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City of SACRAMENTO Department of Utilities

METERS MATTER
responsible water management

HISTORY – Water Meter Program

JANUARY 2005

STATE OF CALIFORNIA MANDATE (AB 2572)

- Supersedes Sacramento City Charter
- Requires all water connections to be metered by 2025

FEBRUARY 2015

SACRAMENTO CITY COUNCIL ACCELERATES METER INSTALLATIONS

- Addresses conservation and drought concerns
- Reduces maintenance costs
- Moves deadline from 2025 to 2020

SPRING 2017

METERS MATTER PROGRAM BEGINS

- Oak Park/Elmhurst/Colonial Heights Project Area
- Tahoe Park Project Area

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How Does This Benefit Me?

- **AUTOMATED METER INFRASTRUCTURE (AMI)**
- **ENHANCED WATER CONSERVATION TOOL**
  - Early leak detection
  - **"My Water"** online water usage monitoring
- **CITY OF SACRAMENTO WILL BE FULLY METERED BY 2020**
- **NEW RATE STRUCTURE IS FAIR AND EQUITABLE ACROSS CUSTOMERS**
- **ONLY BILLED FOR WHAT YOU USE**

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Accelerated Water Meter Program Budget

TOTAL PROGRAM BUDGET: $ 230 MILLION

METERS TO INSTALL: 40,000 (approximately)

MILES OF NEW WATER MAINS TO INSTALL: 80 (approximately)

FUNDED BY: RATES, GRANTS, & LONG-TERM FINANCING

Sacramento Utility Rate Assistance Program

Income-eligible customers can receive a monthly credit on water, sewer, and garbage bills.
Call **916-808-5454** for questions about eligibility, how to apply, and help with your application.

