

CUSTOMER AGREEMENT (REQUIRED)

It is Important that you read the River Friendly Program Customer Agreement carefully.
If you have any questions, please call **916-808-1337** or email **riverfriendly@cityofsacramento.org**

| Participant Information | | | | |
|-------------------------------------|-------|-----|--------------------------------|---------------|
| Name of Participant/Customer | | | | |
| Address | | | | |
| City | State | Zip | Daytime Phone | Email Address |
| City of Sacramento Water Account #: | | | Estimated area to be replaced: | |

Agreement

I, the Participant, have requested to participate in the City of Sacramento's River Friendly Landscape Program.

All reimbursement amounts will not exceed the cost of the project.

As a condition of participation in the Program, I understand and agree to the following:

Rain Barrel Rebate:

- I understand that, as a Participant, I am eligible to receive funds not exceeding \$150 for rain barrels at a rate of \$0.75 per gallon of rain storage.

Laundry-to-Landscape Graywater Rebate:

- I understand that, as a Participant, I am eligible to receive funds not exceeding \$100 for supplies to install a single fixture (laundry to landscape) graywater irrigation system.

Customer's Signature

Date

Rain Barrel Rebate

The Rain Barrel Rebate conserves water by storing rainwater/runoff during rain events for use during dry periods. The amount of water that can be collected from a rooftop depends on several variables: the dimensions of the rooftop, the collection capacity, and the amount/timing of the rain received. Be sure to calculate how much rain barrel storage capacity you will need: 1,000 square feet of roof surface can create around 625 gallons of water for every one inch of rain that falls.

Rebate Amounts:

- Up to \$0.75 per gallon of water storage capacity of installed Rain Barrels
- Maximum Rain Barrel Rebate: \$150 (200 gallons of capacity)

Rain Barrels funded through this program must:

- Be above-ground units connected to a gutter downspout, designed for the intended purpose of rain capture.
- Be placed on a solid and level foundation for stability.
- Be covered to prevent mosquitoes, rodents, and debris from entering your stored water.
- Be mounted in a way that it can receive water unimpeded from a rain gutter.
- Be out of the way of walkways or pathways.
- Be used to irrigate your landscape.

The following steps are required:

1. **Submit a completed Rain Barrel Rebate application** – Complete page 13 of this application along with at least two photos: (1) a photo of your home from the front, and (2) a photo of each downspout you will be fitting with a rain barrel (you must show the downspout along with the surrounding area) and submit them to our office as part of your completed application packet.
2. **Complete your Rain Barrel Installation and submit receipts and a photo within the 120 days following project approval** – Your project must be completed within 120 days of the date of approval by River Friendly Landscape Staff, and you must submit your itemized receipts or invoices and a photo of your completed Rain Barrel installation.
3. **Post-inspection from River Friendly Landscape Staff** – After we receive your itemized receipts, they will be reviewed and verified by River Friendly Landscape Staff. Following receipt review, you may be subject to a post-completion inspection (you will be contacted to confirm the appointment).
4. **Receive a rebate check**– You should receive your rebate check within eight weeks of your post-inspection appointment and approval.

*If you have any questions regarding the above steps or the application that follows, please contact us anytime at 916-808-1337 or via email at riverfriendly@cityofsacramento.org.

Rain Barrel Rebate Application

Please provide the following information:

Estimated square footage of roof surface that drains to new rain barrel(s): _____

Total Number of rain barrels connected to downspouts (new and existing barrels): _____

In the table below, please provide the capacity and brand name of the rebated rain barrels installed:

| Rain Barrel # | Capacity (in gallons) | Manufacturer | Model # |
|-----------------------|-----------------------|--------------|---------|
| 1 | | | |
| 2 | | | |
| 3 | | | |
| 4 | | | |
| Total Capacity | | | |

Total Rebate Requested: = \$0.75 X $\frac{\text{Total Capacity (in gallons)}}{\text{Total Capacity (in gallons)}}$ = $\frac{\text{Total Rebate Requested}}{\text{Total Rebate Requested}}$

Laundry-to-Landscape Graywater Rebate

A Laundry-to-Landscape Graywater System routes water collected from your washing machine to your landscape. (This water is untreated wastewater and is thus non-potable). This type of graywater system allows for wastewater from your clothes washer to be diverted to either the sewer or to your landscape for irrigation. Laundry-to-Landscape systems are defined as add-ons to your plumbing and should not modify it in any way. If you find that modifications to the existing plumbing are necessary, or if you desire to utilize other graywater sources (such as from your shower or bathroom sinks), building permits will be required and your project will no longer qualify for the River Friendly Landscape Program. The requirements listed in this application were established by chapter 16 of the 2013 Uniform Plumbing Code.

