



FINANCE DEPARTMENT
REVENUE DIVISION

CITY OF SACRAMENTO
CALIFORNIA

915 I Street
New City Hall, 1st Floor
Sacramento, CA
95814

Media Advisory

Contact: Amy Williams, City PIO 916-717-8262

Date: For Immediate Release
June 28, 2010

City of Sacramento Revenue Division Announces New Public Counter Hours: Effective August 2, 2010

Effective August 2, the City of Sacramento's Revenue Division will be changing the hours of operation at the public counter. The new hours for the public counter, located at New City Hall (915 "I" Street - first floor), will be 12:30 p.m. to 5:30 p.m. Monday through Friday. Customers are reminded that they are able to pay for the utility bills and parking citations online at: <http://www.cityofsacramento.org/e-commerce/>. We continue to work towards expanding online payment capabilities in the future. In addition to the changed public counter hours, customer phone hours will be 9:00 a.m. to 5:30 p.m. Monday through Friday.

The City of Sacramento is committed to providing predictable service to our customers and understands this change in hours may create challenges. However, the change in service hours is required at this time due to budgetary constraints and efficiency improvements including more customer service windows open to the public.

#

Mayor Kevin Johnson
District 1: Raymond L Tretheway III
District 2: Sandy Sheedy
District 3: Steve Cohn
District 4: Robert King Fong
District 5: Lauren Hammond
District 6: Kevin McCarty
District 7: Robbie Waters
District 8: Bonnie Pannell