

KNOX BOX, SWITCH, AND PADLOCK PURCHASE INFORMATION

If you find you are having trouble with the Knox ordering website or are requesting products which require special permission from fire department to order, please contact Fire Prevention at (916) 808-1300.

KNOX BOX

1. Visit www.knoxbox.com
2. Place cursor over "ONLINE PURCHASE" located in the upper right hand corner. This will open a drop down menu.
3. Select "KNOX Box 3200 SERIES" from drop down menu that appears.
4. Enter the zip code where the box is being installed.
5. Select option "Sacramento City Fire Dept - BOXES ONLY - 5770 Freeport Blvd Suite 200 - Sacramento, CA 95822"
6. Select Knox Box 3200 Series. If you would like to have the Knox box recessed in the wall, please see Recessed Mounting Kit (RMK) option located in the drop down menu under the "ONLINE PURCHASE" link in the upper right hand corner.
7. Complete your order and wait for product to be shipped. Product usually arrives in 5 - 7 days.
8. Once product has arrived, contact Sacramento Fire Department Fire Prevention to receive additional instruction on mounting height, location, and equipment to be placed in box.

KNOX SWITCH

1. Visit www.knoxbox.com
2. Place cursor over "ONLINE PURCHASE" located in the upper right hand corner. This will open a drop down menu.
3. Select "KEY SWITCHES" from drop down menu that appears.
4. Enter the zip code where the box is being installed.
5. Select option "Sacramento City Mutual Aid System - GATES - 5770 Freeport Blvd Suite 200 - Sacramento, CA 95822"
6. Select appropriate key switch.
7. Complete your order and wait for product to be shipped. Product usually arrives in 5 - 7 days.
8. Once product has arrived, please contact Sacramento Fire Department Fire Prevention to receive additional instruction on mounting height and location.

KNOX PADLOCK

1. Follow direction for purchase of Knox switch, except for Step 3, select "PADLOCKS" from the drop down menu that appears.