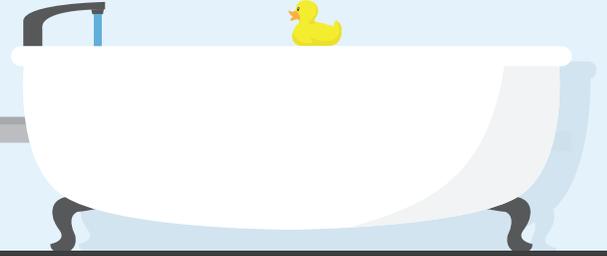


# YOU HAVE A NEW WATER METER - NOW WHAT?

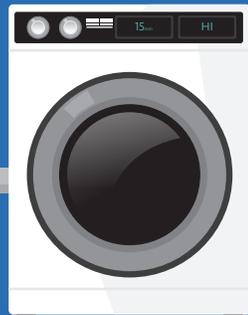
City of  
**SACRAMENTO**  
Department of Utilities

The City of Sacramento, Department of Utilities recently installed a water meter on your property. Thank you for your patience during this process.

Water meters are part of a larger statewide effort to protect California's water supply. The City's goal is to install water meters for every water customer by 2021.



Comparative billing will begin approximately 4 months after the meter installations in your neighborhood are complete.



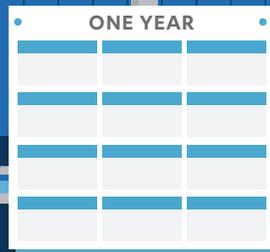
## WATER BILL



Comparative bills identify your usage, and show you a comparison of the flat versus metered rate each month.

## QUICK FACT

All customers will be charged for the amount of water used. The more water you spare, the more money you will save.



Metered rates will go into effect after 12 months of comparative billing, but you can opt to switch immediately to metered billing upon request with the City.

## TRACK YOUR USAGE ONLINE WITH MY WATER

With your new water meter, you are now eligible to sign up and access My Water. This website will help you quickly and easily monitor your daily water usage, as well as find ways to conserve or make informed decisions about water efficiency in your home.

Begin viewing your water usage today by creating an account at [mywater.cityofsacramento.org](http://mywater.cityofsacramento.org)!



## HAVING PROBLEMS?

If your water meter is misreading consumption, or has stopped working, please call Utilities Billing at **916-808-5454** to have a City meter reader check your meter function.



Español | 中文 | Tagalog | Tiếng Việt | Hmoob | Русский

[www.CityofSacramento.org/WaterMeter](http://www.CityofSacramento.org/WaterMeter)



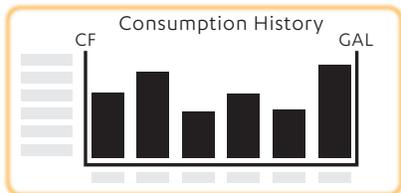
# HOW TO READ YOUR NEW WATER METER BILL

## City of Sacramento

Utility Services Bill

Account Number: \_\_\_\_\_

Billing Date: \_\_\_\_\_



Monthly Service Charge	\$21.34
2,259 cubic feet @ \$0.0075 per cubic foot	\$16.94
Subtotal	\$38.29

Compared to the flat rate system, metered water bills are typically higher in the summer and lower in the winter. When reviewed over the course of the year, the majority of households on a metered rate find that metered bills are the same as – or less than – flat rate bills.

You will pay a monthly service fee on your new metered bill. The charge is based on the size of your water meter, as well as a charge for the amount of water you actually use.

Account Number	Current Meter Read		Previous Meter Read		Usage
	Current	Previous	Current	Previous	
_____	_____	_____	_____	_____	_____

### Keep in mind, your first metered bill will not be an accurate representation of your average monthly water usage.

When your meter is installed, it is set to "0." The Automated Meter Infrastructure (AMI) system that wirelessly sends your meter reading to the City's billing center is not brought online until at least six months after installation. So, your first comparative bill will show use for multiple months, but your second will show a more accurate monthly use. For billing/usage questions, contact **916-808-5454**.

## MOST WATER USE AND WASTE OCCURS OUTDOORS

We can make a big impact in the amount of water we use everyday by making simple changes.

Take the following actions to see how much water you can spare each day.

