

# Town Hall Meeting Report

February 2, 2018

In late 2017, Chief Daniel Hahn conducted a series of Town Hall Meetings in four areas of the City of Sacramento. These meetings were held at the locations and dates below:

East Command Town Hall Meeting  
Colonial Heights Library  
4799 Stockton Boulevard  
November 9, 2017

Central Command Town Hall Meeting  
Hart Senior Center  
927 27<sup>th</sup> Street  
November 15, 2017

North Command Town Hall Meeting  
South Natomas Community Center  
2921 Truxel Road  
November 30, 2017

South Command Town Hall Meeting  
Pannell Meadowview Community Center  
2450 Meadowview Road  
December 7, 2017



At these meetings, community input was sought regarding key department priorities, service delivery and steps that can be made with community partners to advance the Sacramento Police Department (SPD). The information gathered in these meetings will be used to help set Department priorities as we move forward.

The following report summarizes common themes and the Sacramento Police Department's efforts to serve our City.

### **What do you think are the top city-wide priorities for SPD?**

The three most common priorities that emerged as a result of the townhall meetings are:

1. Homelessness,
2. Community Relations, and
3. Mental Health and Law Enforcement Training.

SPD has been working hard to address these priorities as we also realize their significance. Detailed information about our strategies to address these concerns are outlined below:

- **Homelessness**

#### City of Sacramento efforts to prevent, reduce and end homelessness

The number of unhoused people on our streets is increasing- which is tragic and unacceptable. The Sacramento Police Department (SPD) is a key partner in supporting the citywide initiative to reduce homelessness and provide services to this vulnerable segment of our community.

The City of Sacramento is committed to be a city where all are welcome, where all are supported and where all have opportunities to thrive. Those experiencing homelessness in our city are a visible, and sometimes invisible, reminder of the work we must do to be a world class city. As the largest city in Sacramento County and the region, the City of Sacramento is committed to working in partnership with other jurisdictions in the region to prevent and end homelessness throughout Sacramento.

The City of Sacramento seeks solutions to homelessness that are:

- Compassionate to the needs of those most vulnerable in our community;
- Responsive to the concerns and impacts of homelessness on the greater community;
- Inclusive of the variety of partners needed to make a substantial impact; and
- Oriented to the needs of those we are trying to serve.

Currently, the City of Sacramento invests over \$3 million in housing and services to help people experiencing homelessness and supports the efforts of many non-profit partners throughout the community.

More information on the City's efforts to end and prevent homelessness is located on the City's [webpage](#).

## Efforts by the Sacramento Police Department

The Sacramento Police Department understands that compassionate policing, wrap around services, and building long term partnerships is necessary in addressing the needs of those experiencing homelessness. As such SPD formed the IMPACT team three years ago. The IMPACT team provides outreach and engagement services throughout the City of Sacramento. They are the city's initial point of contact with both chronic homeless and chronic inebriates living on the streets.

The team seeks out and engages chronically homeless persons and helps connect them with providers who can offer housing and support services. The team is trained to assess an individual's problems and identify how to help utilizing a wide range of solutions. Whether homelessness for the individual has been caused by loss of income, psychological problems, substance abuse, lack of job training, or other problems, multiple options are available to assist each person.

The IMPACT team also works with many partners throughout the community to perform a wide range of services; cleaning up abandoned campsites, enforcement in multi-jurisdiction areas, and aligning services for those in need. These services include long-term housing, food assistance, and alcohol/drug rehabilitation.

The IMPACT team consists of two areas of focus: Mobile Crisis Support Team and Homeless Outreach Team (HOT).

### Mobile Crisis Support Team

The Mobile Crisis Support Team is comprised of a specially trained officer and licensed mental health professional. Together, they respond to situations involving people who are experiencing a mental health related crisis that has come to the attention of law enforcement. The Mobile Crisis Support team also does follow up visits, evaluations for mental issues in the field, refers those who qualify to Mental Health Court, and provides the most clinically appropriate resolution to the crisis by linking people to the least restrictive level of care that is appropriate.

### Homeless Outreach Team (HOT)

The Homeless Outreach Team works with the city's chronic homeless population to identify root causes and provide a bridge to services. This is achieved through the coordination of law enforcement, criminal justice, and many service providers.

