



FINANCE DEPARTMENT
ADMINISTRATION DIVISION

CITY OF SACRAMENTO
CALIFORNIA

NEW CITY HALL
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News Release

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FOR IMMEDIATE RELEASE

City of Sacramento to Begin to Back-Bill Customers for Sewer Service

Audit of Sacramento Regional County Sanitation District and City billing systems reveal residents have not been billed for service provided

A recent audit of City of Sacramento and Sacramento Regional County Sanitation District (SRCSD) billing systems has revealed that 633 customers have not been being billed for SRCSD Service or for City sewage collection and conveyance. The total amount of money to be back-billed is approximately \$767,000. SRCSD provides wastewater treatment for sewage and storm water collected by the City's Utility Department. The City charges residents for SRCSD services on its bills.

The City will mail notifications to residents affected by this issue and will begin to back-bill customers this month. They will be included on the residents monthly City Utility Bill starting in mid April.

"We are concerned that so many customers have not been billed for this service," said Brad Wasson, Revenue Manager for the City's Finance Department. "We understand that this back-bill may be a burden for some of our customers and we will work with them on payment options."

Residents who receive a notification in the mail and would like to discuss payment options or who have questions about their bill should contact the City's Revenue Division at 808-4888.

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