CONTACT US FOR QUESTIONS ABOUT
- Retiree Health Insurance: Enrollment, changes, and questions
- Life Events
- Open Enrollment
- CalPERS general information
- Deferred Compensation
- Out of area in lieu of City health insurance

BENEFITS SERVICES CONTACT INFORMATION
Visit us at http://www.cityofsacramento.org/HR/Divisions/Benefits-Retirement!

Department of Human Resources
Benefit Services Division
915 I Street, Historic City Hall,
Plaza Level, Sacramento, CA 95814

Hours: Monday – Friday, 8:00 am – 5:00 pm
Main Phone: 916-808-5665
Fax: 916-808-7326
BenefitServices@cityofsacramento.org

MEDICAL, DENTAL, & VISION INSURANCE

MEDICAL

KAISER
www.kaiserpermanente.org
Customer Service: 800-464-4000
HMO $25 Group # 1880-7
HMO $40/Sr Adv $20 Group # 1880-41

SUTTER HEALTH PLUS
www.sutterhealthplus.org
Customer Service: 855-315-5800
HMO $25 Group # 046103-000004
HMO $40 Group # 046103-000003

UnitedHealthcare
www.uhretiree.com
Customer Service: 877-714-0178
UnitedHealthcare Group Advantage PPO $15
Group # 15882

WESTERN HEALTH ADVANTAGE
www.westernhealth.com
Customer Service: 888-563-2250
HMO $25 Group # 107500-A001-002
HMO $40 Group # 107500-A001-003

DENTAL

DELTA DENTAL PPO
www.deltadentalins.com/plans
Customer Service: 800-765-6003
SCERS Retiree Group # 09505-2003
PERS Retiree Group # 09505-2033

DELTA CARE DMO (PMI)
www.deltadentalins.com/plans
Customer Service: 800-422-4234
SCERS/PERS Group # 75500-0002

VISION

VISION SERVICE PLAN (VSP)
www.vsp.com
Customer Service: 800-877-7195
Group # 12178539
Base Plan #0013-0013
Premium Plan #0019-0019

RETIREMENT & DEFERRED COMP

RETIREMENT

CalPERS
PERS retiree questions and address changes
www.calpers.ca.gov
Customer Service: 888-225-7377

SCERS
SCERS Pension Check, W2, W9, 1099, Direct Deposit
Customer Service: 916-808-1936
DEFERRED COMPENSATION


401a and 457

**NATIONWIDE**

[www.cityofsacretplan.com](http://www.cityofsacretplan.com)
Customer Service: 877-677-3678
Fax: 877-677-4329

457 Plan # 005551-5001
401a Management EEs Plan # 005551-6001
401a City Council Plan # 005551-7001
401a WCOE, L39, Supv, Confidential Plan # 005551-8001

**RHSA**

[www.icmarc.org](http://www.icmarc.org)
Customer Service: 800-669-7400
Fax: 202-682-6439

RHSA WCOE Plan # 803453
RHSA SPOA [prior to 9/3/13] Plan # 803453/803742
RHSA SPOA [on or after 9/3/13] Plan # 803454/803743
RHSA SCXEA [on or after 8/8/15] Plan # 803454
RHSA SCXEA [prior to 8/8/15] Plan # 803599
RHSA Local 447 Plan # 803568

OTHER CONTACTS

**RECOGNIZED EMPLOYEE ORGANIZATIONS**

Please visit the link below for contact information for Recognized Employee Organizations


**SACRAMENTO RETIRED CITY EMPLOYEES ASSOCIATION (SRCEA)**

[srcea.email@gmail.com](mailto:srcea.email@gmail.com)
Contact: Luellen Pettengell
Phone: 916-442-6852

**SOCIAL SECURITY ADMINISTRATION**

[www.ssa.gov](http://www.ssa.gov)
Customer Service: 800-772-1213
Social Security Benefits: Retirement, Medicare, Disability, Survivors, SSI, etc.

**MEDICARE**

[www.medicare.com](http://www.medicare.com)
Customer Service: 800-633-4227
*Apply through Social Security (see contact info to the left)*

FAQ: WHEN CAN I MAKE CHANGES TO MY BENEFITS?

A: One of the following QUALIFYING EVENTS must occur to make changes to most of your benefits outside of the annual OPEN ENROLLMENT. You have 30 days from the date of the event to contact Benefits Services and provide supporting documents as proof.

- Birth (60 days)
- Adoption (60 days)
- Guardianship of a child (60 days)
- Marriage
- Legal separation/divorce
- Registering/terminating a domestic partnership
- Over-age dependent children (no longer eligible at age 26)
- Death of dependent
- Spouse employment status changes
  - Open enrollment
  - Dependents eligibility changed
  - Loss of employment
- Medicare Eligible (65/disabled)
- Moved out of area (outside of medical coverage service area)
- Court Orders, Judgments, Decrees

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