To learn more about the IMPACT team, please visit their [webpage](#).

The Sacramento Police Department maintains monthly metrics that can be found [here](#). The Metrics for December 2017 are below:

# SPD Homeless Response Metrics December 2017

**3,550** calls for service  
involving Homelessness

**217** referrals  
from 311

Patrol responded to  
**3,514** of those calls



**8** of those calls  
resulted in Illegal  
Camping Enforcement



Our Impact Team  
responded to **518**  
of those calls



Officers created **457**  
service referral  
connections



**602** yards of trash  
removed from  
homeless camps



**2** CPTED assessments  
**1** CPTED completed

**C**rime  
**P**revention  
**T**hrough  
**E**nvironmental  
**D**esign

Service referrals were  
declined **483** times  
when offering services



- **Community Relations**

The Sacramento Police Department is committed to improving the public's trust and confidence by moving beyond traditional philosophies of policing. In 2017, the new division of Outreach and Engagement was established with a mission to foster relationships, strengthen trust and build partnerships through a collaborative process that benefits all. In addition to this dedicated division, each Command is responsible for incorporating community policing strategies into their day-to-day efforts and long-term plans to reduce crime and improve the quality of life in the City.

SPD is committed to improving organizational and officer health, creating opportunities to engage with the community, improving relations between the Department and the Community it serves. Our programs include:

Community, Clergy and Cops

The primary goal of the Cops and Clergy program is the development of trust between the Sacramento Police Department, the clergy and the communities they both serve. This trust is developed and nurtured through relationship building and positive actions. The fourth Ministers Academy was held in spring of 2017 and the Department is currently scheduling the fifth academy, expanding it to include many of our partners in addition to the faith-based community.

Volunteers in Policing Services

Our volunteers are an integral part of the Sacramento Police Department. In cooperation with our volunteers, the Sacramento Police Department strives to provide a safe environment for our community. Police Department volunteers have an opportunity to contribute to the community's overall quality of life through their service.

Neighborhood Watch

Neighborhood Watch is a group of neighbors who believe fighting crime is every citizen's responsibility. Each person agrees they are responsible for taking care of themselves and removing any obstacles that could hinder their safety and well-being; as well as that of their neighbor. The SPD has a dedicated staff member who can deliver neighborhood watch training to communities and serves as a resource to existing groups.

Youth Services

The Youth Services Unit spearheads various programs related to engaging, developing and providing an inclusive environment for youth. The work of our Youth Services Unit includes education, leadership, community engagement, training, outreach and life skills building – essential components that cultivate positive outcomes for young adults.

Continuing Outreach Programs

Additionally, SPD dedicates staff and department resources to support community outreach programs such as the ones listed here:

- Adopt-a-School
- Bridge Network
- SWAP Food Giveaway
- Cops and Clergy Outings
- Reimagine Mack Road- Bike Build
- Children’s Receiving Home- Power Hour
- Sacramento Academic and Vocational Academy
- Community Collaborative Charter School
- Highlands Charter School
- Sacramento Regional Conservation Corps
- Community Outreach and Resident Engagement (CORE)
- Youth Matters Conference
- Community Conversations
- Street Gang Education

### Transparency

The Sacramento Police Department continuously strives to be a progressive leader among law enforcement agencies. The Department wants to ensure useful public information is accessible to the public. Access to public records is an important priority for us as we believe that public trust is essential to good community policing strategies and maintaining accountability.

Providing a complete picture about the way we work and the policies that govern our actions is one of the Police Department’s most important initiatives. Transparency encourages inclusion, keeps residents better informed about Police Department operations, and encourages them to help us keep their community safe. The Department uses a variety of delivery methods including social media, the department website, and face-to-face contact through regular and special meetings in our communities.

In the past year, SPD has made the following information readily available via our website:

- General Orders,
- Police Reference Manuals,
- Information on the Body Worn Camera Project,
- Information on the California Public Records Act- including links to help request records easily,
- Detailed information about our Crisis Intervention Training,
- Officer Involved Shooting information- including event synopsis, status of the case, photos and digital recordings,
- Information regarding Incidents of Force resulting in serious injury or death,
- Incidents of significant public interest, and
- Vehicle Stop Data History and Information- including a searchable, downloadable database of the information we collect.

