



City of
SACRAMENTO

Fire Department

2017 Annual Report

MISSION: To protect our community through effective and innovative public safety services

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FIRE CHIEF'S MESSAGE

2017 was a transformative year for the Sacramento Fire Department, one in which we saw an increase in our out-of-county assistance and overall call volume. We responded to a record 91,205 calls for service, including multiple large California wildland fires. Additionally, members of our Urban Search and Rescue team responded to back-to-back-to-back hurricanes as part of our national response framework. Thanks to a professional and dedicated workforce, we were able to maintain staffing levels at home for local responses.

With a focus on innovation, infrastructure, and inclusion, we leveraged technology to reduce ambulance billing turnaround time from three weeks to three days, improving cost recovery for services. New emergency medical services rates were authorized and we made the transition to a new billing company. We also implemented an electronic tracking and inventory system for controlled substances, and for the second year in a row, we were recognized by the American Heart Association for our efforts to improve out of hospital cardiac arrest survival rates.

We completed the renovation of six fire stations and began the construction of new fire station 15 in South Natomas and completed the design phase for new station 14 in the central city. We also replaced 14 ambulances, added one to our daily operations, and purchased four replacement engines as well as began replacing a variety of personal protective equipment (PPE).

We investigated 458 fires and performed over 17,200 fire and life safety inspections during a time of unprecedented growth in which we processed over 2,100 plan reviews. We conducted over 97,000 hours of training and were awarded millions of dollars in grant funding to advance our firefighter health and safety initiatives and further our workforce diversification efforts. Lastly, we drafted a Master Plan that will be used as a roadmap to support and help guide the department over the next five years.

I am proud of the dedicated professionals who staff this department and the exceptional work they do every day to support and protect the citizens of our city, and I am confident in their continued success into 2018 and beyond.

DEPARTMENT OVERVIEW

The Sacramento Fire Department is a full-service fire department, with the responsibility of responding to and mitigating incidents involving fires, medical emergencies, hazardous materials, and technical rescues. The department also provides a full range of support and/or administrative services including fire prevention and investigation, logistics, training, fiscal, human resources and information technology. The following organization chart represents the current structure of the department.

The department operates 24 fire stations from which it deploys engine companies, truck companies, ALS ambulances, a rescue company, swift water rescue teams, and hazmat response teams. Suppression companies are staffed with four personnel consisting of a Captain, an Engineer, and two Firefighters.

Department personnel respond to approximately 90,000 calls each year and provide service to approximately 480,000 residents and over 20,000 businesses located in the City of Sacramento. The Department is contracted by Fire Protection District's Pacific/Fruitridge and Natomas, to provide fire protection service to an additional 50,000 residents. The contracted areas add approximately 46 square miles to the city's incorporated area for a total of 146 square miles served by the department.

In addition, the department maintains automatic aid agreements with all of its neighboring agencies, supporting a boundary drop system. The department also participates in the state mutual aid response system which provides Type I and Type III engine companies upon request of the California Office of Emergency Services (CALOES). In support of federal initiatives, the department regularly provides overhead personnel for Federal Emergency Management Administration (FEMA) Incident Support Teams (IST). The City of Sacramento is the sponsoring agency of FEMA Urban Search and Rescue (US&R) Task Force Seven (Task Force 7).

SFD BY THE NUMBERS-2017

99.2	City Service Area Square Miles
47.1	Contracted Area Square Miles
516K	Service Population (estimated)
24	Active Fire Stations
678	Budgeted Positions (FTE)
109	Budget (\$ in millions)
91K	Call Volume
40K	Ambulance Transports

HISTORY

The Sacramento Fire Department began as a volunteer department on February 5, 1850 one year after the City of Sacramento was incorporated. It was the first volunteer fire department in the western United States. On October 30, 1872, after the city formed Engine Companies 1 and 2, the Sacramento Fire Department was established as a paid fire department.

During the late 1800's and early 1900's major improvements in fire equipment began to take place. Copper-riveted leather hose was replaced by rubber hose and longer extension ladders were made. Horse-drawn apparatus were soon replaced with steam-operated pumpers, chemical engines, and motorized apparatus. Motorized vehicles were placed into service as early as 1912.

Between the 1920's and 1940's the population of the city continued to grow; however, the geographical area of the city remained the same until the end of World War II when the city began annexing surrounding areas in the county.

Originally, the mission of the fire department was to provide fire suppression. However in the 1940's the department began dedicating personnel to fire prevention activities. With the enforcement of building and life safety codes, public education in fire safety, and weed abatement regulations the loss of life and property from fire began to lessen.

In the 1980's and 1990's the fire department, through contract, began providing fire protection to the citizens living in the areas formerly serviced by the Fruitridge, Natomas, and Pacific Fire Protection Districts.

Today, the department is responsible for more than just protecting life and property from the ravages of fire through fire suppression. It also provides a broad range of services including emergency medical services, paramedic care, ambulance transportation, hazardous materials response, special and technical rescue, urban search and rescue, fire prevention, fire investigations, and fire code enforcement.



IN REMEMBRANCE 2017

Mike Debartoli Captain 1987 – 2008

Robert Fanning Captain 1946 – 1972

Brett Haislet Engineer 1986 – 2000

Gary Kaylor Captain 1962 – 1992

Thomas Knight Captain 1960 – 1988

Mattheas Noss Firefighter 1980 – 1997

Winston “Bud” Sawyer Firefighter 1963 – 1991

ORGANIZATION CHART



2017 ACHIEVEMENTS

EMERGENCY OPERATIONS

SHIFT COMMAND

- Responded to a record 91,205 calls for service.
- Successfully completed vegetation management in the Woodlake area of the American River Parkway.
- Responded to 47 incidents with overhead personnel or resources throughout the state or internationally.

SPECIAL OPERATIONS

- Successfully co-authored Assembly Bill 78 (AB78) which allows all Fire Department boats in California to be treated in the same right-of-way manner as law enforcement vessels.
- Purchased two personal water craft's (PWC) to augment swift water responses which allows for quicker deployment and offers greater maneuverability than a traditional boat platform.
- Obtained over \$200,000 from several grants for new equipment.
- Delivered the first SFD sponsored Hazmat Technician series.

TRAINING

- Provided over 97,000 hours of training to Department personnel.

OUTREACH & RECRUITMENT

- Began development of CAL-JAC Pre-Apprentice Academy
- Participated in Mayor's Thousand Strong Interns
- Began development of a Girl's Fire Camp
- Established the Sacramento Regional Firefighter Youth Academy
- Participated in Reading Partners

RISK REDUCTION

EMERGENCY MEDICAL SERVICES

- Reduced time in which required documents sent to biller to pursue collections reduced from 21 days to 48 – 72 hours.
- Took delivery and outfitted 14 ambulances
- Utilizing tablet technology added scanners to scan driver's licenses and insurance cards directly to files for billing.
- Implemented full electronic tracking of controlled substance inventory (OPIQ) which reduces any chance for diversion.
- Added an additional 24-hour ambulance (Medic 4) along with two 12 hour flex medics which helps reduce the unit hour utilization and capture lost revenue.
- Initiated a partnership with city Risk Management to procure 17 power loading gurneys to improve patient care and reduce Firefighter injuries.
- Filled the vacant EMS Coordinator position.
- Awarded the bid for a new billing company, Wittman Enterprises.

FIRE PREVENTION

- Investigated 458 Fires where 56% percent of fires investigated were incendiary in nature, leading to a 19 percent arrest rate.
- Performed over 17,200 fire and life safety inspections and over 2,100 plan reviews during the year, up 12% over last year.
- Added four new positions to the division for development services and cannabis related inspections.
- Completed multiple large commercial projects including the Kimpton Sawyer Hotel, Amazon Fulfillment Center, and Delta Shores retail center.
- Apprehended serial arsonist responsible for a series of structure and property fires occurring in an Oak Park neighborhood from August 2016 to May 2017.

2017 ACHIEVEMENTS

RESOURCE MANAGEMENT

LOGISTICS

- Began the replacement of SFD Turnouts (122 sets purchased).
- Accepted final delivery of SCBA packs.
- Replaced Level A Kappler suits.
- Replaced rescue software's (webbings, etc.).
- Completed Data 911 Mobile Data Computer (M7i) upgrade.
- Completed Cradlepoint cellular router installation for CAD project.
- Started replacement of Firecom intercom systems with David Clarks.

TECHNOLOGY

- Completed migration of 700 fire users to Office 365.
- Completed installation of Netmotion Mobility for VPN protection.
- Completed upgrade of the FDM database for the client front end and server hardware.
- Completed Firewall upgrade to latest version.
- Completed installation of 24 Cisco Wi-Fi access points for MDC to fire network connection.
- Completed purchase of 50 Dell desktop computer replacements.

FACILITIES/FLEET

- Completed 6 station renovations including 1 source capture at Station 10.
- Completed the downstairs construction at Station 43.
- Started construction of Station 15.
- Purchased 4 engines and 14 new ambulances.

