



March 19, 2020

To our customers,

As stated earlier the Marina will follow the lead of the Sacramento Mayor, Sacramento City Council and Sacramento County.

The Sacramento County Health Office has issued an order setting in place a more rigorous stay-at-home directive (*attached are Public Health Order FAQs.*)

As much as we think of the Marina as home unfortunately it's not and the County's directive must be adhered to. Please check on your boat and then return home.

In order to minimize exposure and the spreading of COVID-19 for the next 30 days, or otherwise directed by the Mayor and City Council, the following is effective immediately and until further notice:

Administration Office

- The Administration Office is closed until further notice.
- Administrative staff will still be on site to take credit card payments over the phone 9am – 4pm, Monday thru Friday, and conduct other business but only over the phone or email. We cannot accept cash payments at this time, only cashier's checks or personal checks dropped in the overnight box. New slip sign-ups will be through email.
- Please remember your gate keys as we are unable to allow customers inside the office to "borrow" a key.

Fuel Dock

Effective immediately, you will only be able to purchase fuel for your boats on Mondays or Fridays between 11:00 a.m. and 5:00 p.m. The following details the strict parameters that we must follow during this time:

- A gas attendant will be on site inside the fuel dock for emergency purposes, but will not be assisting you to "land" your boat, tie to a cleat, or hand you the pump.
- Fuel purchases will be pre-pay only by credit card over the phone by calling the Administration Office at 916-808-5712. Transactions are only processed by Kendra Gray. There will be no refunds, so you must err on the side of caution when deciding how much fuel to purchase to put in your tank.
- Once the payment is received, the pump will turn on for you to fuel.
- The no fuel carried into the Marina in cans is still in place. If you need fuel outside of Monday or Friday, please take your boat to another fuel dock or trailer out of the water.

The following protocols will remain the same:

- Customer access to the docks/your boats will remain accessible 24/7. Please be mindful of keeping social distance and washing/sanitizing hands while at the Marina.
- The restrooms located in the Administration Office will remain accessible for customers 24/7.
- The restrooms located in the Fuel Dock will remain accessible for customers 24/7.
- The sewage pump out at the Fuel Dock will remain accessible for all boats 24/7.

Staff and security will still be on site cleaning, sanitizing and working on projects. The geese do not listen to mandates and we'll still be cleaning up after them.

Thank you for your cooperation in these extraordinary times. We will adapt to the best methods that will protect human health and keep the Marina up and running.

On behalf of the Marina staff, thank you.

-Keith