Rebate Amount:

- Up to \$100 for materials used to install a Laundry-to-Landscape Graywater System

REQUIREMENTS for Laundry-to-Landscape Graywater Systems funded through this program:

- System must utilize ONLY water from a clothes washing machine.
- System MUST NOT alter the household plumbing. (You can access the graywater from the hose on the washing machine without cutting into the plumbing.)
- System must follow the 12 guidelines in the California Plumbing Code.
- System must utilize a CLEARLY LABELED 3-way valve allowing water to be diverted to either the sewer or landscape in case of a load of laundry containing unsafe substances.
 - Water used to wash diapers or similarly soiled garments shall not be used for irrigation, and shall be directed to the building's sewer.
 - Graywater shall not contain hazardous chemicals derived from activities such as cleaning car parts, washing greasy or oily rags, or disposing of waste solutions from household activities.
- The irrigation outdoors must be planned in such a way that no water pools in the yard nor runs into the street or another waterway.
- All graywater rerouted to your landscape must be distributed and contained on site.
- The landscape area that receives the graywater must be large enough to absorb the water, and must be covered by at least two inches of soil, rock, mulch, or other permeable material.
- Graywater must be distributed through subsurface irrigation (with no overhead irrigation).
- The system must be designed and installed to prevent contact with humans and pets.
 - Graywater shall not be used to irrigate root crops intended for human consumption.
- Irrigation lines must be set back 18 inches from the property line, 24 inches from buildings, and 100 feet from wells, waterways, or other water sources
- The completed system must include an operating and maintenance manual that will remain within the building throughout the life of the system.

The following steps are required:

5. **Submit a completed Laundry-to-Landscape Graywater Rebate application** — Complete pages 16-17 of this application along with at least two photos: (1) a photo of your laundry machine and surrounding walls/plumbing, and (2) a photo of the exterior of your home featuring the landscape to be irrigated. Submit the photos to our office as part of your completed application packet.
6. **Complete the installation of your graywater system and submit receipts and a photo within the 120 days following project approval** – Your project must be completed within 120 days of the date of approval by River Friendly Landscape Staff, and you must submit your itemized receipts or invoices and a photo of your completed graywater system installation.
7. **Post-inspection from River Friendly Landscape Staff** – After we receive your itemized receipts, they will be reviewed and verified by River Friendly Landscape Staff. Following receipt review, you may be subject to a post-completion inspection (you will be contacted to confirm the appointment).
8. **Receive a rebate check**– You should receive your rebate check within eight weeks of your post-inspection appointment and approval.