OFFICE OF THE CHIEF

SUPPORT SERVICES

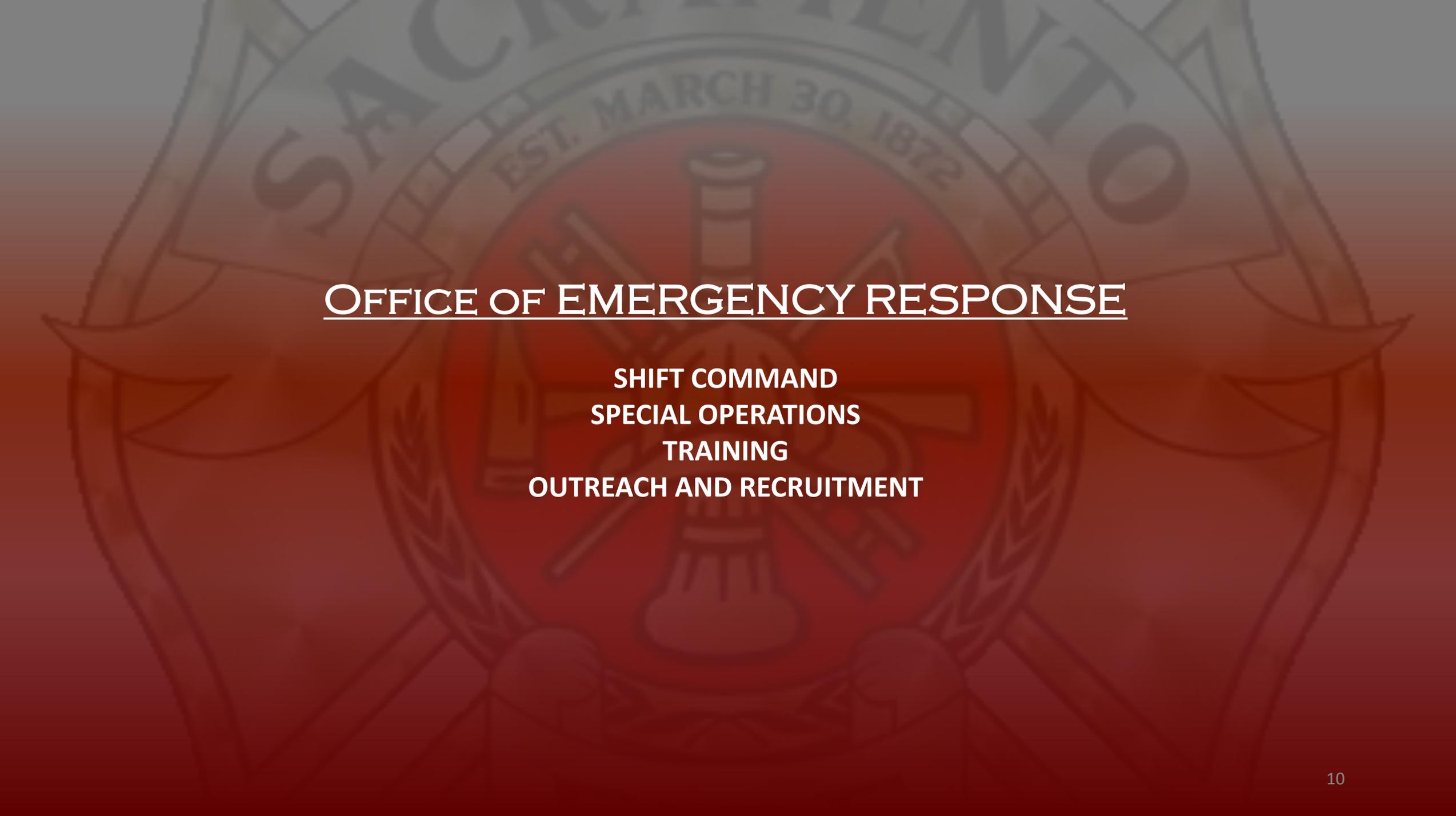
- Implemented digital automated invoice approval throughout the department (K2)

SPECIAL PROJECTS

- Completed a draft of the Department Master Plan that will be used as a roadmap to support and help guide the department in its decision-making over the next five years.
- Awarded a Federal Assistance to Firefighters Grant of \$723,071 to fund source capture exhaust extraction systems for 16 fire stations to reduce firefighter exposure to carcinogenic exhaust fumes.
- Established Department performance measures.
- Processed 1,118 subpoenas and requests for information.

HUMAN RESOURCES

- Established a department Advisory Council on Equity and Diversity (ACED) to develop recommendations for strategies and policies designed to assure inclusive and non-discriminatory recruitment, hiring, and employment practices
- Established a regional equity and diversity committee that includes fire agencies in the Sacramento region to work on outreach/recruitment, marketing/media and career exploration programs to recruit more women and minorities to the fire service.
- 46% of the recruits in the Fire Academy were minorities.

The background of the slide features a large, semi-transparent watermark of the Sacramento Fire Department logo. The logo is a Maltese cross with a central torch, surrounded by a laurel wreath. The text "SACRAMENTO" is arched across the top, and "EST. MARCH 30, 1872" is arched across the bottom of the cross.

OFFICE OF EMERGENCY RESPONSE

**SHIFT COMMAND
SPECIAL OPERATIONS
TRAINING
OUTREACH AND RECRUITMENT**

EMERGENCY OPERATIONS: SHIFT COMMAND

OVERVIEW:

The Sacramento Fire Department's front-line operation is organized into three shifts that operate on a 56-hour work week. Firefighters work a two days on and four days off (48/96) schedule. The department deploys 24 Engine Companies, 9 Truck Companies, 1 Rescue Company, and 15 Medic Units, under the command of 3 Battalion Chiefs operating out of 24 fire stations. These units provide service to approximately 150 square miles and a population of about 520,000. Additionally, Type III and Type VI Fire Engines, hazardous materials units, 4 boats, and air units are crossed staffed within fire stations. Suppression companies (Engines and Trucks) are staffed with 4 personnel consisting of a Company Officer (Captain), Engineer, and two Firefighters. The department's 15 ambulances are staffed with 2 Firefighter paramedics or one Firefighter Paramedic and one Firefighter EMT.

2017 SIGNIFICANT ACHIEVEMENTS:

- Responded to a record 91,205 calls for service.
- Successfully completed vegetation management in the Woodlake area of the American River Parkway
- Responded to 47 incidents with overhead personnel or resources throughout the state or internationally.

<u>Incident Category</u>	<u>Within City</u>		<u>Outside City</u>		<u>All Incidents</u>	
Fires	2,991	3.60%	281	3.47%	3,272	3.59%
Explosions	364	0.44%	21	0.26%	385	0.42%
Medical	51,303	61.75%	1,739	21.48%	53,042	58.16%
Hazardous Condition	675	0.81%	40	0.49%	715	0.78%
Service	5,127	6.17%	223	2.75%	5,350	5.87%
Good Intent	14,574	17.54%	1,507	18.62%	16,081	17.63%
False Alarm	3,048	3.67%	125	1.54%	3,173	3.48%
Natural Disaster	5	0.01%	1	0.01%	6	0.01%
Special Calls	21	0.03%	-	0.00%	21	0.02%
Total	78,108	94.00%	3,937	48.52%	82,045	89.96%
Mutual Aid Reporting	4,983	6.00%	4,177	51.48%	9,160	10.04%
Total Incidents	83,091	100%	8,114	100%	91,205	100%

EMERGENCY OPERATIONS: SHIFT COMMAND

UNIT DISPATCH SUMMARY

<u>UNIT TYPES</u>	<u>OUTSIDE THE CITY</u>	<u>INSIDE THE CITY</u>	<u>ALL CALLS</u>
Battalion Chiefs	388	5,886	6,274
Engine Companies	3,650	79,462	83,112
Truck Companies	1,190	20,578	21,768
Medic Units	5,708	66,798	72,506
TOTAL	10,936	172,715	183,651

BATTALION CHIEFS

<u>Unit Dispatched</u>	<u>OUTSIDE THE CITY</u>			<u>INSIDE THE CITY</u>			<u>ALL CALLS</u>		
	<u>Total</u>	<u>Percent of Total</u>	<u>Percent By Type</u>	<u>Total</u>	<u>Percent of Total</u>	<u>Percent By Type</u>	<u>Total</u>	<u>Percent of Total</u>	<u>Percent By Type</u>
BC1	31	0.28%	7.99%	2,196	1.27%	37.31%	2,227	1.21%	35.50%
BC2	197	1.80%	50.77%	1,793	1.04%	30.46%	1,990	1.08%	31.72%
BC3	160	1.46%	41.24%	1,888	1.09%	32.08%	2,048	1.12%	32.64%
BC4	0	0.00%	0.00%	9	0.01%	0.15%	9	0.00%	0.14%
Battalion Chief Total	388	3.55%	100.00%	5,886	3.41%	100.00%	6,274	3.42%	100.00%

EMERGENCY OPERATIONS: SHIFT COMMAND

ENGINE COMPANIES

Unit Dispatched	OUTSIDE THE CITY			INSIDE THE CITY			ALL CALLS		
	Total	Percent of Total	Percent By Type	Total	Percent of Total	Percent By Type	Total	Percent of Total	Percent By Type
Engine 1	6	0.05%	0.16%	2832	1.64%	3.56%	2838	1.55%	3.41%
Engine 2	6	0.05%	0.16%	5409	3.13%	6.81%	5415	2.95%	6.52%
Engine 3	3	0.03%	0.08%	892	0.52%	1.12%	895	0.49%	1.08%
Engine 4	5	0.05%	0.14%	4663	2.70%	5.87%	4668	2.54%	5.62%
Engine 5	43	0.39%	1.18%	2631	1.52%	3.31%	2674	1.46%	3.22%
Engine 6	2	0.02%	0.05%	5370	3.11%	6.76%	5372	2.92%	6.46%
Engine 7	664	6.07%	18.19%	3426	1.98%	4.31%	4090	2.23%	4.92%
Engine 8	304	2.78%	8.33%	2262	1.31%	2.85%	2566	1.40%	3.09%
Engine 10	170	1.55%	4.66%	4465	2.59%	5.62%	4635	2.52%	5.58%
Engine 11	19	0.17%	0.52%	2984	1.73%	3.76%	3003	1.64%	3.61%
Engine 12	2	0.02%	0.05%	2383	1.38%	3.00%	2385	1.30%	2.87%
Engine 13	3	0.03%	0.08%	2355	1.36%	2.96%	2358	1.28%	2.84%
Engine 14	6	0.05%	0.16%	3966	2.30%	4.99%	3972	2.16%	4.78%
Engine 15	1	0.01%	0.03%	4000	2.32%	5.03%	4001	2.18%	4.81%
Engine 16	15	0.14%	0.41%	3984	2.31%	5.01%	3999	2.18%	4.81%
Engine 17	194	1.77%	5.32%	4416	2.56%	5.56%	4610	2.51%	5.55%
Engine 18	7	0.06%	0.19%	2224	1.29%	2.80%	2231	1.21%	2.68%
Engine 19	1369	12.52%	37.51%	2129	1.23%	2.68%	3498	1.90%	4.21%
Engine 20	33	0.30%	0.90%	5477	3.17%	6.89%	5510	3.00%	6.63%
Engine 30	35	0.32%	0.96%	1888	1.09%	2.38%	1923	1.05%	2.31%
Engine 43	2	0.02%	0.05%	1747	1.01%	2.20%	1749	0.95%	2.10%
Engine 56	99	0.91%	2.71%	3951	2.29%	4.97%	4050	2.21%	4.87%
Engine 57	271	2.48%	7.42%	3732	2.16%	4.70%	4003	2.18%	4.82%
Engine 60	391	3.58%	10.71%	2276	1.32%	2.86%	2667	1.45%	3.21%
Engine Co Total	3,650	33.38%	100.00%	79,462	46.01%	100.00%	83,112	45.25%	100.00%

* Select "Engine" links to view corresponding Station slides. Total Engine dispatches are based on ALL CALLS.

