The City of Sacramento, Department of Utilities recently installed a water meter on your property. Thank you for your patience during this process.

Water meters are part of a larger statewide effort to protect California’s water supply. The City’s goal is to install water meters for every water customer by 2021.

Comparative billing will begin approximately 4 months after the meter installations in your neighborhood are complete.

Comparative bills identify your usage, and show you a comparison of the flat versus metered rate each month.

Metered rates will go into effect following the one year of comparative billing, but you can opt to switch immediately to metered billing upon request with the City.

Quick Fact
All customers will be charged for the amount of water used. The more water you spare, the more money you will save.

Water Bill

One Year

Track Your Usage Online With My Water
With your new water meter, you are now eligible to sign up and access My Water. This website will help you quickly and easily monitor your daily water usage, as well as find ways to conserve or make informed decisions about water efficiency in your home.

Begin viewing your water usage today by creating an account at mywater.cityofsacramento.org!

Having Problems?
If your water meter is misreading consumption, or has stopped working, please call Utilities Billing at 916-808-5454 to have a City meter reader check your meter function.

www.CityofSacramento.org/WaterMeter
HOW TO READ YOUR NEW WATER METER BILL

Keep in mind, your first metered bill will not be an accurate representation of your average monthly water usage. When your meter is installed, it is set to “0.” The Automated Meter Infrastructure (AMI) system that wirelessly sends your meter reading to the City’s billing center is not brought online until at least six months after installation. So, your first comparative bill will show use for multiple months, but your second will show a more accurate monthly use.

For billing/usage questions, contact 916-808-5454.

Consumption History

Compared to the flat rate system, metered water bills are typically higher in the summer and lower in the winter. When reviewed over the course of the year, the majority of households on a metered rate find that metered bills are the same as – or less than – flat rate bills.

Most water use and waste occurs outdoors.

We can make a big impact in the amount of water we use everyday by making simple changes. Take the following actions to see how much water you can spare each day.

- Water your yard before 10 a.m. or after 6 p.m.
  - Spare 20-25 gallons/day
  - Reduce each irrigation cycle by 1-3 minutes
  - Spare 10-25 gallons/minute, up to 250 gallons/cycle

- Plant water friendly trees and plants
  - Spare 30-60 gallons/day per 1000 square feet

- Use an auto shut-off nozzle on your hose
  - Spare 8-18 gallons/minute

- Repair leaks and broken sprinkler heads
  - Spare 20 gallons/day per leak

- Adjust sprinklers to prevent overspray and runoff
  - Spare 15-25 gallons/day

- Use a broom instead of water to clean driveways/sidewalks
  - Spare 8-18 gallons/minute

- Plant water friendly trees and plants
  - Spare 30-60 gallons/day per 1000 square feet

- Adjust sprinklers to prevent overspray and runoff
  - Spare 15-25 gallons/day

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Small water conservation efforts can add up to BIG savings!