



You can take action so homes and buildings that violate city codes do not pose a danger to you, your family and your neighbors!

The mission of the City of Sacramento Code Compliance Division is to maintain and improve the quality of life through fair and equitable enforcement of health, safety and nuisance codes. We do this by:

- Partnering with residents, neighborhood associations and public agencies to create public outreach programs, provide education and encourage voluntary cooperation with city ordinances.
- Administering a compliance program to correct violations of municipal codes and land use requirements.



Phone: 311 or 916-264-5011 outside city limits

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Website: [portal.cityofsacramento.org/code](http://portal.cityofsacramento.org/code)



# Housing and Dangerous Buildings

Working with You to Make Sacramento a Great Place to Live



Like any city, Sacramento has ordinances to keep our city residents safe and healthy and to keep our neighborhoods beautiful and desirable. Every city, including Sacramento, has its code violators. Typical code violations include but are not limited to:

- Ceilings, roofs, vertical supports or horizontal supports that sag, split or buckle.
- Plumbing, electrical or mechanical hazards that create a danger to human health.
- Unsafe electrical outlets that present a clear and present danger of fire or electrocution.
- Uninhabitable buildings due to a lack of care, cleanliness or sanitary conditions.
- Defective or inadequate weather protection of exterior walls.
- Unpermitted building modifications.

## Correcting Violations

The person violating a city ordinance (code) may receive the opportunity to voluntarily comply with the ordinance and correct the situation within a reasonable period. If the person does not comply in the specified time, the Code Compliance Division will take appropriate enforcement action to resolve the violation. Enforcement measures may include:

- Administrative remedies such as fees, administrative penalties or citations ranging from \$100 to \$25,000, or correction of the violation, with any costs charged against the responsible party property.
- Civil remedies such as enforcement of administrative orders, injunctions, cost recovery and other appropriate actions.

- Criminal remedies such as the filing of misdemeanor charges for every day the violation exists, with penalties of fines and/or jail time.
- Abatements may be used to eliminate nuisances. Usually the City will retain a private contractor to board vacant or abandoned homes and will bill the owner for the expense.



## Be a Partner

You can help make Sacramento a great place to live by following these steps to resolve code enforcement violations in your neighborhood.

File a complaint. Provide specific details and a complete description, including exact location or address, of the vacant or unsafe building to Code Compliance at 311 or 916-264-5011 outside city limits. When we receive a complaint, we assign a building inspector to investigate and address the problem. All information you provide is kept confidential.

## Get involved!

Attend your neighborhood association meetings and join your neighbors in resolving the problem. Contact the Neighborhood Services Division for resources and information on how to be involved in your community. Call 808-6789.

## Did You KNOW?



The following conditions are NOT code violations:

- Ugly or unattractive paint on exterior walls of homes.
- Non-working household appliances such as refrigerators, stoves, washing machines, clothes dryers, air conditioners and microwave ovens.
- Carpet that is pulling up or away from the edges.
- Mold, unless there is a structural condition causing the mold. In that case, the structural condition may be a code violation.



For more information or to report code violations, call 311 or 916-264-5011 outside city limits. You can also report code violations by visiting our website, [portal.cityofsacramento.org/code](https://portal.cityofsacramento.org/code).