EMERGENCY OPERATIONS: SHIFT COMMAND

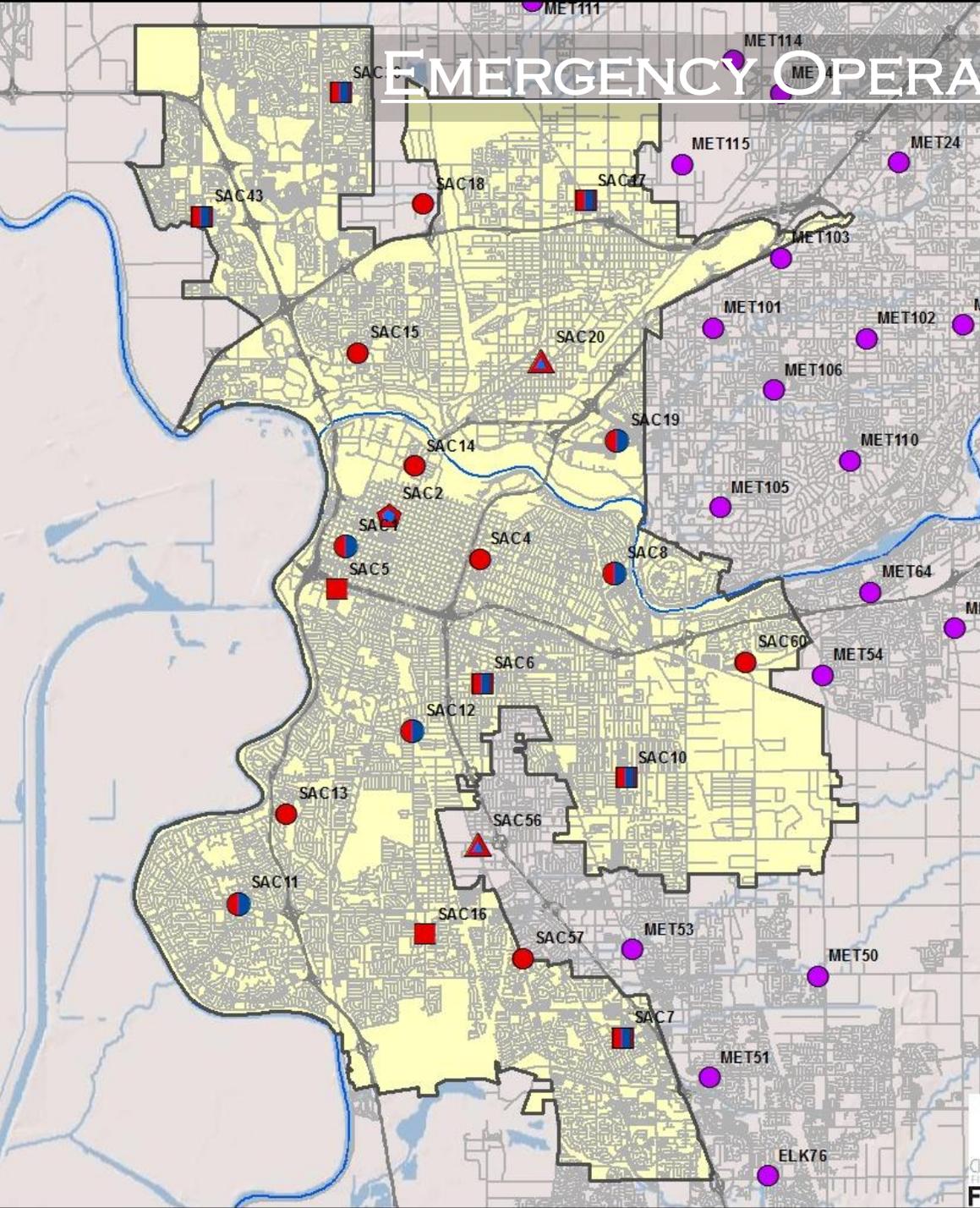
TRUCK COMPANIES

Unit Dispatched	OUTSIDE THE CITY			INSIDE THE CITY			ALL CALLS		
	Total	Percent of Total	Percent By Type	Total	Percent of Total	Percent By Type	Total	Percent of Total	Percent By Type
Truck 2	19	0.17%	1.60%	3229	1.87%	15.69%	3248	1.77%	14.92%
Truck 5	18	0.16%	1.51%	1434	0.83%	6.97%	1452	0.79%	6.67%
Truck 6	11	0.10%	0.92%	2809	1.63%	13.65%	2820	1.54%	12.95%
Truck 7	477	4.36%	40.08%	1729	1.00%	8.40%	2206	1.20%	10.13%
Truck 10	228	2.08%	19.16%	2362	1.37%	11.48%	2590	1.41%	11.90%
Truck 16	44	0.40%	3.70%	2070	1.20%	10.06%	2114	1.15%	9.71%
Truck 17	273	2.50%	22.94%	2102	1.22%	10.21%	2375	1.29%	10.91%
Rescue 20	103	0.94%	8.66%	2784	1.61%	13.53%	2887	1.57%	13.26%
Truck 20	0	0.00%	0.00%	38	0.02%	0.18%	38	0.02%	0.17%
Truck 30	14	0.13%	1.18%	891	0.52%	4.33%	905	0.49%	4.16%
Truck 43	3	0.03%	0.25%	1130	0.65%	5.49%	1133	0.62%	5.20%
Truck Co Total	1,190	10.88%	100.00%	20,578	11.91%	100.00%	21,768	11.85%	100.00%



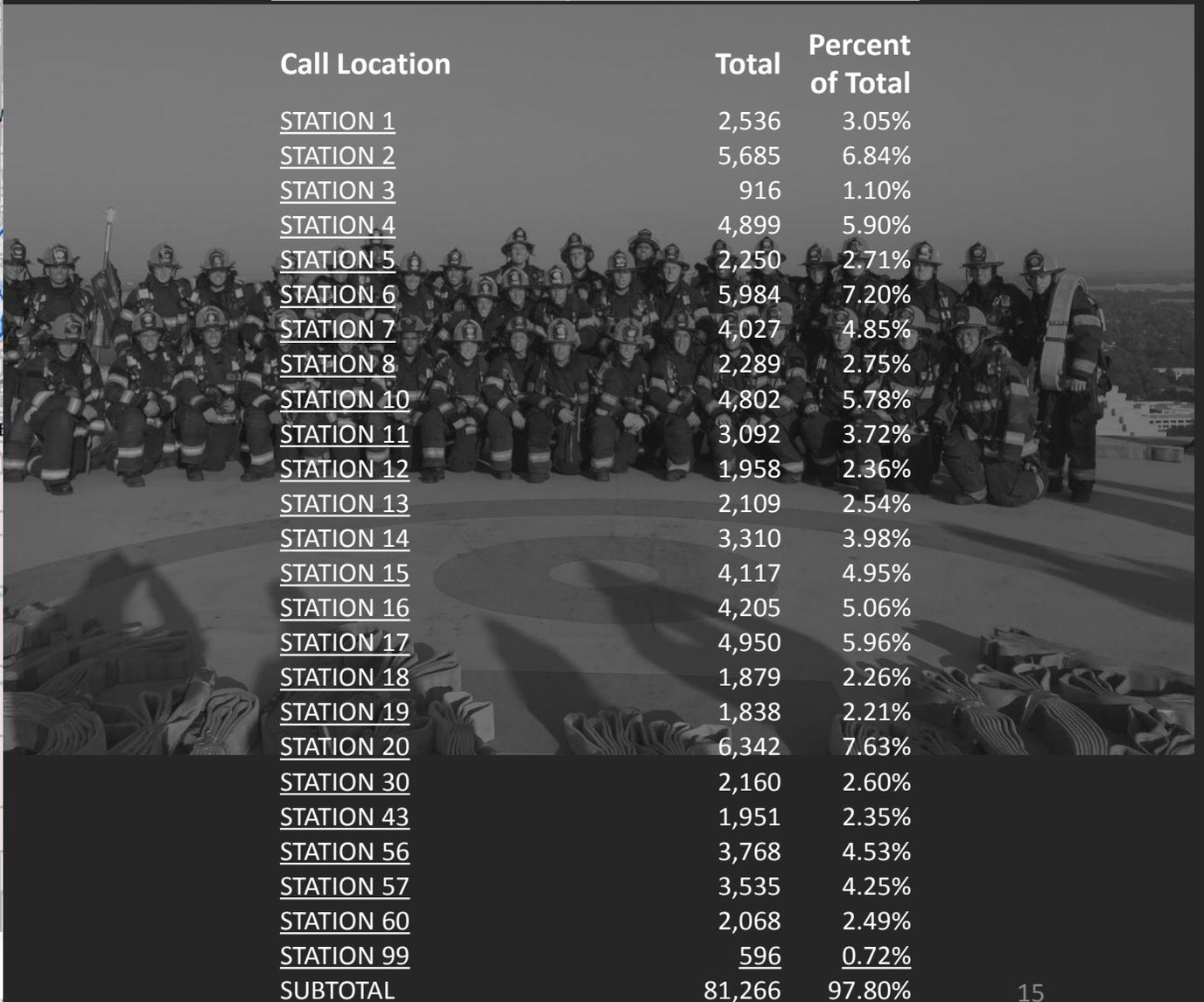
* Select "Truck" links to view corresponding Station slides. Total Truck dispatches are based on ALL CALLS.

