

Some of our phone and email customers in December said:

It's extremely helpful that there is an ONLINE service for ordering new Waste Cans. The service is available 24 hours a day, which is great for those who don't have time to make phone calls during business hours. Wed, Dec 30, 2009 12:13 PM

they answered my question quickly Fri, Dec 25, 2009 6:46 PM

satisfied with this first time using 311 Wed, Dec 23, 2009 7:17 PM

They were all just as helpful as can be Mon, Dec 21, 2009 3:11 PM

Your response was prompt, efficient, and courteous. I am impressed. Wed, Dec 16, 2009 3:10 PM

Prompt, efficient. Wed, Dec 16, 2009 11:42 AM

A well written and thorough response that answered all my recycling questions - thank you! Sat, Dec 12, 2009 11:39 AM

They answered my email in about 24 hours and told me the resolution and timeline for the resolution. Awesome! Thu, Dec 10, 2009 3:28 PM

My trash can disappeared on trash day and I had put off making a phone call, dreading trying to find the right number, etc. Then I learned about 311, however I work in a different phone service area. And then I stumbled across the 311 email service. Great idea!! Mon, Dec 7, 2009 5:20 PM

Fabulous! Wow! Fri, Dec 4, 2009 10:34 PM

prefer e-mailing over talking on the phone, so I was thrilled to be able to send an e-mail. The prompt and courteous response was a major plus! Thu, Dec 3, 2009 8:12 AM

The service was very prompt especially for being over the thanksgiving holiday. Tue, Dec 1, 2009 3:49 AM