily recognizable.

### What does this mean for business and home owners?

Construction work may include installing water meters near your business or home, as well as improvements to water service lines, water mains, and fire hydrants. Business owners, employees, and customers will always have access to businesses and residents will always have access to their home. However, access to your parking area may be temporarily restricted when construction takes place immediately in front of your business or home. At the end of each workday, trenches will be backfilled and temporary paving or steel plates will be placed over the trench, and all lanes of traffic will be open.

### Where can I find additional information?

Please visit [www.MetersMatter.org](http://www.MetersMatter.org) for information on construction activities. If you have additional questions, call the *Meters Matter* information line at **916-808-5870** or email [watermeter@cityofsacramento.org](mailto:watermeter@cityofsacramento.org).



Español | 中文 | Tagalog | Tiếng Việt | Hmoob | Русский