EMERGENCY OPERATIONS: SHIFT COMMAND



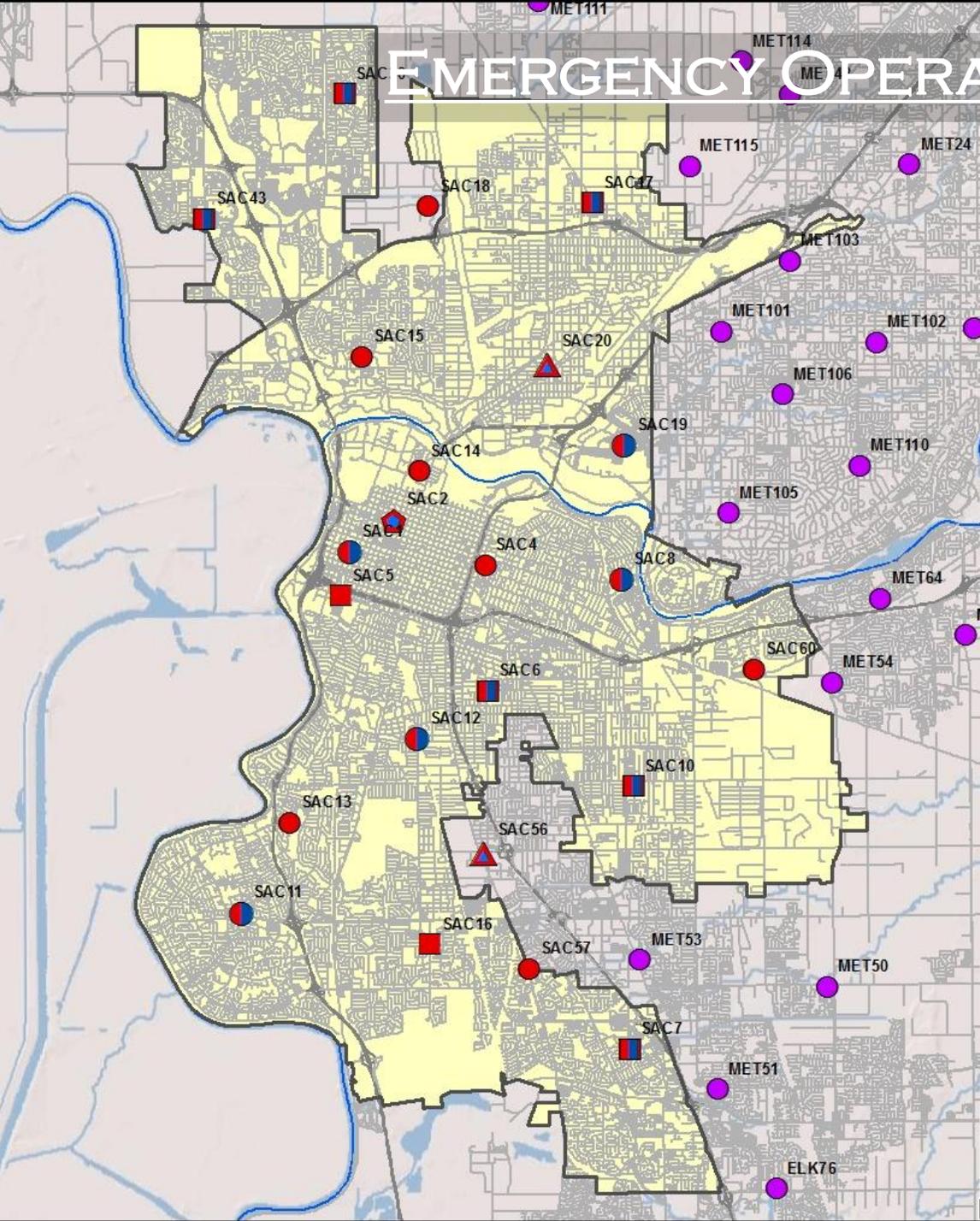
Incidents By Station Area

Call Location	Total	Percent of Total
STATION 1	2,536	3.05%
STATION 2	5,685	6.84%
STATION 3	916	1.10%
STATION 4	4,899	5.90%
STATION 5	2,250	2.71%
STATION 6	5,984	7.20%
STATION 7	4,027	4.85%
STATION 8	2,289	2.75%
STATION 10	4,802	5.78%
STATION 11	3,092	3.72%
STATION 12	1,958	2.36%
STATION 13	2,109	2.54%
STATION 14	3,310	3.98%
STATION 15	4,117	4.95%
STATION 16	4,205	5.06%
STATION 17	4,950	5.96%
STATION 18	1,879	2.26%
STATION 19	1,838	2.21%
STATION 20	6,342	7.63%
STATION 30	2,160	2.60%
STATION 43	1,951	2.35%
STATION 56	3,768	4.53%
STATION 57	3,535	4.25%
STATION 60	2,068	2.49%
STATION 99	596	0.72%
SUBTOTAL	81,266	97.80%