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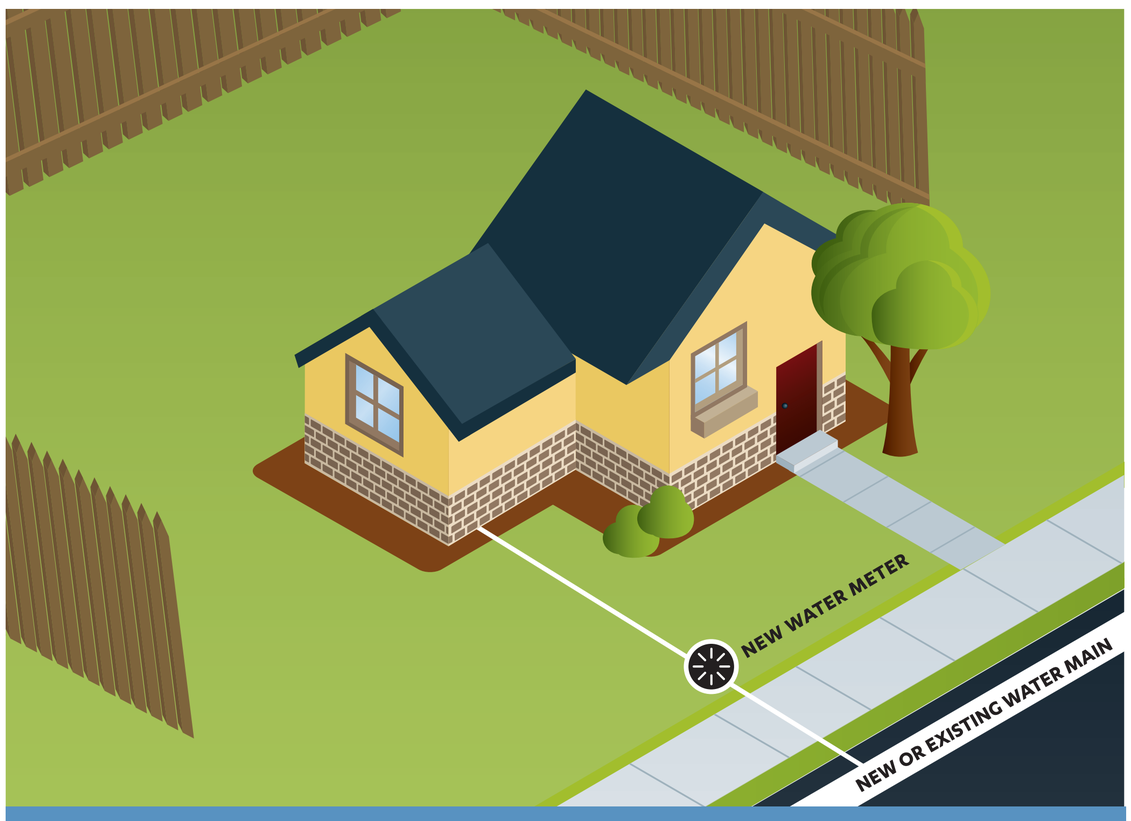
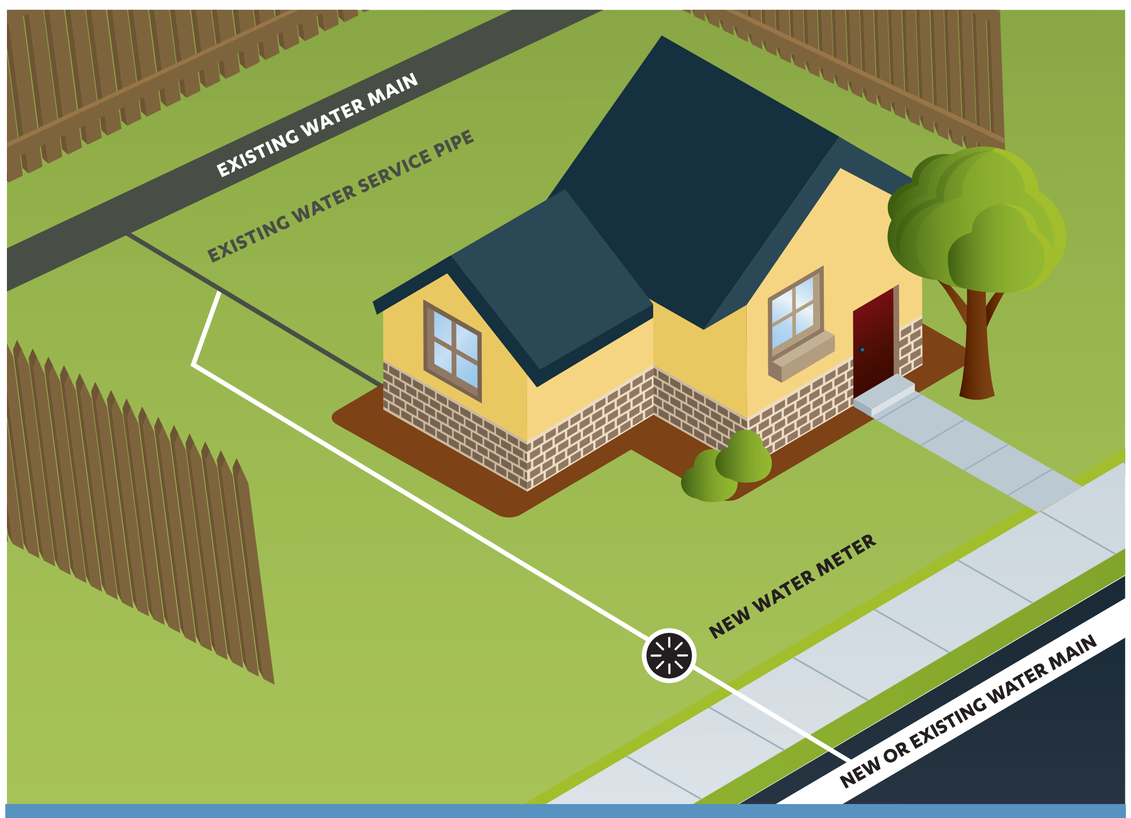
Where will my Meter be Installed?



FRONT YARD



FRONT YARD WITH WATER MAIN RELOCATION

BACK YARD

SPECIAL CIRCUMSTANCES

- Water service is located within the driveway or alley
- Encroachments, obstructions, existing utility conflicts
- Optional Sidewalk Installation (by request)
  - $400 Placement Fee
    - $200 increase if requested after due date ($600 total)
  - Property owners must pay the fee in full, and complete/submit form by due date

www.MetersMatter.org

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What is the Meter Installation Process?

PRE-CONSTRUCTION

- Notifications will arrive in the mail
- Open House
- Utility locations are marked in neighborhood
- Project signs placed throughout neighborhood
- Hand-delivered notices distributed approximately one week, and 24 to 48 hours before construction

CONSTRUCTION

- Rectangular (28" x 18") meter box installed
- Excavations temporarily covered, or backfilled
- Temporary water shutdown, up to 4 hours
- Meter installed on new or existing water service

POST CONSTRUCTION

- Pavement restoration is scheduled
- Disturbed surfaces are restored
- **"My Water"** - Comparative billing begins approximately 4 months after construction is completed

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What to Expect DURING Construction

WORK HOURS:
MONDAY-FRIDAY, 7a.m. to 6 p.m.

