

They have always been helpful and prompt
2/7/2012 9:35 AM

They have always been helpful and prompt
2/7/2012 9:35 AM

Used service for the first time. Very satisfied.
2/7/2012 7:45 AM

They got right back to me by e-maile letting me know they forward my email to sheriff
department
2/3/2012 9:49 AM

I greatly appreciate 311 call center. Their always willing to help resolve problems.
1/28/2012 8:18 PM

I appreciate the follow-up and professionalism.
1/27/2012 1:41 PM

easy to use-quick response
1/25/2012 8:26 PM

I have used 311 several times in the last year, and I am always very happy with the results. The
311 representatives are very responsive to my requests.
1/24/2012 12:39 AM

I sent an e-mail reporting illegal dumping, the 311 agent returned (Fuey) returned my e-mail
with a clear and prompt reply, and this morning (2 days later) the trash pile was cleaned up.
1/20/2012 10:01 AM

Excellent responses.Quick action. Satisfying.
1/16/2012 7:10 AM

Well done
1/14/2012 6:09 PM

311 is always helpful and very knowledgeable of all city practices I know when I call that they will be able to direct me to the right person and they are always prompt in getting back to me or whatever you need.

1/10/2012 3:48 PM

Reported missing water shut-off covers - 8 of them. Response time was excellent and courtesy was top notch. totally understood the replacement time of 4 weeks since there is an epidemic of this.

1/8/2012 7:40 PM

Emailed regarding extra trash can pickup, received a response with instructions literally within minutes. Couldn't ask for better service!

1/4/2012 1:32 PM

I reported a leaking fire hydrant in front of my house. I received a quick and courteous response.

1/3/2012 8:23 PM

QUICK & EFFICIENT

1/2/2012 6:55 PM