For more information, visit the Transparency [webpage](#). The Transparency site is continuing to evolve and grow to include even more information- watch for changes in 2018!

- **Mental Health and Law Enforcement Training**

Crisis Intervention Training

In recent years, the number of police-related calls for service involving persons with mental illness has increased. In response to this increase, beginning in 2015, the Sacramento Police Department implemented a training requirement that all police officers and first-line supervisors attend an eight-hour crisis intervention awareness class. This class provided officers with a basic introduction and general awareness of mental health issues.

In the late 1980's and early 1990's, the Crisis Intervention Team training model emerged in Memphis, Tennessee, and is often referred to as the "Memphis Model." This model incorporates law enforcement training scenarios that focus on those in mental health crisis. In addition to expanded training for first responders, the model includes a partnership with non-governmental mental health care providers to local mental health services for those in need. The in-depth 40-hour training is widely accepted as the "gold standard" for officers when it comes to mental health training. In 2017, the City Council provided funding for all SPD officers to attend this 40-hour training.

As of January 25, 2018, seventeen training classes have been held and almost 100% of the Sacramento Police Department officers have attended this valuable training. SPD officers now have an even stronger foundation to help individuals experiencing a mental health crisis than the state standard.

Force Options Simulator

The Force Options Simulator (FOS) is a computerized, virtual training system designed to provide participants with realistic use-of-force and decision-making opportunities utilizing filmed scenarios. This training system comes in two basic configurations: a single, large flat screen as well as a system with multiple screens creating an immersive experience. Both systems utilize several types of weapons including modified firearms that simulate recoil, less-than-lethal weapons, and replica weapons which all interact directly with the computer system. Both systems feature a "branching program" that can be used to change the scenario in response to the user's actions as they perform the scenario. Both systems have been up and running since March 2016.

There are numerous instructors trained throughout the department to run the system for the patrol stations and the Department has introduced a standard list of scenarios that cover a broad range of topics. These scenarios are changed periodically to keep the training as realistic and up-to-date as possible and in the future, will include new, dynamic scenarios based on real-life events that have happened both in our area and nationally to enhance the training experience.

Updated Policies based on Nationwide Best Practices

The Department has updated policies on Use of Force and Discharge of Firearms. Policy development began over eight months ago and included the reviews of existing law

enforcement policies and best practices from local, regional, statewide and nationwide agencies. The changes to these policies include updated language emphasizing the sanctity and preservation of life, use of de-escalation tactics, and the use of less lethal force options. Furthermore, the policies balance medical assessment and care with scene security. All sworn officers have received training on the new policies regarding the impacts and implementation of the changes.

### Expanded Less-Lethal Options

For law enforcement officers to effectively deal with individuals suffering from mental illness or drug induced psychosis, they must have access to appropriate equipment. Officers currently have access to a baton, pepper-spray and Taser when encountering confrontational individuals. Although these less lethal tools can be very effective, they require the officer to be close to the subject which can limit the officer's ability to effectively evaluate changes as they occur. To give officers more options, SPD is deploying three less lethal tools to patrol that will allow the officer to maintain a greater distance, allowing more time for appropriate evaluation, better tactics, and increased safety for all.

Currently officers are issued a shotgun that is deployed in the vehicle during their shift. The shotguns will be converted to launchers that fire a drag stabilized bean bag round. These bean bag rounds can incapacitate an individual from a distance, allowing officers time to safely detain the subject.

In addition, each patrol team will be issued a 40-mm launcher that fires a 3-ounce rubber projectile. These launchers effectively incapacitate a subject at a greater distance than the shotgun launcher and can be used when the drag stabilized bean bag would be ineffective.

Finally, the Department has purchased new Pepperball launchers that are more accurate and effective than our current model. A modern design that improves the accuracy and stability of these launchers will make them more effective during dynamic, fast breaking incidents. Each patrol team will be issued two of these Pepperball launchers for deployment during their shift.

