



Household Junk Pickup

YOU CALL 311...WE HAUL

FEBRUARY – OCTOBER

Please review the important information below regarding your appointment. If you have any questions or concerns, please contact Customer Service at 311 or 916-264-5011.

REQUIREMENTS

- Pile must not exceed 4' x 4' x 9' feet in length.
- Materials should be placed at the curb **no earlier than 24 hours** before the scheduled appointment. Early set-outs may result in a fine.
- Material must be placed out for collection **by 6:00 AM** on the scheduled appointment day.
- All cancellations or reschedule requests should be made 48 hours prior to the scheduled appointment date. Failure to cancel may result in a charge for additional appointments during the calendar year.
- Loose items should be placed in disposable containers like cardboard boxes for collection.
- Appliances and E-Waste must be placed on the property, separate from the pile at the curb.
- **PLACEMENT:** Do Not Block sidewalks or streets - Place 6 feet away from parked vehicles – Pile must be on the public street, do not place in alley or driveway unless instructed (see appliances below)
 - **Yard waste cannot be mixed with bulky items.** If both yard waste and bulky debris are being set-out, there must be clear separation between the yard waste and junk and the pile size must remain within 4'x4'x9'.

APPLIANCES AND E-WASTE

- Up to two (2) appliances will be collected at no charge.
- Up to four e-waste items
- Several small handheld devices, such as cell phones, calculators, etc. can be placed in one box and count as one of the four large e-waste items
- **PLACEMENT:** All appliances should be placed on the property, at the end of the driveway, visible, and easy to access with a minimum of two feet of clearance around the appliances.
- Contact **Appliance Distribution at (916) 497-0274** to request and arrange payment for removal of additional appliances that will be set out on the above appointment date.
- Appliances and E-waste will be picked up separately, but on the same day as your appointment.

WOOD/FENCING/PIPE

- Pipe (No longer than 3 feet)
- Wood/ Material, Lumber (No longer than 6 feet)
- Treated wood waste
- Fencing (must be disassembled)

TIRES

- Limit of **ONLY 4** tires will be collected
- Tires without the rims

THE FOLLOWING MATERIAL WILL NOT BE COLLECTED:

- Liquid Waste (such as paint, paint thinner)
- Household Hazardous Waste (chemicals, batteries, etc.)
- Concrete or Brick
- Dirt, Rocks, Sod, or Sand
- Auto Parts
- Tires (on rim)
- Junk Vehicles
- Commercial or Contractor Waste
- Ammunition - Bullets or Shells

All customers receive two appointments per calendar year. If you've used both appointments and still need removal of additional bulky waste or yard waste you may call 311 to schedule a fee-paid special collection (minimum fee \$34.84) or request a free dump coupon to self-haul debris to the Sacramento Recycling and Transfer Station.

