



ATTENTION MONTHLY CUSTOMERS



Reduced counter hours but shorter wait time

NEW REVENUE DIVISION COUNTER HOURS

EFFECTIVE: MONDAY, AUGUST 2, 2010

LOCATION: CITY HALL, 915 I STREET, ROOM 1214

**HOURS: 12:30 PM TO 5:30 PM
(MONDAY - FRIDAY, EXCLUDES HOLIDAYS)**

The change in service hours is required at this time due to budgetary constraints and efficiency improvements including more customer service windows open to the public.

To save time, the following services are available online or by phone:

- **Auto-pay** : Set up your monthly parking payment to be automatically deducted from your debit or credit card on a monthly basis. (Visa or MasterCard only)
- **Fax or Mail**: Update your monthly parking account information such as an address change or cancellation by faxing a completed Monthly Change Form to (916) 808-5115. All forms are available online at www.sacpark.org under the Off-Street link, then click on "Forms" .
- **Pay Parking Citations**: Online at www.sacpark.org OR call 1-888-266-1314. You may direct any questions you have about citations by calling Revenue at 916.808.8500 (phone line open Monday—Friday 9:00 am to 12:00 noon, except holidays).
- **Pay Utility Bills**: Online at www.cityofsacramento.org
- **General Parking Information**: Please visit our website at www.sacpark.org or call (916) 808-5110 to obtain more information regarding your specific parking needs.

We appreciate your patronage and look forward to your continued business.

Still have questions?

Call 3-1-1 or (916) 808-5110