Prior to deploying these new less-lethal launchers, patrol officers will participate in five hours of training. The first two hours are dedicated to familiarizing officers with the launchers and teaching proper handling and deployment. The remaining three hours are scenario based; focusing on communication, coordination, and teamwork to realize a positive outcome.

Lastly, all officers will be issued new first-aid kits that will allow officers to provide enhanced on scene care for those suffering from physical trauma.

## **What do you think SPD is doing well in your neighborhood?**

The community agreed that the Sacramento Police Department has been doing well in the following areas:

1. Community Outreach, including being present and communication, and
2. Technology

- **Community Outreach**

Our outreach efforts are continuing to grow and expand in many non-traditional and non-law enforcement ways.

### Sacramento Peace Walks

Since 2017, the Sacramento Police Department has been partnering with the Oak Park Community, faith leaders, the Greater Sacramento Urban League and the Black Child Legacy to walk for peace. Most recently, the graduating Police Academy class has partnered with community members and clergy to spend a day in the Oak Park neighborhood helping to beautify the area through improvement projects identified by residents in that community. These will include painting, landscaping and general cleanup projects.

### Neighborhood Association Meetings and Representation

There are a large number of neighborhood associations in the City. The area commands ensure that both command staff and line level officers are able to attend regular meetings, share contact information, and respond to public safety concerns and quality of life issues.

SPD is currently piloting a program to feature different neighborhood associations on our website to highlight the work they do for their neighborhoods and to connect residents with their local associations.

The Sacramento Police Department also partners with all our local Property Business Improvement Districts to help address the concerns of local businesses.

- **Technology**

### Body Worn Cameras

On March 10, 2017, the Sacramento Police Department entered into an agreement with Taser International, Inc. to purchase body-worn cameras for all sworn personnel. The agreement was finalized after nearly two years of product testing of six different products. Currently, there have been approximately 600 body-worn cameras issued to officers who use these cameras in their day-to-day patrol duties. A new, comprehensive Body Worn Camera policy has been developed and SPD is a leader in providing video to the public to share incidents of significant public interest soon after they have occurred.

### License Plate Reader Technology

This technology is included on patrol vehicles and police observation devices. License Plate Readers (LPRs) immediately alert officers if a vehicle is stolen or flagged- such as when it is associated with a missing person, a wanted person, or when the vehicle has been used in a crime.

### Police Observation Devices

Police Observation Devices (PODs) are cameras that are placed at various locations throughout the City. They are visible and clearly marked with a police seal and flashing blue light. They continuously record data, which can later be searched for information connected with police incidents. The SPD also utilizes mobile camera trailers for major events.

### Shot Spotter Technology

The Sacramento Police Department has deployed Shot Spotter technology to pinpoint gunfire in two separate 3-square-mile areas in North and South Sacramento. The technology uses a network of sensors to detect when and where a gun is fired and relays that information directly to officers. Officers can then respond to the area immediately to investigate the source of the gun fire and conduct necessary follow up.

### Real Time Crime Center

Since June 2016, the Real Time Crime Center aggregates data from PODs, the Golden 1 Center, traffic cameras and GPS information from over 100 external cameras. The Real Time Crime Center is located on Richards Boulevard and shares a command center with the Regional Transit command center for greater regional coverage.

### Computer Aided Dispatch

The Communications Center uses top of the line technology and is able to dispatch officers based on their proximity to the locations of calls for service. This improves the department's ability to respond to high priority calls as quickly as possible.

## **What could SPD do better?**

There are always areas for improvement. Results of the Town Hall meetings indicate SPD needs to work on:

1. Youth Engagement
2. Staffing
3. Traffic
4. Homelessness, and
5. Community Engagement

- **Youth Engagement**

The Sacramento Police Department supports a variety of programs to increase youth engagement and foster positive interactions with law enforcement. We strive to continually grow and support these programs as well as seek other opportunities to serve youth in Sacramento.

Criminal Justice Magnet School Academy

The Criminal Justice Academy is a four-year high school program structured as a “school within a school,” to prepare students for college and careers. The Sacramento Police Department currently assigns a full-time officer to four of our local high schools- Kennedy HS, CK McClatchy HS, Hiram Johnson HS and Grant HS. Almost 600 students are enrolled in the four programs. Academy students uphold a 2.0 GPA, 80% attendance rate, volunteer 50 hours a year and participate in academic and physical training. Academy cadets have high graduation and college entrance rates.

