

CONTACT US FOR QUESTIONS ABOUT

✚ Retiree Health Insurance:
Enrollment, changes, and
questions

✚ Life Events
✚ Open Enrollment
✚ CalPERS general information

✚ Deferred Compensation
✚ Cash in lieu of City health
insurance

BENEFITS SERVICES CONTACT INFORMATION

Visit us at <http://www.cityofsacramento.org/HR/Divisions/Benefits-Retirement!>

Department of Human Resources
Benefit Services Division
915 I Street, Historic City Hall,
Plaza Level, Sacramento, CA 95814

Main Phone: 916-808-5665
Fax: 916-808-7326
BenefitServices@cityofsacramento.org

MEDICAL, DENTAL, & VISION INSURANCE

MEDICAL

KAISER

www.kaiserpermanente.org

Customer Service: 800-464-4000

HMO \$25 **Group # 1880-7**

HMO \$40/Sr Adv \$20 **Group # 1880-41**

SUTTER HEALTH PLUS

www.sutterhealthplus.org

Customer Service: 855-315-5800

HMO \$25 **Group # 046103-000004**

HMO \$40 **Group # 046103-000003**

UnitedHealthcare

www.uhcretiree.com

Customer Service: 877-714-0178

UnitedHealthcare Group Advantage PPO \$15
Group # 15882

WESTERN HEALTH ADVANTAGE

www.westernhealth.com

Customer Service: 888-563-2250

HMO \$25 **Group # 107500-A001-002**

HMO \$40 **Group # 107500-A001-003**

DENTAL

DELTA DENTAL PPO

www.deltadentalins.com/plans

Customer Service: 800-765-6003

SCERS/PERS **Group # 09505-2033**

DELTA CARE DMO (PMI)

www.deltadentalins.com/plans

Customer Service: 800-422-4234

SCERS/PERS **Group # 75500-0002**

VISION

VISION SERVICE PLAN (VSP)

www.vsp.com

Customer Service: 800-877-7195

Group # 12178539

Base Plan **#0013-0013**

Premium Plan **#0019-0019**

RETIREMENT & DEFERRED COMP

RETIREMENT

CalPERS

PERS retiree questions and address changes

www.calpers.ca.gov

Customer Service: 888-225-7377

SCERS

SCERS Pension Check, W2, W9, 1099, Direct Deposit

Customer Service: 916-808-1936

DEFERRED COMPENSATION

401a and 457(b)

NATIONWIDE

www.cityofsacretplan.com

Customer Service: 877-677-3678

Fax: 877-677-4329

RETIREE HEALTH SAVINGS ACCOUNT (RHSA)

MissionSquare Retirement

<https://www.missionsq.org/>

Customer Service: 800-669-7400

Fax: 202-682-6439

OTHER CONTACTS

RECOGNIZED EMPLOYEE ORGANIZATIONS

Visit the link below for contact information for Recognized Employee Organizations

<http://www.cityofsacramento.org/HR/Divisions/Labor-Relations/Recognized-Organizations>

SACRAMENTO RETIRED CITY EMPLOYEES ASSOCIATION (SRCEA)

srcea.email@gmail.com

SOCIAL SECURITY ADMINISTRATION

www.ssa.gov

Customer Service: 800-772-1213

Social Security Benefits: Retirement, Medicare, Disability, Survivors, SSI, etc.

MEDICARE*

www.medicare.com

Customer Service: 800-633-4227

**Apply through Social Security (see contact info to the left)*

FAQ: WHEN CAN I MAKE CHANGES TO MY BENEFITS?

A: One of the following **QUALIFYING EVENTS** must occur to make changes to most of your benefits outside of the annual **OPEN ENROLLMENT**. You have 30 days from the date of the event to contact Benefits Services and provide supporting documents as proof.

- ✚ Birth (60 days)
- ✚ Adoption (60 days)
- ✚ Guardianship of a child (60 days)
- ✚ Marriage
- ✚ Legal separation/divorce
- ✚ Registering/terminating a domestic partnership
- ✚ Over-age dependent children (no longer eligible at age 26)
- ✚ Death of dependent
- ✚ Spouse employment status changes
 - ✚ Open enrollment
 - ✚ Dependents eligibility changed
 - ✚ Loss of employment
- ✚ Medicare Eligible (65/disabled)
- ✚ Moved out of area (outside of medical coverage service area)
- ✚ Court Orders, Judgments, Decrees

Is your address up to date with the City of Sacramento? Do you have an email address on file?

Do not miss out on important communications and notices. Make sure your information is current.

Change of Address forms are available at:

<http://www.cityofsacramento.org/HR/Divisions/Benefits-Retirement/Retirement>.