



January 6, 2020

Project Reference ID No: Z91

Owner/Occupant
(Address 1)
(HOA)
(City, State Zip)

Dear HOA/Property Manager:

The City of Sacramento, Department of Utilities is installing water meters on water services throughout the City, as mandated by California law. As a result, the Utility Service Bill will be transitioning from flat rate water billing to metered water billing.

Following meter installations, comparative billing will begin. Comparative billing shows the amount due (flat rate, no change) as well as the metered rate based on usage. After 12 months of comparative billing, metered billing will begin. Comparative billing provides an opportunity for customers to understand their water use and prepare for the transition to metered billing.

However, comparative billing, as described above, is not available for water services that will be billed for the first time as a result of water meter installations. It is also not available for HOAs that are taking over the metered water bill from individual homeowners that are currently paying flat rate. In these situations, there is no flat rate to compare to the metered rate.

Instead, the City will offer 12 months of consumption monitoring. The HOA will receive quarterly emails that contain a spreadsheet with their monthly water meter usage by water meter. During this period, the HOA will not be billed a new flat rate nor a metered rate. However, any existing flat rate bills will continue to be billed as is for this 12-month period. After 12 months, metered billing will commence.

More information and current water rates are available on our website www.MetersMatter.org.

If your Development has any concerns or questions, please email watermeter@cityofsacramento.org, or contact Michelle Eckard at (916) 216-7366.

Sincerely,

Marc Lee
Program Manager, Accelerated Water Meter Program
City of Sacramento, Department of Utilities



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