

Neighborhood Services Department Assessment Flowchart

Mission:

The Neighborhood Services Department bridges and engages Sacramento's diverse residents with resources to maintain, revitalize and promote healthy communities.

NSD Assessment Flowchart 1

Who are our Customers?

- **NSD Staff**
- **Mayor/Councilmembers**
- **Mayor/Councilmember Staff**
- **Neighborhood Groups**
- **City Departments/SHRA/Library**
- **Citizens**
- **Business Groups**
- Faith-Based Organizations
- Community Based Organizations
- Schools
- Media
- Social/Health Services
- Outside Agencies

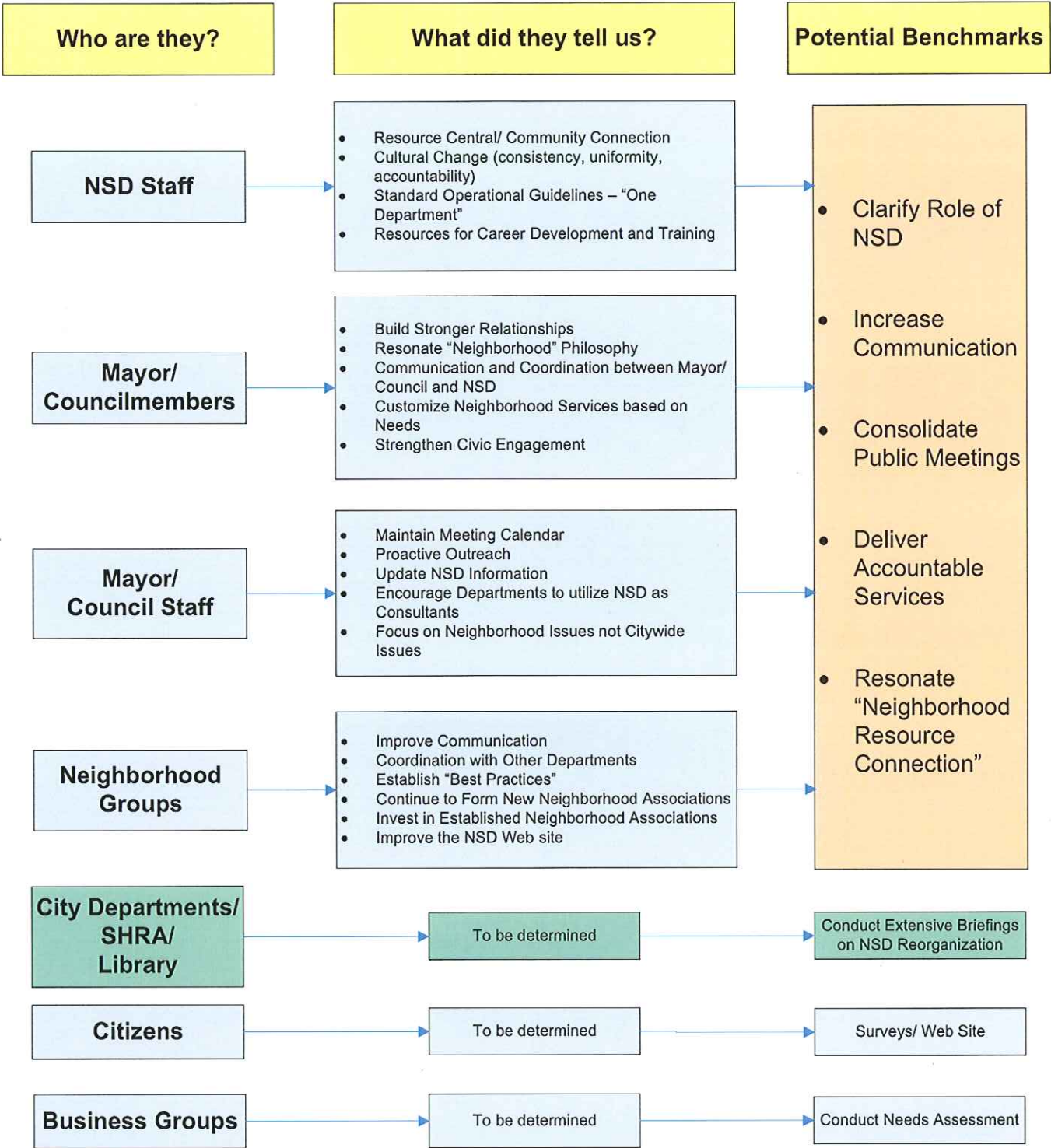
Bold: Primary Customers



Neighborhood Services - - "Committed to Getting the Customer to Success"

NSD Assessment Flowchart 2

Identify Primary Customer Needs

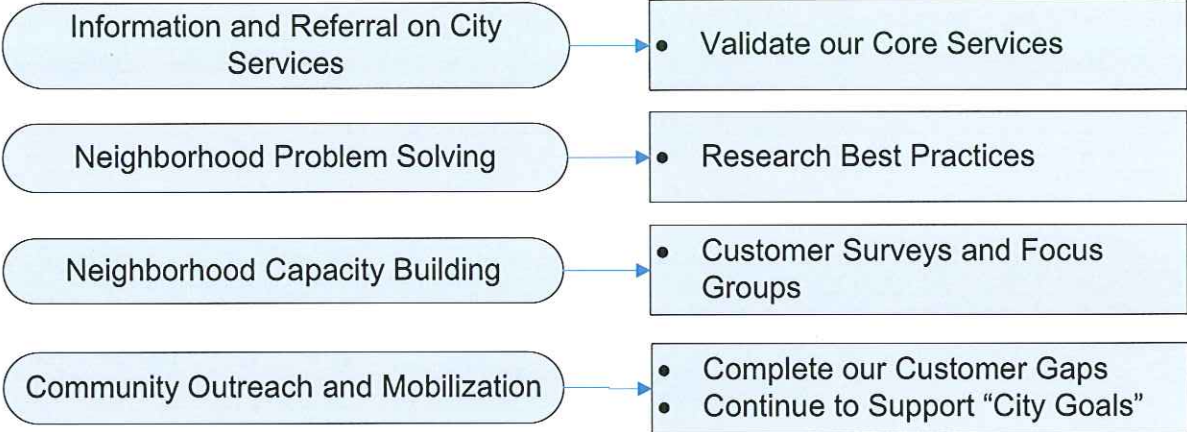


Neighborhood Services - - “Committed to Getting the Customer to Success”

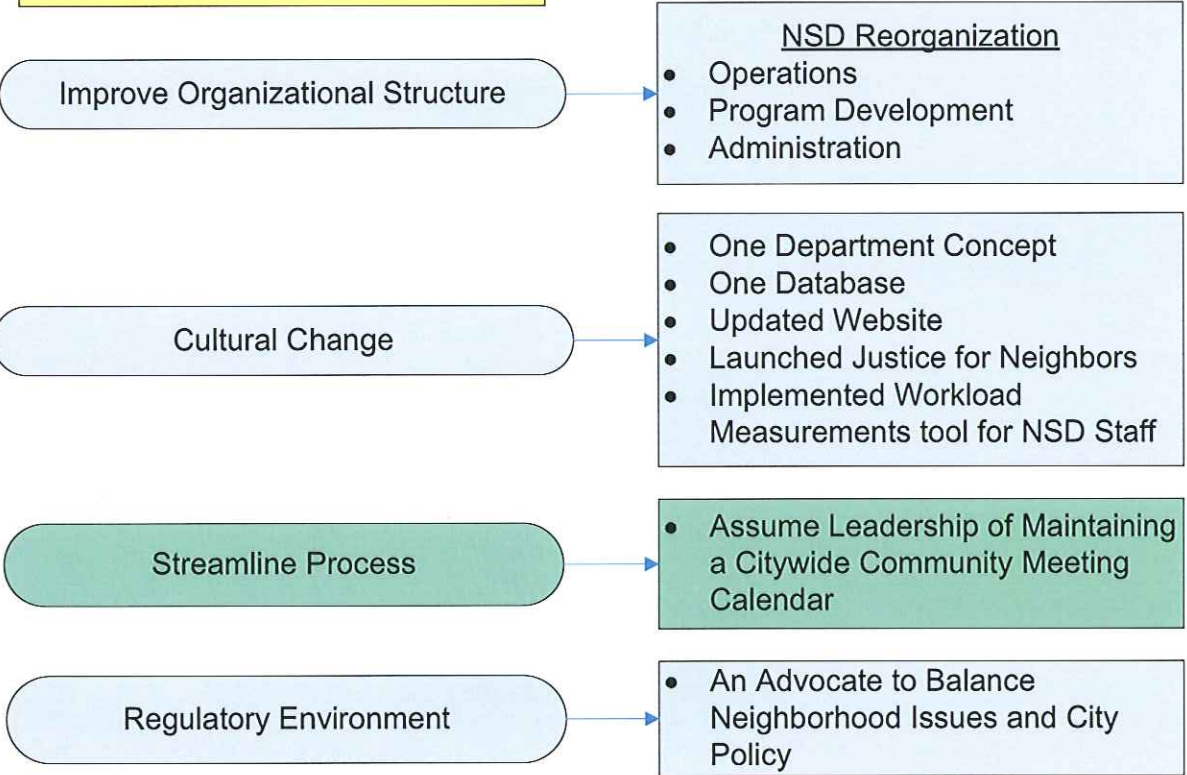
NSD Assessment Flowchart 3
Analyze Business Practices

NSD Core Services

NSD C2C Commitment



City Manager Strategic Areas



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