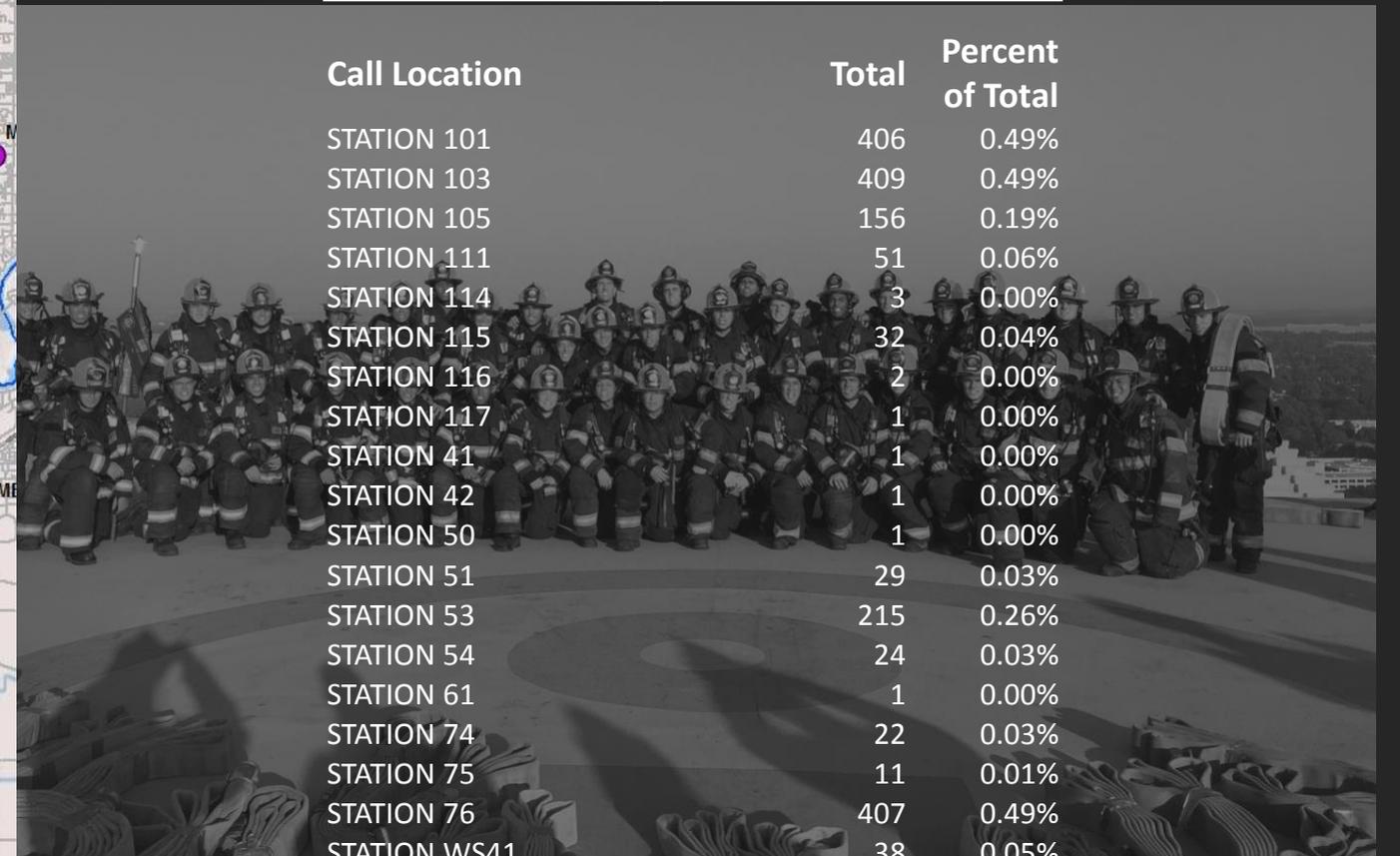


EMERGENCY OPERATIONS: SHIFT COMMAND

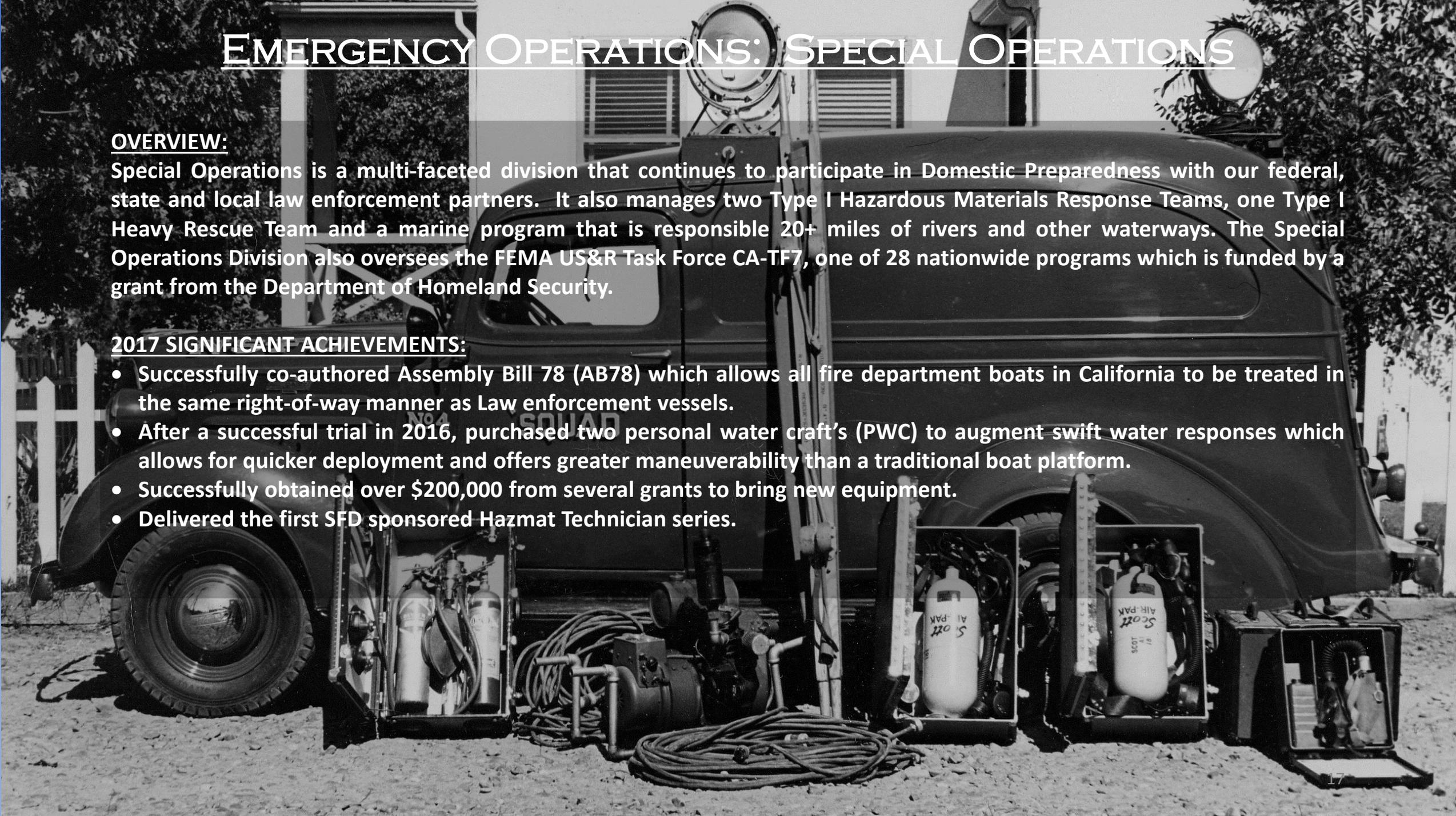
Incidents By Station Area



Call Location	Total	Percent of Total
STATION 101	406	0.49%
STATION 103	409	0.49%
STATION 105	156	0.19%
STATION 111	51	0.06%
STATION 114	3	0.00%
STATION 115	32	0.04%
STATION 116	2	0.00%
STATION 117	1	0.00%
STATION 41	1	0.00%
STATION 42	1	0.00%
STATION 50	1	0.00%
STATION 51	29	0.03%
STATION 53	215	0.26%
STATION 54	24	0.03%
STATION 61	1	0.00%
STATION 74	22	0.03%
STATION 75	11	0.01%
STATION 76	407	0.49%
STATION WS41	38	0.05%
STATION WS44	9	0.01%
Not Identified	6	0.00%
NOT SFD STATION AREAS	1,825	2.20%
TOTAL SFD STATION AREAS	81,266	97.80%
TOTAL	83,091	100.00%



EMERGENCY OPERATIONS: SPECIAL OPERATIONS



OVERVIEW:

Special Operations is a multi-faceted division that continues to participate in Domestic Preparedness with our federal, state and local law enforcement partners. It also manages two Type I Hazardous Materials Response Teams, one Type I Heavy Rescue Team and a marine program that is responsible 20+ miles of rivers and other waterways. The Special Operations Division also oversees the FEMA US&R Task Force CA-TF7, one of 28 nationwide programs which is funded by a grant from the Department of Homeland Security.

2017 SIGNIFICANT ACHIEVEMENTS:

- Successfully co-authored Assembly Bill 78 (AB78) which allows all fire department boats in California to be treated in the same right-of-way manner as Law enforcement vessels.
- After a successful trial in 2016, purchased two personal water craft's (PWC) to augment swift water responses which allows for quicker deployment and offers greater maneuverability than a traditional boat platform.
- Successfully obtained over \$200,000 from several grants to bring new equipment.
- Delivered the first SFD sponsored Hazmat Technician series.

EMERGENCY OPERATIONS: CERT

OVERVIEW:

CERT is a team of community members in the Sacramento region who have been trained, in cooperation with the Sacramento Fire Department to respond to an emergency in their neighborhood, workplace, or wherever the need may arise. The program educates volunteer members about disaster preparedness for hazards that may impact their area and trains them in basic disaster response skills. In an emergency CERT teams are under the direction of local public safety services emergency responders. CERT team members help provide critical support by giving immediate assistance to victims, providing damage assessment information, and organizing other volunteers at a disaster site. Volunteers trained in CERT also offer a potential workforce for performing duties such as shelter support, crowd control, and evacuation. In addition, CERT teams support the community year-round, by helping with community emergency plans, neighborhood exercises, preparedness outreach, fire safety education, and workplace safety programs.

2017 SIGNIFICANT ACHIEVEMENTS:

- 6,787.5 hours training and activation of CERT volunteers
- 108 existing CERT members trained
- 45 new community members trained



EMERGENCY OPERATIONS: TRAINING

OVERVIEW:

The Training Division is responsible for the maintenance of skills and certifications of department personnel and ensures compliance with all mandated training programs. The current programs that are delivered include:

- **Recruit Academy:** A 24 week program conducted at the Sacramento Regional Fire Academy that provides new Firefighters with knowledge and skills needed to perform their job
- **In-Service Training:** An ongoing emergency and fire ground drilling (MCDs), testing and skills maintenance for Firefighters on the Line
- **Emergency Vehicle Operations Course (EVOC):** Responsible for providing initial and ongoing, DMV regulated, commercial driver's training and testing for all Department employees.
- **Employee Health and Fitness Program:** Oversees the physical fitness training for the Recruit Academy and all line personnel as well as the mandatory Annual Physical Assessment drill.
- **Officer Formal Training:** Specific curriculum is provided to officers as they successfully pass the exam for promotion and as part of their continuing education.

2017 SIGNIFICANT ACHIEVEMENTS:

- Over 97,000 hours of training were provided to department personnel.

TRAINING HOURS 2017	TOTAL
CLASS HOURS	
17-1 Recruit Academy	22,790
River & Flood	672
S-130	1,548
Hazmat FRO	1,032
LARRO	1,032
Professional Training Fire Service	12,900
Fitness in the Fire House	18,325
TOTAL CLASS HOURS	58,299
IN-SERVICE TRAINING HOURS	
Audiograms/Fit Test	335
Captains Academy	640
Commercial SOE Drill -MCD	1,632
EMS - MCD	3,156
EVOC TRAINING HOURS	
Firefighter Annual Fitness Assessments	1,140
Fire Officer I & II	2,700
Flowpath Phase 1 - MCD	1,400
Flowpath Phase 2 - MCD	3,482
FRO - MCD	1,389
Wildland RT-130 Didactic	2,064
Wildland RT-130 HOT	1,239
TOTAL IN-SERVICE TRAINING HOURS	25,181
MONTHLY SPECIAL OPS	
Boat	726
Hazmat	2,688
Rescue	1,418
USAR	2,692
TOTAL MONTHLY SPECIAL OPS HOURS	7,524

EMERGENCY OPERATIONS: OUTREACH & RECRUITMENT



OVERVIEW:

The primary goal of Outreach & Recruitment is to focus on developing “grow your own” programs to recruit from the greater Sacramento community that include student and youth programs, career pathway partnerships, mentoring, career development and training and community outreach programs. We are focused on professionalizing recruitment efforts, breaking down barriers to qualified candidates and building bridges for firefighter candidates that will provide them a path into the fire service. Sacramento has a very diverse population and hiring from the community is fundamental to reflecting the community we serve.

