EMPLOYEE BENEFITS DIRECTORY

CONTACT US FOR QUESTIONS ABOUT
- New Hires/Rehires
- Benefits Orientation
- Insurance Enrollment/Changes
- Benefit Eligibility
- Life Insurance
- Life Events
- Open Enrollment
- COBRA
- Flexible Spending Accounts
- CalPERS General Information
- Deferred Compensation
- STD/LTD Claims

BENEFITS SERVICES CONTACT INFORMATION

Visit us at http://www.cityofsacramento.org/HR/Divisions/Benefits-Retirement!

Department of Human Resources
Benefit Services Division
915 I Street, Historic City Hall,
Plaza Level, Sacramento, CA  95814

Hours: Monday – Friday, 8:00 am – 5:00 pm
Main Phone: 916-808-5665
Fax: 916-808-7326
BenefitServices@cityofsacramento.org

MEDICAL, DENTAL, & VISION INSURANCE

MEDICAL

**KAISER**

- [www.kaiserpermanente.org](http://www.kaiserpermanente.org)
- Customer Service: 800-464-4000
- HMO $25 Group # 1880-4
- HMO $40 Group # 1880-40
- ABHP/HSA Group # 1880-6

**SUTTER HEALTH PLUS**

- [www.sutterhealthplus.org](http://www.sutterhealthplus.org)
- Customer Service: 855-315-5800
- HMO $25 Group # 046103-000002
- HMO $40 Group # 046103-000001
- ABHP/HSA Group # 046103-000006

**WESTERN HEALTH ADVANTAGE**

- [www.westernhealth.com](http://www.westernhealth.com)
- Customer Service: 916-563-2250
- HMO $25 Group # 107500-A000-2
- HMO $40 Group # 107500-A000-3
- ABHP/HSA Group # 107500-WCSS (Single)
- Group # 107500-WCSF (Family)

DENTAL

**DELTA DENTAL PPO**

- [www.deltadentalins.com/plans](http://www.deltadentalins.com/plans)
- Customer Service: 800-765-6003
- Group # 09505-2001

**DELTA CARE—DMO/PMI**

- [www.deltadentalins.com/plans](http://www.deltadentalins.com/plans)
- Customer Service: 800-422-4234
- Group # 75500-0001

VISION

**VISION SERVICE PLAN—VSP**

- [www.vsp.com](http://www.vsp.com)
- Customer Service: 800-877-7195
- Basic Group # 12178539-009
- Enhanced Group # 12178539-015

DISABILITY & LIFE INSURANCE

**THE STANDARD INSURANCE COMPANY**

- [www.standard.com](http://www.standard.com)

SHORT TERM DISABILITY

- Customer Service: 800-368-2859
- Claims Fax: 800-378-6053
- Group # 646066

LONG TERM DISABILITY

- Customer Service: 800-368-1135
- Group # 610399

LIFE INSURANCE

- Customer Service: 800-628-8600
- Group # 647504

RETIREMENT & DEFERRED COMPENSATION

RETIREMENT

**CalPERS**

- [www.calpers.ca.gov](http://www.calpers.ca.gov)
- Customer Service: 888-225-7377

**SCERS**

- Pension: 916-808-1936
- Health Benefit Services: 916-808-5665

Want this information at your fingertips? Download the FREE BEN-IQ™ app on your Android or iPhone for 24/7 access to your health plan highlights.
DEFERRED COMPENSATION

To schedule an appointment, visit http://www.cityofsacramento.org/HR/Divisions/Benefits-Retirement/Retirement

401a and 457

NATIONWIDE

www.cityofsacretplan.com
Customer Service: 877-677-3678
Fax: 877-677-4329

457 Plan # 005551-5001
401a Management EEs Plan # 005551-6001 (5% EE/4% ER)
401a City Council Plan # 005551-7001 (5% EE/4% ER)
401a WCOE, L39, Supv, Confidential
Plan # 005551-8001 (2% EE/2% ER)

RHSA

ICMA

www.icmarc.org
Customer Service: 800-669-7400
Fax: 202-682-6439

RHSA WCOE Plan # 803453 ($25)
RHSA SPOA [prior to 9/3/13] Plan # 803742 (1%)
RHSA SPOA [on or after 9/3/13] Plan # 803743 (3%)
RHSA SCXEA [on or after 8/8/15] Plan # 803454 (2%)
RHSA Local 447 Plan # 803568 ($10)

ADDITIONAL/VOLUNTARY BENEFITS

AFLAC

Group hospital indemnity, critical illness, and accident insurance
www.aflacgroupinsurance.com
Customer Service: 800-433-3036
Email: sacramento@us.aflac.com
Group # 18429

LEGALSHIELD

Group legal and identify theft services
www.Legalshield.com/info/cityofsacramentoinfo
Customer Service: 916-849-3963
Email: benefits@donnakramer.com

BANK OF AMERICA

HSA account
www.myhealth.bankofamerica.com
Customer Service: 866-791-0250

LIBERTY MUTUAL

Group home and auto insurance
www.libertymutual.com/bai-xiong
Bai Xiong: 916-713-4234
Fax: 916-648-8054

EMPLOYEE BENEFITS SERVICES (EBS)

Group insurance
www.ebsbenefits.com
Customer Service: 800-229-7683
Claims Fax: 925-460-3920

MANAGED HEALTH NETWORK (MHN)

Flexible spending accounts for healthcare, dependent care, and transportation
www.ebsbenefits.com
Customer Service: 800-229-7683
Claims Fax: 925-460-3920

OTHER CONTACTS

RECOGNIZED EMPLOYEE ORGANIZATIONS

Please visit the link below for contact information for Recognized Employee Organizations

http://www.cityofsacramento.org/HR/Divisions/Labor-Relations/Recognized-Organizations

SACRAMENTO RETIRED CITY EMPLOYEES ASSOCIATION (SRCEA)

srcea.email@gmail.com
Contact: Luellen Pettengell
Phone: 916-442-6852

FAQ: WHEN CAN I MAKE CHANGES TO MY BENEFITS?

A: One of the following QUALIFYING EVENTS must occur to make changes to most of your benefits outside of the annual OPEN ENROLLMENT. You have 30 days from the date of the event to contact Benefit Services and provide supporting documents as proof.

- Birth (60 days)
- Adoption (60 days)
- Guardianship of a child (60 days)
- Marriage
- Legal separation/divorce
- Registering/terminating a domestic partnership
- Approved leave of absence
- Over-age dependent children (no longer eligible at age 26)
- Spouse employment status changes
  - Open enrollment
  - Dependents eligibility changed
  - Loss of employment
  - Gain/loss of coverage
- Court Orders
  - Judgments
  - Decrees
- Death of dependent
- Eligibility changes due to employment

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