TEMPORARY WATER SHUT DOWN, UP TO 4 HOURS

TEMPORARY PARKING RESTRICTIONS, SIDEWALK CLOSURES AND TRAFFIC DELAYS

CONSTRUCTION RELATED DUST AND NOISE

PRIOR TO ANY WORK, NOTICES WILL BE DISTRIBUTED TO EACH PROPERTY

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What to Expect AFTER Construction

PAVEMENT RESTORATION IS SCHEDULED

DISTURBED SURFACES ARE RESTORED

AFTER THE WATER METER IS INSTALLED, CUSTOMERS WILL RECEIVE COMPARATIVE BILLS FOR ONE YEAR
– BILLS SHOW: FLAT & METERED RATES

AFTER 12 MONTHS, CUSTOMERS ARE AUTOMATICALLY TRANSITIONED TO METERED RATES

CUSTOMERS CAN OPT TO SWITCH EARLY TO METERED BILLING

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How to Stay Informed

www.MetersMatter.org

watermeter@cityofsacramento.org

facebook.com/SacramentoCityUtilities/

916-808-5870

Notices mailed approximately 2 weeks before construction.

Hand-delivered notices distributed approximately 1 week, and 24 to 48 hours before construction.

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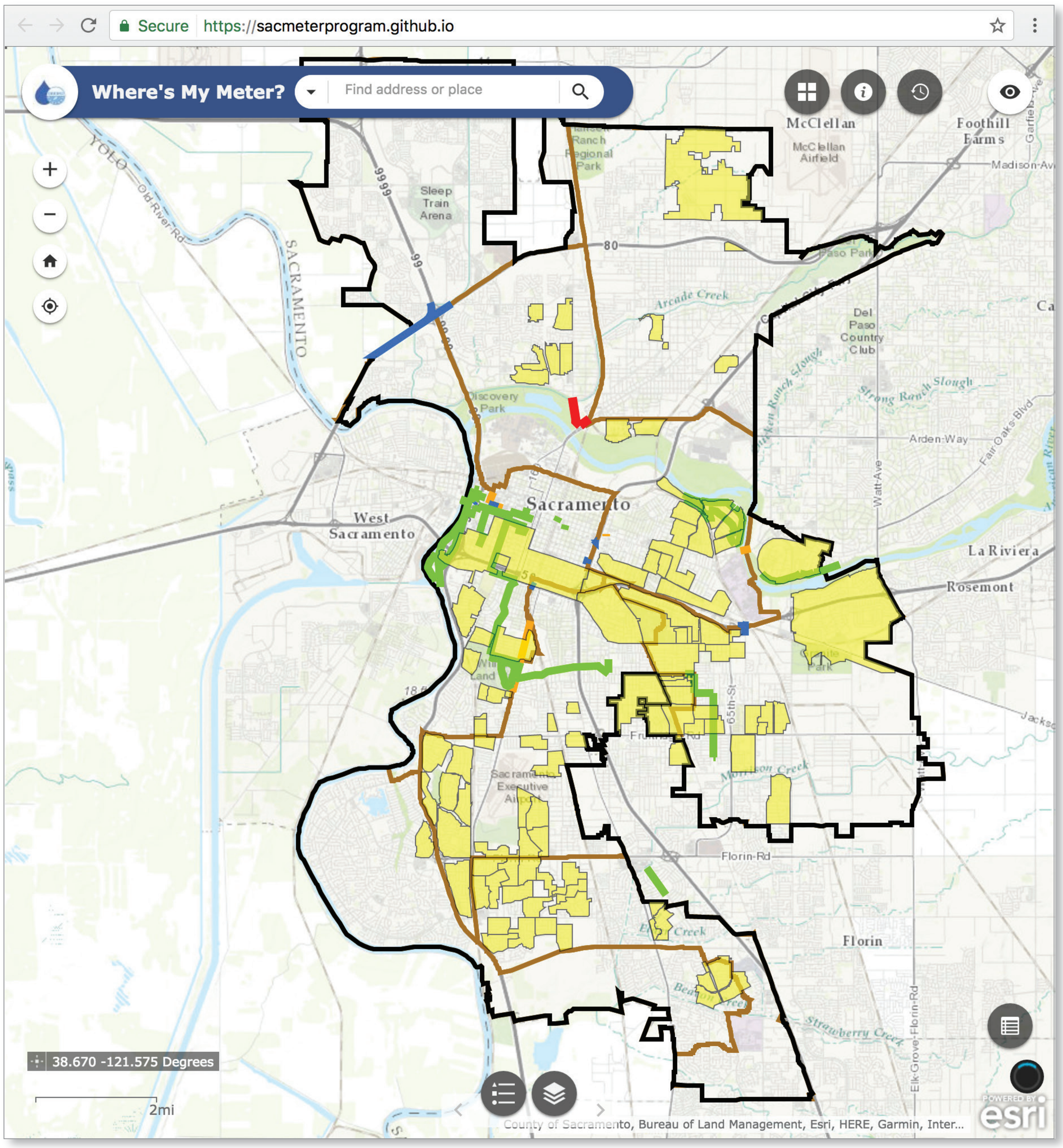
Meters Matter in Your Neighborhood



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