School Resource Officer Program

The Sacramento Police Department partners with both Natomas Unified School District (NUSD) and the Sacramento City Unified School District (SCUSD) to serve over 55,000 students in the City. The School Resource Officer (SRO) Unit is vigorously involved in the development, training and review of Comprehensive School Safety Plans for the campuses it serves. These efforts epitomize our ongoing commitment to the safety of students, faculty and the community at large.

In 2017, the State Assembly recognized the SCUSD SRO Unit’s restorative practices which have resulted in positive school enrollment, a decline in suspensions and expulsions and a decline in truancy. In addition to the improved attendance rates and a positive impact to campus atmosphere, the unit was also responsible for maintaining campus safety through the recovery of multiple firearms found on or destined for school campuses.

Sacramento Police Activities League

The Sacramento Police Activities League is a non-profit organization that makes a difference in the lives of at-risk youth in our communities. Each of the programs has at least one Sacramento Police Officer who serves as a coach and mentor and helps to foster positive relationships between law enforcement and the community.

Programs include:

- Boxing
- Football
- Rugby
- Mountain Biking
- Ski and Snowboard Team
- Yoga
- Fishing

### Youth Cadet Program

The Youth Cadet program develops young people, 14-20 years old, who are interested in law enforcement careers including the specialty areas of Crime Scene Investigation, Dispatch, Information Technology, and Records. The program offers training and hands on experience in a variety of aspects of Law Enforcement.

### Upcoming Programs

Additionally, the Department recently partnered with “Fight Crime, Invest in Kids,” to pilot a training program for officers and local youth which will deliver a curriculum entitled “Connecting Youth and Communities with Law Enforcement.” This training will cover topics such as Adolescent Brain Development, Diversity, Implicit Bias, De-escalation, and informed response to trauma as well as incorporate communication strategies and role-playing scenarios.

The Department has also partnered with the Twin Rivers Unified School District to help deliver the “OK Program” at several local middle schools. The program is designed to offer life skills and leadership role modeling to males from the ages of 12-18 based on a team mentorship model that brings together local police officers, school districts and faith-based communities.

- **Improved Staffing**

The Department is starting to close the gap on sworn vacancies. Currently, the Department is 73 officers below full authorized staffing. In 2017, ten dispatcher positions were added to the Communications Center to help with the ever-growing workload and to comply with the state standard for answering 911 calls. With these additional positions, the Communications Center is finally fully staffed and has met the state 911 standard.

The Department maintains two full time police officers dedicated to recruiting employees for all positions within the Police Department. In January 2018, the Sacramento Police Academy began the newest academy of 44 recruits. In addition to Police Recruit positions, the Department has a unique pipeline hiring model which provides for several entry levels pathways into the Police Department. These positions include student trainees, student interns, community service officers and reserve community service officers. The Department is piloting a community service officer academy which will allow graduates to work part time at the department as a civilian law enforcement professional while completing their education.

Additionally, the department has partnered with California State University, Sacramento in the Law Enforcement College Scholars (LECS) program to integrate junior and senior college students into the police department and offer them post-graduate job opportunities upon graduation. This program is currently being expanded to community colleges.

The Department is also a partner in the LINKS to Law Enforcement curriculum which is a six-week familiarization program for interested candidates and covers topics such as the application process, interviewing, what to expect in the Police Academy and how to improve physical fitness for employment as a law enforcement officer.

Prior to attending the Police Academy, SPD has also recently begun a pre-academy program which serves to give recruits a jump-start on their physical and mental readiness for the rigors of the academy, and to provide an early opportunity to become familiarized with firearms and emergency vehicle operations.

- **Traffic**

#### Office of Traffic Safety Grants

In November 2017, The Sacramento Police Department was awarded a \$567,331 grant from the California Office of Traffic Safety (OTS) for a year-long program of special enforcement and public awareness efforts to prevent traffic related deaths and injuries. The Department will use the funding as part of the city's ongoing commitment to keep our roadways safe and improve the quality of life through both enforcement and education.

After falling to a ten year low in 2010, the number of persons killed on roadways has climbed nearly 17 percent across the state, with 3,429 fatalities in 2015. Particularly alarming is the rise in pedestrian and bicycle fatalities that now comprise nearly 25 percent of all traffic deaths, along with the growing dangers of distracting technologies and the emergence of drug-impaired driving. This grant funding will provide opportunities to combat these and other devastating problems such as speeding and crashes at intersections.

"Unsafe behaviors account for 94 percent of traffic crashes," said OTS Director Rhonda Craft. "This grant emphasizes the two most effective ways to change behaviors – education and enforcement. The Sacramento Police Department, with assistance from the Office of Traffic Safety, will use these tools to help keep Sacramento streets safe."

Activities that the grant will fund include:

- Educational presentations
- DUI checkpoints
- DUI saturation patrols
- Bicycle and pedestrian safety enforcement
- Motorcycle safety enforcement
- Distracted driving enforcement
- Seat belt and child safety seat enforcement
- Speed, red light, and stop sign enforcement
- "Know Your Limit" DUI educational operations

Funding for this program is from the California Office of Traffic Safety through the National Highway Traffic Safety Administration.

#### DUI Checkpoints

The Sacramento Police Department routinely schedules and delivers DUI Checkpoints at various locations in the City. In recent years, California has seen a disturbing increase in drug-impaired

driving crashes. The Sacramento Police Department supports the new effort from the Office of Traffic Safety that aims to educate all drivers that “DUI Doesn’t Just Mean Booze.” Prescription drugs, particularly when taken in conjunction with driving or operating machinery can result in impaired driving. Marijuana can also be impairing, especially in combination with alcohol or other drugs, and can result in a DUI.

The deterrent effect of High Visibility Enforcement using both DUI checkpoints and DUI Saturation Patrols has proven to lower the number of persons killed and injured in alcohol or drug impaired crashes. Research shows that crashes involving an impaired driver can be reduced by up to 20 percent when well-publicized proactive DUI operations are conducted routinely.

DUI Checkpoints are placed in locations based on collision statistics and frequency of DUI arrests, affording the greatest opportunity for achieving drunk and drugged driving deterrence. Locations are chosen with safety considerations for the officers and the public. In California, alcohol involved collisions led to 1,155 deaths and nearly 24,000 serious injuries in 2014 because someone failed to designate a sober driver.

#### Wait for the Walk Campaign

This is an educational program designed to inform the community about pedestrian safety where officers and volunteers provide safety fliers to pedestrians and direct them to use designated pedestrian crossings. These operations are conducted in areas of high pedestrian volume in an effort to reduce pedestrian-related vehicle collisions.

#### Motorcycle Safety Campaigns

Motorcycle fatalities have been on the rise nationally since 2012. Since January of 2015, motorcyclist deaths and injury collisions in the City of Sacramento have risen each year. Collision data reveals that primary causes of motorcycle-involved crashes include speeding, unsafe turning and impairment due to alcohol and other drugs by both riders and drivers alike.

For this campaign, officers target areas that are frequented by motorcyclists and where motorcycle collisions have occurred. These officers look for violations made by drivers and riders alike that can lead to motorcycle collisions. Officers focus on violations that involve speed, turning movements, cell phone use, and other moving violations that are dangerous to motorcyclists when they share the roadway with motor vehicles. Officers are deployed during morning/evening commute times and during the evening/nighttime for DUI patrols.

- **Homelessness**

The Sacramento Police Department continues to explore best practices to help prevent, reduce and end homelessness by connecting those in need to necessary resources and working with public and private partners to find unique solutions for those experiencing homelessness.

The Impact Team is actively connecting those in need to local emergency services and shelters including the City’s Winter Triage Center.

- **Community Resources**

The Sacramento Police Department partners with many Community Based Organizations and resource organizations. Recently, a guide was produced for officers, available in a pamphlet form as well as electronically on the vehicle mobile data terminals, which provides a variety of resources, contact information, and services provided so that officers can better connect those in need with local partners. The guide includes contact and referral information for a number of housing, transportation, food and service providers including:

- Housing vouchers
- TCLS Respite Center
- My Sister's House
- Wind Youth Emergency Shelter
- Mary's House
- Return to Residence program
- Public Transportation assistance
- Orange Cat Racing and bicycles
- Starting with a Penny
- The Sacramento Family Food Bank
- Serna Village
- Union Gospel Mission
- Loaves and Fishes
- Glory Bound Ministries
- The Salvation Army
- SPD Cares Program
- CHP Car Seat Program
- Shiloh Baptist Church

In the upcoming year, the Department is going to be expanding our partnerships and offering direct referrals by partnering with community agencies that can provide services to our community.

