



Changes to ParkMobile Payments in Old Sacramento

Effective October 18, 2019, there will be a new mobile payment experience in Old Sacramento. Instead of a separate zone per parking meter, all meters on a street, except for 15-minute meters, will have the same zone number.

For motorists' convenience, each meter will still have a decal indicating the appropriate Parkmobile zone for payment.

Customers will clearly see a payment confirmation on their mobile phone app rather than on the parking meter. This helps in cases where a user is paying remotely and not physically at the meter.

To activate a parking session with Parkmobile:

- 1 Use the Parkmobile app, website, or phone system
- 2 Find the zone number located on the meter and enter it in the app, website, or phone system
- 3 Select the desired time for your parking session
- 4 Follow the prompts to complete the transaction
- 5 The app will then provide payment confirmation

The meter no longer will show the amount of time paid remotely and a remote payment will not change the flashing lights on the meter. Due to recent investments in technology, Parking Compliance personnel can confirm that the vehicle has a payment in the appropriate zone by the license plate. *Note: motorists should ensure they have entered the correct license plate number in the mobile payment system.*

Motorists who prefer to pay directly at the meter can use coins or a bank card. Those payments will be verified with a green light on the front of the meter when the transaction is completed, and the amount of time will show on the display. Customers can access receipts of their payments at meters, or set up an account to receive receipts automatically, by visiting the "Meters" page at sacpark.org.