2017 SIGNIFICANT ACHIEVEMENTS:

- Began development of CAL-JAC Pre-Apprentice Academy
- Began development of a Girl’s Fire Camp
- Began development of the Sacramento Regional Firefighter Youth Academy in conjunction with SFARY (Solutions For At Risk Youth)
- Participated in Reading Partners



EMERGENCY OPERATIONS: RESERVES

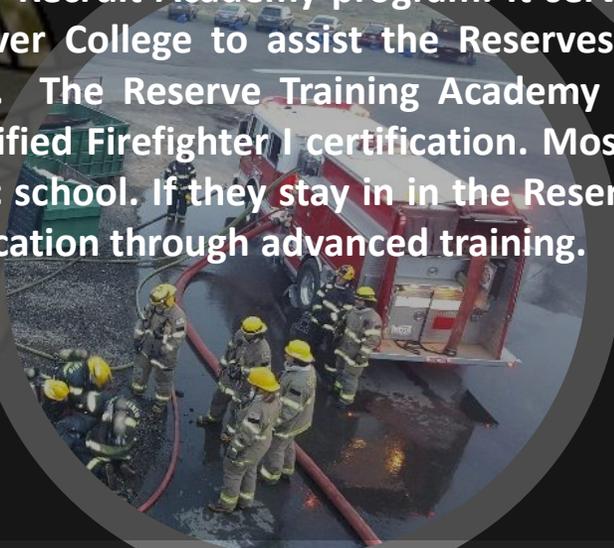
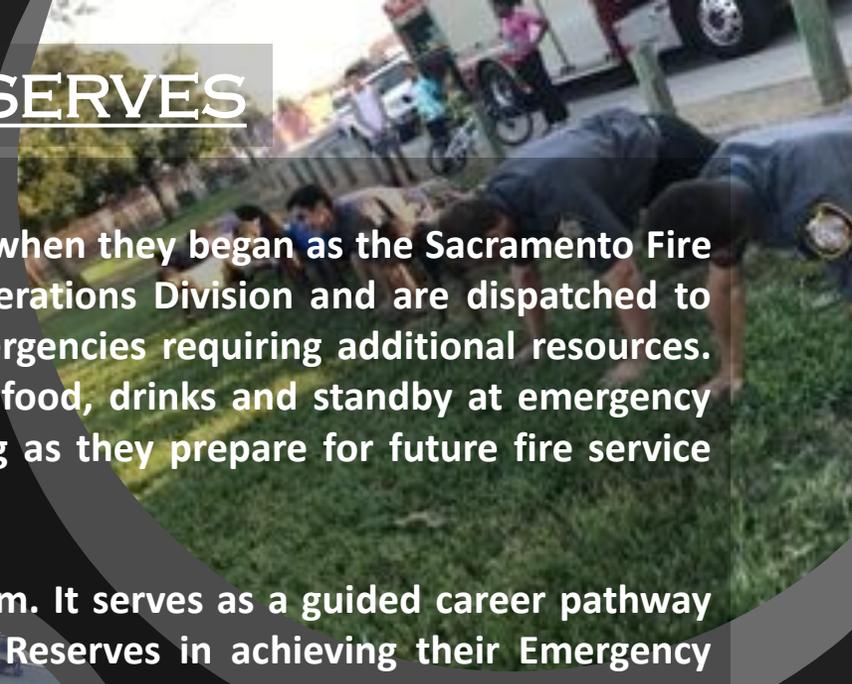
OVERVIEW:

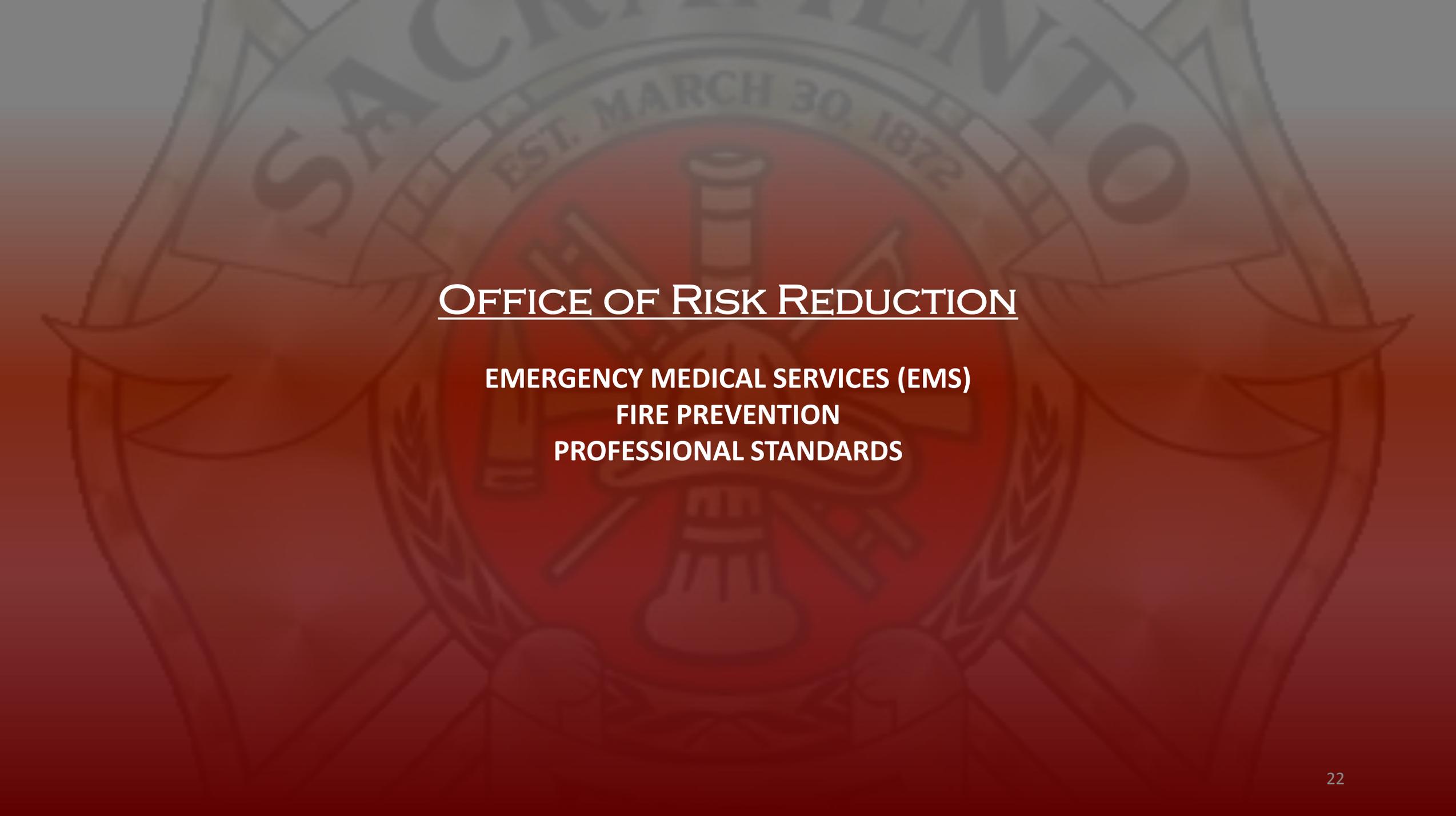
The Sacramento Fire Volunteer Reserves (Reserves) can trace their history back to 1953 when they began as the Sacramento Fire Auxiliary for Civil Defense. The Reserves play an important role in supporting the Operations Division and are dispatched to structure fires, level III Haz-Mat incidents, DART calls, USAR activations and other emergencies requiring additional resources. They serve as a logistical support unit and provide supplemental staffing, air support, food, drinks and standby at emergency scenes. They also provide support to community service events, outreach, and training as they prepare for future fire service careers.

The training for Reserve firefighters is structured after the SFD Recruit Academy program. It serves as a guided career pathway through various regional partnerships including American River College to assist the Reserves in achieving their Emergency Medical Technician Certification and their Paramedic License. The Reserve Training Academy is a one-year program and at completion they are qualified to receive a California state certified Firefighter I certification. Most reserves get hired with a fire department or move on to higher education and/or paramedic school. If they stay in in the Reserve program, they can promote into leadership positions and can qualify for Firefighter II certification through advanced training.

2017 SIGNIFICANT ACHIEVEMENTS:

- Responded to 307 calls
- Participated in 37 community events
- 8 Reserves completed Firefighter 1 certification



The background features a large, faded seal of the Sacramento Fire Department. The seal is circular with a central emblem depicting a fire hydrant and a fire engine. The text "SACRAMENTO" is arched across the top, and "EST. MARCH 30. 1872" is written in a smaller arc below it. The seal is rendered in a light, semi-transparent style against a dark red gradient background.

OFFICE OF RISK REDUCTION

**EMERGENCY MEDICAL SERVICES (EMS)
FIRE PREVENTION
PROFESSIONAL STANDARDS**

RISK REDUCTION: EMS

OVERVIEW:

The city was awarded the right to provide ambulance transport to the citizens of Sacramento and in January of 1994 the first three ambulances were deployed to provide service in the downtown and a portion of Oak Park. In 1994, there were just fewer than 36,000 EMS calls for service. In 2017, the number has nearly doubled. In the past few years, additional ambulances have been added to the fleet to address the continually increasing service demands (M30, M43, M57) and Medic 4 was added July 1, 2017 on a full-time basis.

2017 SIGNIFICANT ACHIEVEMENTS:

- Reduced the time in which required documents sent to biller to pursue collections from 21 days to 48 - 72 hours.
- Utilized technology (YouTube videos) to provide better training to improve skills and updated policies which reduces out of service time.
- Took delivery and outfitted 14 ambulances to arrive before the end of FY 17/18.
- Utilized tablet technology adding scanning ability to scan driver's licenses and insurance cards directly to files for billing which reduces processing time and paper.
- Implemented full electronic tracking of controlled substance inventory (OPIQ) which reduces any chance for diversion.
- Added an additional 24-hour ambulance (Medic 4) along with two 12-hour flex medics which helps reduce the unit hour utilization and capture lost revenue.
- Filled the vacant EMS Coordinator position.
- Awarded the bid for a new billing company "*Wittman Enterprises.*"

RISK REDUCTION: EMS

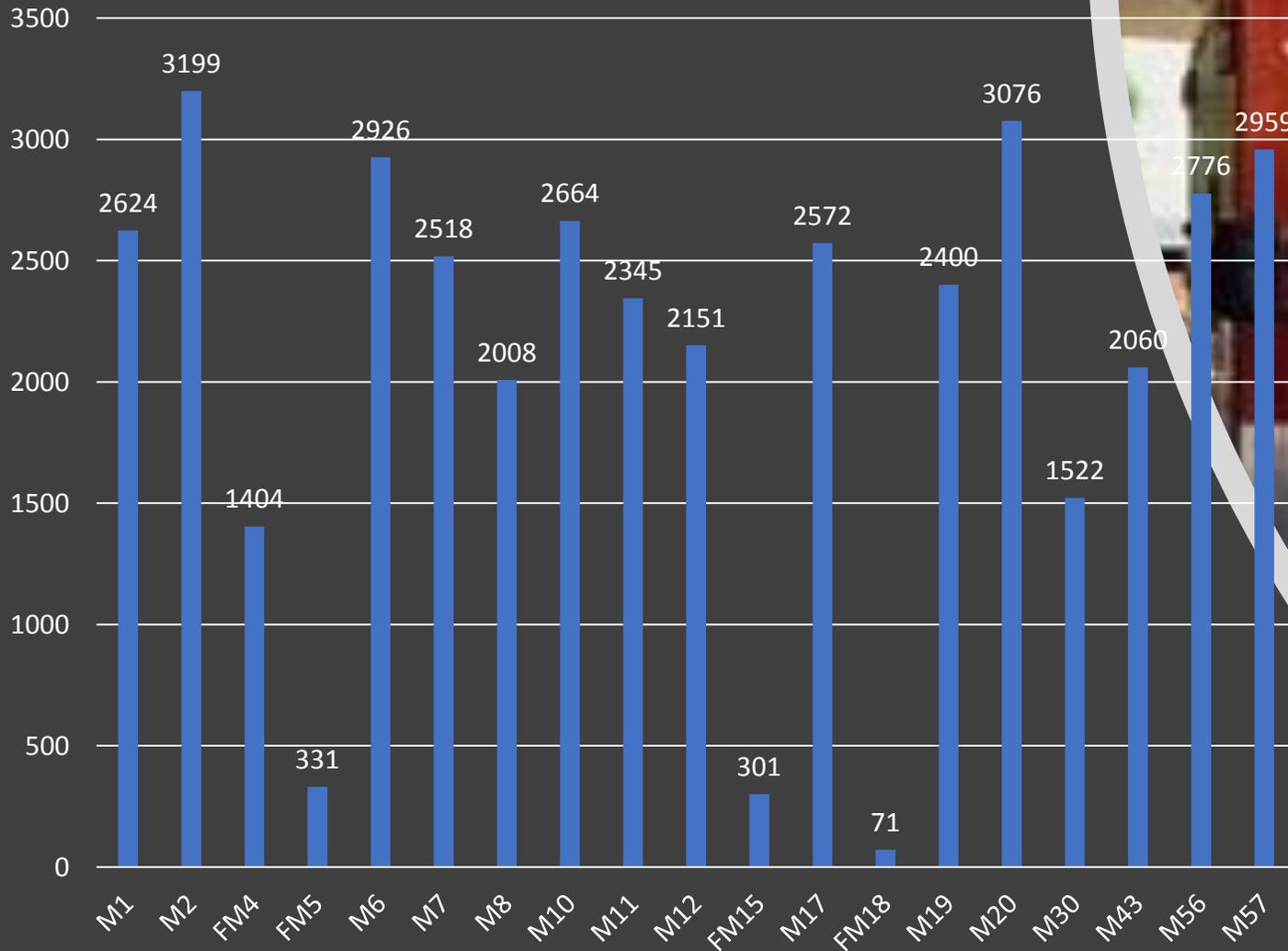
MEDIC UNITS

Unit Dispatched	Total	OUTSIDE THE CITY		Total	INSIDE THE CITY		Total	ALL CALLS	
		Percent of Total	Percent By Type		Percent of Total	Percent By Type		Percent of Total	Percent By Type
Medic 1	19	0.17%	0.33%	5185	3.00%	7.76%	5204	2.83%	7.18%
Medic 2	35	0.32%	0.61%	5990	3.47%	8.97%	6025	3.28%	8.31%
Medic 4 (flex)	31	0.28%	0.54%	2759	1.60%	4.13%	2790	1.52%	3.85%
Medic 5 (flex)	15	0.14%	0.26%	630	0.36%	0.94%	645	0.35%	0.89%
Medic 6	53	0.48%	0.93%	5088	2.95%	7.62%	5141	2.80%	7.09%
Medic 7	1298	11.87%	22.74%	3332	1.93%	4.99%	4630	2.52%	6.39%
Medic 8	664	6.07%	11.63%	3182	1.84%	4.76%	3846	2.09%	5.30%
Medic 10	410	3.75%	7.18%	4109	2.38%	6.15%	4519	2.46%	6.23%
Medic 11	74	0.68%	1.30%	3571	2.07%	5.35%	3645	1.98%	5.03%
Medic 12	50	0.46%	0.88%	4178	2.42%	6.25%	4228	2.30%	5.83%
Medic 15 (flex)	24	0.22%	0.42%	454	0.26%	0.68%	478	0.26%	0.66%
Medic 17	493	4.51%	8.64%	3858	2.23%	5.78%	4351	2.37%	6.00%
Medic 18 (flex)	11	0.10%	0.19%	145	0.08%	0.22%	156	0.08%	0.22%
Medic 19	1496	13.68%	26.21%	3368	1.95%	5.04%	4864	2.65%	6.71%
Medic 20	163	1.49%	2.86%	5229	3.03%	7.83%	5392	2.94%	7.44%
Medic 30	140	1.28%	2.45%	2594	1.50%	3.88%	2734	1.49%	3.77%
Medic 43	32	0.29%	0.56%	3678	2.13%	5.51%	3710	2.02%	5.12%
Medic 56	200	1.83%	3.50%	5035	2.92%	7.54%	5235	2.85%	7.22%
Medic 57	500	4.57%	8.76%	4413	2.55%	6.61%	4913	2.68%	6.78%
Medic Unit Total	5,708	52.19%	100.00%	66,798	38.67%	100.00%	72,506	39.48%	100.00%

* Select "Medic" links to view corresponding Station slides. Total Medic dispatches are based on ALL CALLS.

RISK REDUCTION: EMS

Transports by Medic Unit



Facility	Patients Transported	% of Total
Lodi Memorial Hospital	4	0.01%
Sutter Davis Hospital	6	0.01%
Mercy Hospital Folsom	17	0.04%
Woodland Memorial Hospital	38	0.09%
Sutter Roseville Medical Center	111	0.28%
Kaiser Permanente, Roseville	161	0.40%
VA Medical Center	251	0.62%
Mercy San Juan Medical Center	610	1.52%
Methodist Hospital	3,818	9.50%
Mercy General Hospital	4,286	10.67%
Kaiser Permanente, Morse	4,713	11.73%
Kaiser Permanente, South Sac	6,315	15.72%
UC Davis Medical Center	9,340	23.25%
Sutter Medical Center Sacramento	10,506	26.15%
Total Patients	40,176	100%

RISK REDUCTION: FIRE PREVENTION

OVERVIEW:

The Fire Prevention Division's mission is to improve the lives of the city residents by preventing fires and reducing the impact of fires that occur. To accomplish its mission, the division performs inspections of businesses and occupancies as mandated by state and local ordinances, and investigates all major fires occurring within the department's jurisdiction. The division focuses on the following areas:

- Developmental Services provides inspections and plan review for new or repaired fire protection systems requiring a fire construction permit.
- Fire Permits provides inspections for existing occupancies required to have an operational permit and those required by the California Health and Safety Code to be inspected on an annual basis.
- Fire Code Enforcement responds to complaints regarding fire and life safety code violations.
- Fire Arson Investigation investigates all major fires and makes arrests of persons responsible for unlawful actions related to fire.

2017 SIGNIFICANT ACHIEVEMENTS:

- Added two positions for inspecting new cannabis cultivation and manufacturing businesses, per state and local code requirements.
- Investigated 458 Fires where 56% percent of fires investigated were incendiary in nature, leading to a 19 percent arrest rate.
- Performed over 17,200 fire and life safety inspections and over 2100 plan reviews during the year, up 12% over last year.
- Added two positions to address the growth in development related service needs.
- Completed multiple large commercial projects including the Kimpton Sawyer Hotel, Amazon Fulfillment Center, and the Delta Shores retail center.
- Fire Investigator Cole was the first investigator to successfully complete a Regular Basic Course Peace Officer Academy.
- The FAIU successfully apprehended serial arsonist responsible for a series of structure and property fires occurring in an Oak Park neighborhood from August 2016 to May 2017.