Finally, the Department is working with an academic institution to conduct a City-wide survey to measure community perceptions about the Department as well as rate service delivery. SPD will use the results of this survey to implement changes and make improvements to our Department.

**How can we partner together to serve your neighborhood better?**

Two areas came up consistently during the Town Hall meetings. First, it was asserted that Town Hall Meetings were helpful and would help serve neighborhoods better. Secondly, there is a call for more community resources and better communication of the resources available through the Department.

- **More Town Hall Meetings**

The Department fully supports facilitated town hall meetings as well as standing opportunities to interact with community members, business leaders, neighborhood associations and other local organizations. In each area of the city, the Department works to ensure our ongoing and regular involvement with the communities we serve. Included below is a list of these ongoing meetings. For those interested in attending these meetings, the area commands can provide more information about the location and times. Additionally, the Area Commands are always interested in exploring additional constructive engagement opportunities.

North Command (916) 808-6401

River Oaks Community Association  
River City Commons  
Natomas Community Association  
Natomas Creek Community Watch Group  
Natomas Park Master Association  
North Natomas Community Association  
Valley View Acres Neighbors Working Together  
Gardenland/Northgate Neighborhood Association  
Regency Park Neighborhood Association  
Witter Ranch Community Alliance  
Ben Ali Community Association  
Robla Park Community Association  
Hagginwood Community Association  
Woodlake Neighborhood Association  
Woodlake Neighbors Creating Transparency  
Strawberry Manor Neighborhood Improvement Association  
Del Paso Boulevard Partnership  
Swanston Estates Neighborhood Association  
Del Paso Heights Community Association  
Neighbors In Action  
North Sacramento Chamber of Commerce  
Old North Sacramento/Dixieanne Community Association

Central Command (916) 808-4500

Alkali Flat/Mansion Flat  
Boulevard Park  
Cannery Place/Township 9  
Twin Rivers  
Marshall School/New Era  
Midtown  
Newton Booth/Poverty Ridge  
Richmond Grove  
Southside Park

Downtown Sacramento Partnership  
Handle District  
Midtown Business Association  
R Street Business Association  
River District Business Association

East Command (916) 808-4500

Oak Park Neighborhood Association  
Oak Park Business Association  
Tahoe Park Neighborhood Association  
Colonial Heights Neighborhood Association  
Fruitridge Manor Neighborhood Association  
East Sac Preservation  
East Sacramento Improvement Association  
East Sacramento Chamber of Commerce  
AGENA (Avondale/Glen Elder)  
Lawrence Park Neighborhood Association  
River Park Neighborhood Association  
College Glen Neighborhood Association  
McKinley East Sacramento Neighborhood Association  
Stockton Boulevard Partnership  
Power Inn Alliance  
Campus Commons HOA  
Sierra Oaks Neighborhood Association  
Southeast Village Neighborhood Association  
South Oak Park Community Association  
Stockton Boulevard Redevelopment Advisory Committee  
Elmhurst Neighborhood Association  
Friends of West Tahoe Park  
Colonial Park Arts and Recreation Effort  
Medical Center Neighborhood Association  
Tallac Village Neighborhood Association  
Army Depot Redevelopment Advisory Committee

South Command (916) 808-6001

Capitol Collegiate Academy  
Detroit Neighborhood Association  
Deerfield Mesa Grande Neighborhood Association  
Florin Road Partnership  
Hampton Station Neighborhood Association  
Mack Road Partnership  
Meadowview Neighborhood Association  
North Laguna Creek Neighborhood Association  
Pollock Ranch Neighborhood Association  
Regency Place HOA

Southgate Meadows Neighborhood Association  
Southgate Townhome Association  
Wildwood HOA