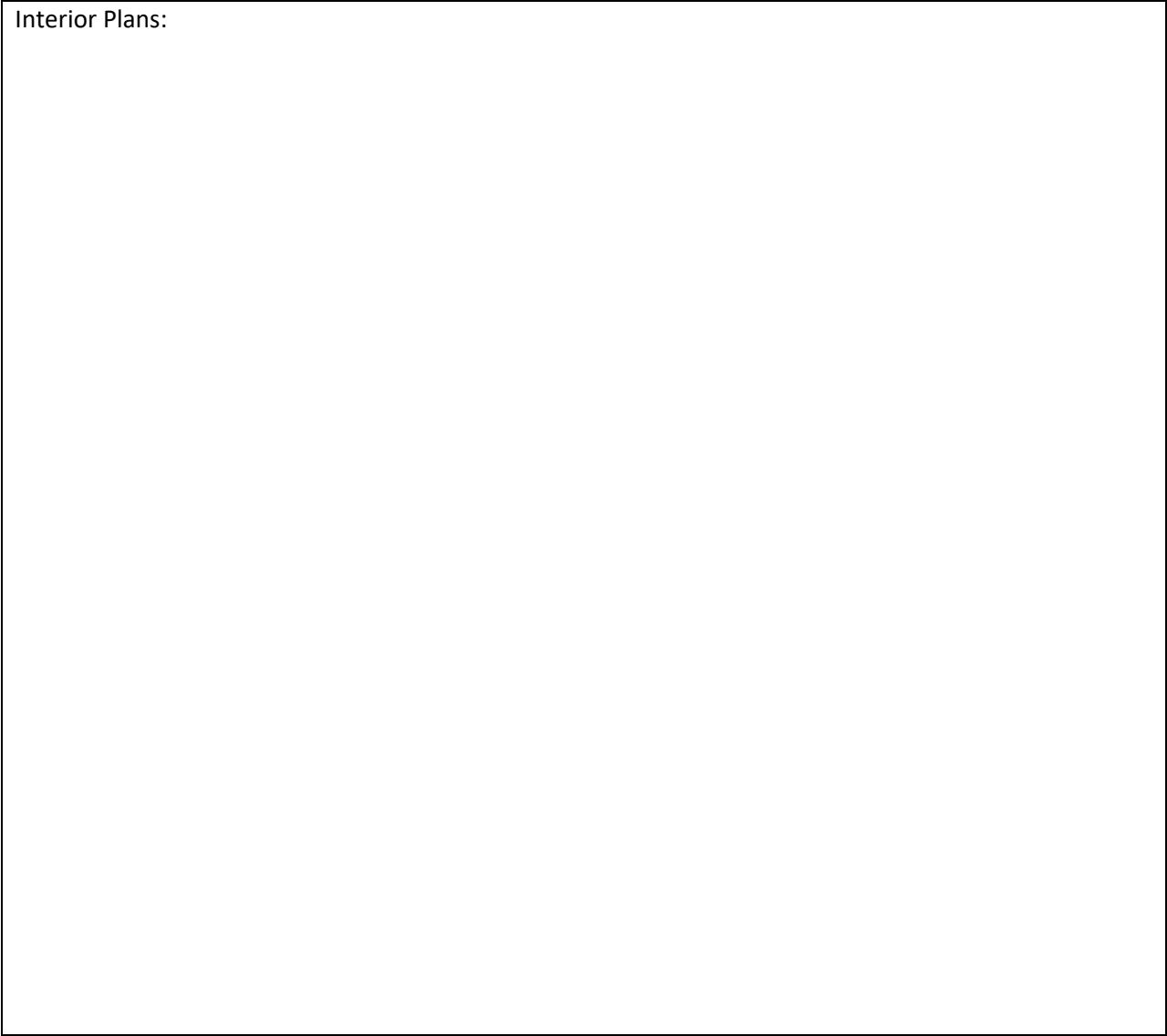
*If you have any questions regarding the above steps or the application that follows, please contact us anytime at 916-808-1337 or via email at riverfriendly@cityofsacramento.org.

Graywater Installation Plans- INTERIOR OF HOME

Please provide a rough sketch of your installation plans inside your home, in the room housing your washing machine. This can be as simple or detailed as you see fit, so long as it includes:

- 1. Placement of the 3-way valve.
- 2. Placement of the hole, allowing pipes to exit from your laundry room towards the landscaping.
- 3. Note in the sketch if the washing machine is on an EXTERIOR WALL (allowing the hole to reach the exterior directly) or an INTERIOR WALL (the wall is not directly adjacent to the landscape, requiring you to drill a hole in the floor and run pipes out through the crawlspace.)
- 4. Note pipes routing water to the sewer and towards the landscape.

Interior Plans:



Graywater Installation Plans- EXTERIOR OF HOME

Please provide a rough sketch below of your plans to route your graywater to your landscape. This can be as simple or detailed as you see fit as long as it includes:

- 1. Location of the auto vent.
- 2. Placement of all plants to be irrigated and the mulch basins surrounding them.
- 3. Placement of the tubing and mulch shields.
- 4. Indicate the slope of the land. (Flat, downhill away from your home, or uphill away from your home.)

Exterior Plans:

