

# CITY OF SACRAMENTO RESIDENTIAL/COMMERCIAL TOILET REBATE APPLICATION

HET \_\_ ULFT\_\_



**Important:** Please read the application materials carefully and keep a copy for your records. Please type or print clearly in ink, then mail completed application and original cash register receipt and/or plumber's invoice to the water provider listed below. Use one application per property location. Residential, commercial, industrial institutional and multi-family applicants are eligible. The number of rebates is dependent upon the availability of program funds. All information on this application form is considered confidential. Applications are processed in the order received. Funding is limited, therefore, rebates are not guaranteed.

WATER ACCOUNT NUMBER		ASSESSOR'S PARCEL NUMBER	
APPLICANT NAME (REBATE CHECK PAYABLE TO)		FED. TAX IDENTIFICATION (ID) (only necessary if the rebate amount sum exceeds \$600)	
COMPANY NAME (BUSINESSES ONLY)		APPLICATION DATE	
PHONE	PHONE (EVE)	BEST TIME TO CALL	
MAILING ADDRESS		YEAR BUILT	NUMBER OF RESIDENTS
City	STATE	Zip	

**Name and address of property where toilets will be installed:**

PROPERTY / SITE NAME (IF APPLICABLE)		
ADDRESS	CITY	ZIP
NUMBER OF TOILETS ON PROPERTY	NUMBER OF TOILETS FOR REBATE	
MAKE(S) AND MODEL(S) REMOVED	FLUSH VOLUME	QUANTITY
	Gallons	
MAKE(S) AND MODEL(S) INSTALLED	FLUSH VOLUME	QUANTITY
	gallons	
TYPE OF PROPERTY:		
<input type="checkbox"/> House	<input type="checkbox"/> Apartments (No. of units _____)	<input type="checkbox"/> Mobile Home
<input type="checkbox"/> Townhouse / Condominium	<input type="checkbox"/> Business / Commercial	<input type="checkbox"/> Schools and Institutions

**Are you the water bill recipient for the account number listed above?**  Yes  No

If NO, please provide the name and phone number of the water bill recipient.

WATER BILL RECIPIENT NAME	PHONE NUMBER
---------------------------	--------------

**AGREEMENT**

I have read and understand the program information as stated in the attached application materials. I certify that I have installed said toilet(s) at the subject property. I also understand that by signing here I agree to have an official of my water provider verify the installation of the ultra-low flush toilet(s) at said property. I agree to hold the City of Sacramento, Sacramento Regional County Sanitation District, and the Regional Water Authority harmless from any and all liability or claims for damage resulting from or alleged to result from the installation of the ULFT, the inspection of the premises to verify proper installation, and any other activity related to this program.

---

AUTHORIZED SIGNATURE	TITLE (IF APPLICANT IS A BUSINESS)	DATE
----------------------	------------------------------------	------

Fill out the areas highlighted on this application along with the questionnaire on the reverse side. Mail the application with the original cash register receipt and/or plumber's invoice to the address listed below. For more information, call the City of Sacramento at the number below.

**Send application to Department of Utilities at: 916-808-5500  
2260 Glen Ellen Cir. Sacramento, CA 95822**

**FOR OFFICIAL USE ONLY**

**APPLICATION ID** (For internal use only): \_\_\_\_\_

Application received by \_\_\_\_\_ Date received \_\_\_\_\_

Approved  Denied Reason for denial \_\_\_\_\_

Toilets \_\_\_\_\_ Rebate amount \_\_\_\_\_ SRCSD amount \_\_\_\_\_ Original receipt \_\_\_\_\_

**INSPECTION** —  Required  Waived Performed by \_\_\_\_\_ Date inspected \_\_\_\_\_

Approved  Denied Reason for denial \_\_\_\_\_

Rebate request sent to RWA by: \_\_\_\_\_ Date: \_\_\_\_\_

**Approved by:** \_\_\_\_\_ **Date:** \_\_\_\_\_

FUND 6005 OPERATING UNIT 14000 DEPT. I.D. 14001441 ACCOUNT 481251 PROGRAM 14072

## How to get your ultra-low flush toilet (ULFT) or high efficiency toilet (HET) rebate.

1. You must first call the City of Sacramento customer service at 916-808-5454 to see if rebates are available.
2. To obtain a rebate, customers must agree to a Water- Wise House Call. This service is at no direct cost to the customer.
3. Purchase and install the new toilet(s). You must be replacing a toilet using two (2) gallons per flush or greater (a non-ULFT) to be eligible.
4. You may install the toilet(s) yourself or you may also hire a licensed contractor.
5. Return the original dated receipt and/or plumber's invoice with the price, model and brand of each toilet listed individually, and the completed application. Keep a copy for your records.
6. Submitting a signed application represents agreement to have the City of Sacramento verify installation of the toilet, with your accompaniment. City of Sacramento will schedule an inspection.
7. Rebates are up to **\$125 for ULFT**, up to **\$175 for a HET** and up to **\$200 for a Commercial HET**. Call the City of Sacramento to verify the amount you are eligible for. Total rebate amount will not exceed money spent. Eligible expenses includes tank, bowl, seat and tax.
8. The City of Sacramento will issue rebate checks within eight to ten weeks of receipt of your completed application materials.
9. The City of Sacramento is required to send IRS form 1099 to the customer and the IRS when rebates total \$600 or more.

## Qualifications

1. Purchase of material must occur within the program period of **January 1, 2009 to December 31, 2009**. The number of rebates is dependent upon the availability of program funds. Call the City of Sacramento to see if funds are available.
2. The location of installation must be served by the City of Sacramento.
3. Residential, commercial, industrial, institutional and multi-family applicants are eligible.
4. Replacement of one ULFT with another ULFT is not eligible for rebate under this program.
5. New construction is not eligible for rebate under this program.
6. Please refer to the toilet brochure for more specific information and qualifications at [www.rwah2o.org](http://www.rwah2o.org).

## Permitting

Building permits are not required when a residential customer simply removes and installs a toilet on existing plumbing. A permit is required when a plumbing fixture will be relocated or you are a business customer.

## Disclaimer

The City of Sacramento, the Regional Water Authority (RWA), and the Sacramento Regional County Sanitation District (SRCSD) reserve the right to deny an application of any participant who does not meet all requirements as outlined. The RWA, the City of Sacramento, and the SRCSD reserve the right to change the terms of this program at their discretion. The RWA, the City of Sacramento and the SRCSD are not responsible for receipts or paperwork lost in the U.S. mail. The

RWA, the City of Sacramento and SRCSD cannot guarantee that the installation of the ULFTs will result in lower water utility costs. The number of rebates is dependent upon the availability of program funds. Applications will be processed, when all required information is provided by the applicant; on a first-come, first-served basis.

## Customer Survey

This rebate program is partially funded through a grant from the California Department of Water Resources. As part of that program, we are surveying customers to understand why they are making their choices regarding the replacement of toilet fixtures. In order for your rebate to be processed in a timely manner, please complete the following questions:

1. Toilets are being installed in a  
 Home       Business
2. How many toilets do you have in your home or business? If a business, please specify numbers of urinals also.
3. How many toilets are being replaced?
4. For efficient toilets already installed in the home, how would you rate their performance?  
 Better than expected       Below what expected  
 Don't know yet       About what expected
5. Primary reason for replacing existing toilet with a more efficient toilet (please check only one).  
 Bathroom remodel       Heard about the rebate program  
 Toilet broken or not performing well  
 Concerned about saving water       Other \_\_\_\_\_
6. If there are toilets in the home/business that are not being replaced, (please check all reasons that apply below).  
 Already 1.6 gallons per flush or less       New toilet too expensive  
 Existing toilet is working well       Other \_\_\_\_\_
7. Would you consider replacing any toilets that are not efficient (greater than 1.6 gallons per flush) in the next two years if additional rebates are available?  
 Yes       No
8. For those purchasing a 1.6 gallons per flush toilet, please check all reasons that apply for not choosing a higher efficiency 1.28 gallons per flush or less toilet.  
 Don't know about them       Too expensive  
 Didn't like the selection available       Other \_\_\_\_\_  
 Concerned about their performance (too new to market)
9. How did you find out about the program? (check all that apply)  
 Utility billing/Newsletter       Radio/TV       Newspaper/Publication  
 Billboard       At an event       Friend/Neighbor       Other