Your participant’s life journey is important to us.
Whether changing jobs, living in retirement or experiencing a life changing event, we want to ensure your participants have access to:

- **Easy** self-service options to apply for withdrawals online, with proactive status alerts keeping participants informed throughout the process

- **Fast** execution (no more paper!), guiding participants through a personalized and interactive experience so they can quickly elect withdrawal options to best suit their needs

- **Convenient** access allowing participants to initiate withdrawals 24/7

NATIONWIDE® ONLINE WITHDRAWALS
Here’s how easy it is
Participants can access the Online Withdrawal option by logging in to their account with their web profile credentials and clicking on the withdrawal link.

1. Start by clicking “Apply Online”
2. Elect status alerts
3. Select the withdrawal option
4. Choose the payment method
5. Submit, and receive confirmation

Solution review
- Retirees and employees separated from your Plan can request a partial or total lump-sum withdrawal online, as well as establish a recurring systematic payment schedule
- If a retiree has a remaining Required Minimum Distribution (RMD) due for the year, they will be notified and have the option to establish a recurring payment for future use
- Online withdrawal requests can be made by employed participants if eligibility rules are met
- Participants can opt in to receive automatic email and/or text alerts for withdrawal status updates

How we protect your information
You can trust Nationwide to continually invest in protecting your participants’ data and in the detection and prevention of fraudulent activity:
- The Online Withdrawal option requires a participant to authenticate using their established web account credentials; Nationwide monitors authentication factors on several websites for participant protection
- Nationwide validates where participants are requesting money to be paid prior to certain out-bound money processing
- Nationwide performs additional validation when changes are made to personal data

We’re committed to your participants
Nationwide will continue working to ensure your participants’ evolving self-service experience needs are met now, and for years to come.

To learn more about Online Withdrawals, contact your Nationwide Plan representative.

The Nationwide Group Retirement Series includes unregistered group fixed and variable annuities and trust programs. The unregistered group fixed and variable annuities are issued by Nationwide Life Insurance Company. Trust programs and trust services are offered by Nationwide Trust Company, FSB. Nationwide Investment Services Corporation, member FINRA, Columbus, Ohio. Nationwide Mutual Insurance Company and affiliated companies; home office: Columbus, OH 43215-2220. Nationwide, the Nationwide N and Eagle, Nationwide is on your side and other marks displayed in this message are service marks of Nationwide Mutual Insurance Company and/or its affiliates, unless otherwise disclosed. Third-party marks that appear in this message are the property of their respective owners. © 2019 Nationwide NRM-17413AO (12/19)