Please review the important information below regarding your appointment. If you have any questions or concerns, please contact Customer Service at 3-1-1 or 916-264-5011.

REQUIREMENTS

- Pile must not exceed 4’ x 4’ x 9’ (four by four by nine feet). Oversized piles may incur a fee.
- Materials should be placed at the curb **no earlier than 24 hours** before the scheduled appointment. Early set-outs may result in a fine.
- Material must be placed out for collection **by 6:00 am** on the scheduled appointment day.
- All cancellations or reschedule requests should be made by 5:00 pm two business days prior to the scheduled appointment date. Failure to cancel may result in a charge for additional appointments during the calendar year.
- Loose items should be placed in disposable containers like cardboard boxes for collection.
- Appliances and E-waste cannot be included in the junk pickup but require a separate pickup.
- **PLACEMENT:** Do Not Block sidewalks or streets - Place 6 feet away from parked vehicles
  - Pile must be on the public street, do not place in alley or driveway unless instructed
  - Yard waste should be separated from trash. If both yard waste and bulky debris are included, there must be clear separation between the yard waste and junk (to help with recycling) and the pile size must be within 4’ x 4’ x 9’.

APPLIANCES AND E-WASTE

- These items are no longer accepted in the junk pickup and must have a separate appointment.
- Customers can request an appointment for these items by calling 3-1-1 or emailing 311@cityofsacramento.org.

WOOD/PIPE

- Pipe (no longer than 3 feet)
- Untreated wood/Lumber (no longer than 6 feet)

TIRES

- Limit of ONLY 4 tires will be collected
- Tires without the rims

THE FOLLOWING MATERIAL WILL NOT BE COLLECTED:

- Liquid Waste (such as paint, paint thinner)
- Household Hazardous Waste (motor oil, chemicals, batteries, etc.)
- Concrete or Brick
- Dirt, Rocks, Sod, or Sand
- Auto Parts
- Tires (on rim)
- Junk Vehicles
- Commercial or Contractor Waste
- Ammunition - Bullets or Shells
- Treated Wood Waste

All customers receive two appointments per calendar year. If you’ve used both appointments and still need removal of additional bulky waste or yard waste you may call 311 to schedule a fee-paid special collection (minimum fee $39.48) or request a free dump coupon to self-haul debris to the Sacramento Recycling and Transfer Station.