- **Improved Community Resources**

The Department is taking the initiative to better connect our community to important resources for youth, employment, education, clergy, and support services. In 2018 these resources will begin to be housed on our website, but already, officers have been provided with an extensive list of resources that they are able to provide to individuals in the course of their duties. Additionally, the Department has recently established these programs:

Day of Service

In conjunction with the Oak Park Peace Walks, the Sacramento Police Department's recent police academy graduates spent a Saturday helping residents with yard work, clean up, and painting. The Day of Service is an avenue to building relationships with our community over time as well as a means for the community and police to interact in a positive way. This program will continue with new officers as they graduate the academy and will include tenured officers from around the Department.

Officer Community Partnership Program

The Sacramento Police Department is starting a program to pair officers with key leaders in our community to allow the officer to "shadow" the community member and learn firsthand about various aspects of the community so we can better serve.

Community Simulator Training

The Department recently acquired the Force Option Simulators- computerized, virtual training systems designed to provide realistic use-of-force and decision-making scenarios for officers. The Department has provided this training to members of our City Council and community members so that they are able to experience the same scenarios that the officers are exposed to and make judgements on how to handle these situations. We hope that this training, in conjunction with discussions about the scenarios, give insight to the challenges that officers face as well as what the realistic options that can be utilized.

The Sacramento Police Department hopes that this document has helped to share information about our ongoing efforts to serve our community. Suggestions, questions, or ideas for improvement can be directed to the Office of the Chief at (916) 808-0800 or by email at [Headquarters@pd.cityofsacramento.org](mailto:Headquarters@pd.cityofsacramento.org).

The full itemized list of topics as brought forward by participants in the recent Town Hall meetings are included here:

What do you think are the top city-wide priorities for SPD?	North	Central	East	South
Homelessness	X	X	X	X
Community Relations and policing	X	X	X	X
Mental Health and Training	X	X	X	X
Traffic Enforcement and DUI	X	X	X	
Drug Enforcement	X	X	X	
Compassion/Respect	X	X		X
Mission Statement	X			
Gangs/Gun Safety	X		X	
More Patrol Officers and quicker response	X			X
Safe Kids/Reduce Truancy	X			
Transparency/Facility Tours	X		X	
Illegal Fireworks	X			

What do you think SPD is doing well in your neighborhood?	North	Central	East	South
Community Outreach/Attending Meetings/Chief's Presence	X	X	X	X
Communication/Listening/Followup	X		X	X
Technology/Shotspotter/Nextdoor	X		X	X
Professionalism	X	X		
Response Time		X	X	

What could SPD do better?	North	Central	East	South
Auto Theft/More PODS	X	X		X
Community Resources	X	X		X
Kids/Teen Engagement	X		X	X
More Officers	X		X	X
Traffic Sideshows/Speeding	X		X	X
Trash/Illegal Dumping	X			X
Homelessness/Vacant Homes	X		X	X
Presence and involvement in Community Events	X		X	X
Traffic and Bus Issues at schools	X			
San Juan Substation	X			
Shopping centers- loitering and drugs	X			
911 wait times/response time		X		
Officer Parking		X		
Illegal Grow Enforcement			X	
Illegal Fireworks/Expand Shotspotter				X

<b>How can we partner together to serve your neighborhood better?</b>	<b>North</b>	<b>Central</b>	<b>East</b>	<b>South</b>
<b>Community Interaction/ Nat Night Out/ More Town hall meetings</b>	X	X	X	X
<b>Better Response time</b>	X			
<b>Community Resources/ communication</b>	X		X	X
<b>Nextdoor/ Neighborhood Watch</b>	X			
<b>Partner with Churches</b>	X			
<b>Community Feedback after critical Incidents</b>	X			
<b>Safer bike trails</b>	X			
<b>Walk to school days/ bike classes where officers are present</b>	X			
<b>Coordinate with Impact team</b>	X			
<b>Better Code Enforcement</b>		X		
<b>Youth Interaction</b>			X	X
<b>Involved w/ Black Child Legacy Campaign</b>				X
<b>Diversity/Languages present at meetings and info pamphlets</b>			X	
<b>JFN Officers attend Neighborhood Meetings</b>			X	