RISK REDUCTION: FIRE PREVENTION

Fire Prevention Revenue

TYPE	REVENUE FY17	REVENUE FY16	\$ CHANGE
New Construction	\$552,503	\$367,685	\$184,818
Fire Permit	\$622,086	\$727,825	(\$105,739)
Special Events	\$179,402	\$54,506	\$124,896
Plan Review	\$697,542	\$517,875	\$179,667
Code Enforcement	<u>\$225,270</u>	<u>\$359,442</u>	<u>(\$134,172)</u>
Totals	\$2,276,803	\$2,027,333	\$249,470

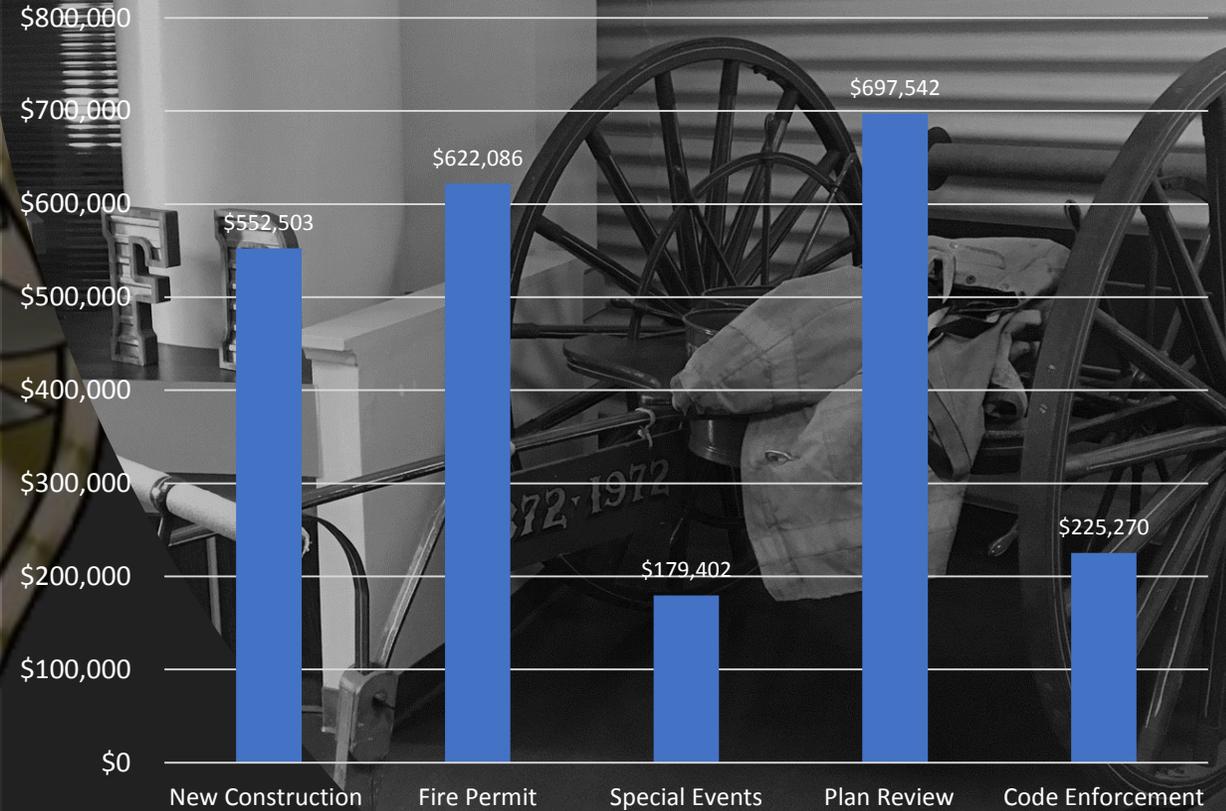
Fire Developmental Services Unit

TYPE	TOTAL 2017	TOTAL 2016	CHANGE
Plan Reviews	2,034	1,627	407
Inspections	8,326	5,450	2,876

Number of Inspections

TYPE	INSPECTIONS 2017	INSPECTIONS 2016	CHANGE
Permits/ Code	8,949	9,924	-975
New Construction	<u>8,326</u>	<u>5,450</u>	<u>2,876</u>
Total	17,275	15,374	1,901

2017 REVENUE



RISK REDUCTION: FIRE PREVENTION

<u>Investigated Fires by Type</u>	<u>Count</u>	<u>Percentage</u>	<u>Fire Loss</u>
Apartment	22	4.80%	\$ 599,000
Commercial	37	8.08%	\$ 6,968,271
Dumpster	24	5.24%	\$ 28,502
Dwelling	147	32.10%	\$ 5,898,851
Grass	55	12.01%	\$ 132,026
Miscellaneous	76	16.59%	\$ 730,344
School	10	2.18%	\$ 33,750
Vehicle	<u>87</u>	<u>19.00%</u>	<u>\$ 466,990</u>
Grand Total	458	100.00%	\$ 14,857,734

<u>Criminal Fires by Offense</u>	<u>Count</u>	<u>Fire Loss</u>
Arson Causing Bodily Injury	3	\$ 650,000
Arson of Inhabited Structure	27	\$ 1,001,200
Arson of Structure/Land	79	\$ 3,051,224
Arson of Property	99	\$ 366,173
Causing Fire/Injury	1	\$ 50,000
Causing Fire/Inhabited Structure	7	\$ 231,700
Causing Fire/Structure/Land	10	\$ 301,000
Causing Fire/Property	9	\$ 53,001
Attempted Arson	4	\$ 1,150
Negligent Placing of Flame	6	\$ 114
Illegal Burning	<u>1</u>	<u>\$ 100</u>
Grand Total	246	\$ 5,705,662

<u>Investigated Fires by Classification</u>	<u>Count</u>	<u>%</u>
Accidental	25	5.5%
Incendiary	258	56.3%
Not Classified	38	8.3%
Other	5	1.1%
Undetermined	132	28.8%
Fatalities	3	
Injuries	15	
Arrest	49	
Counsel And Release	2	
Arrest Clearance Rate	19.77%	

<u>Year</u>	<u>Civilian Fire Related</u>	
	<u>Deaths</u>	<u>Injuries</u>
2008	1	4
2009	2	13
2010	6	10
2011	0	3
2012	2	12
2013	5	14
2014	3	11
2015	6	21
2016	2	10
<u>2017</u>	<u>3</u>	<u>15</u>
Avg	3	11.3

RISK REDUCTION: PROFESSIONAL STANDARDS

OVERVIEW:

The Professional Standards Unit (PSU) accepts complaints from both internal and external sources and investigates every complaint received. In addition to conducting administrative investigations, PSU also provides consultation for disciplinary procedures, training for supervisors to maintain consistency throughout the department and preparation of reports for Command Staff and City Hall.

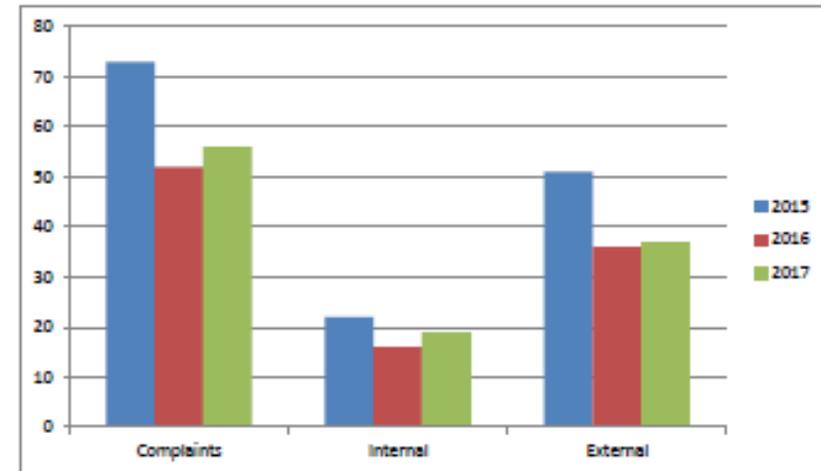
In 2017, there was a total of 56 complaints logged with the Professional Standards Unit; 19 were internally generated and 37 were citizen generated.

2017 SIGNIFICANT ACHIEVEMENTS:

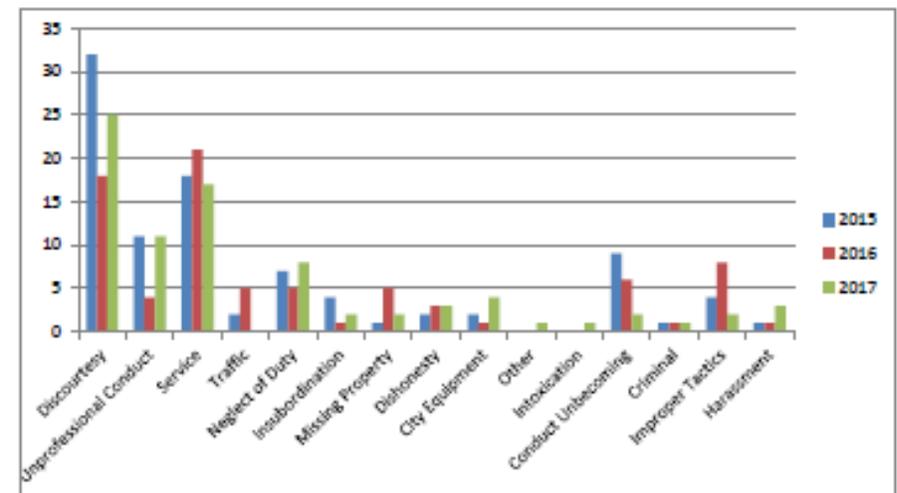
- Starting in 2016 Battalion Chiefs of the department were called upon to handle many of the cases which involved service and discourtesy complaints. This practice continued in 2017 with much success.
- Department complaints in 2016 and 2017 were significantly lower than in the previous years and while it is impossible to determine the exact cause, the increased involvement by the Battalion Chiefs to handle these complaints are surely a significant factor.

COMPLAINT PROCESS

Total Complaints Received:



Complaint Classification:





OFFICE OF RESOURCE MANAGEMENT

LOGISTICS
TECHNOLOGY
FACILITIES
FLEET

RESOURCE MANAGEMENT: LOGISTICS

OVERVIEW:

Logistics is a relatively new division created within the department in 2015 to centrally manage the departments' equipment and supplies inventory including: station supplies, EMS supplies, suppression supplies and equipment, special operations (Hazmat, swift-water and rescue) supplies and equipment, personal protective equipment (PPE) and repair of small tools and equipment (Utility Shop). All department communications equipment is also managed under this division providing continuous connection to the companies via dispatch. Communications services all companies and station alerting and data transmittal equipment.

2017 SIGNIFICANT ACHIEVEMENTS:

- Began the replacement of SFD Turnouts (122 sets purchased)
- Accepted final delivery of SCBA packs
- Continued work on fire hose and nozzle upgrade and replacement
- Replaced Level A Kappler suits
- Replaced rescue software (webbings, etc.)
- Completed Data 911 Mobile Data Computer (M7i) upgrade
- Completed Cradlepoint cellular router installation for CAD project
- Started replacement of Firecom intercom systems with David Clarks
- Opened 111 purchase orders and processed 754 invoices



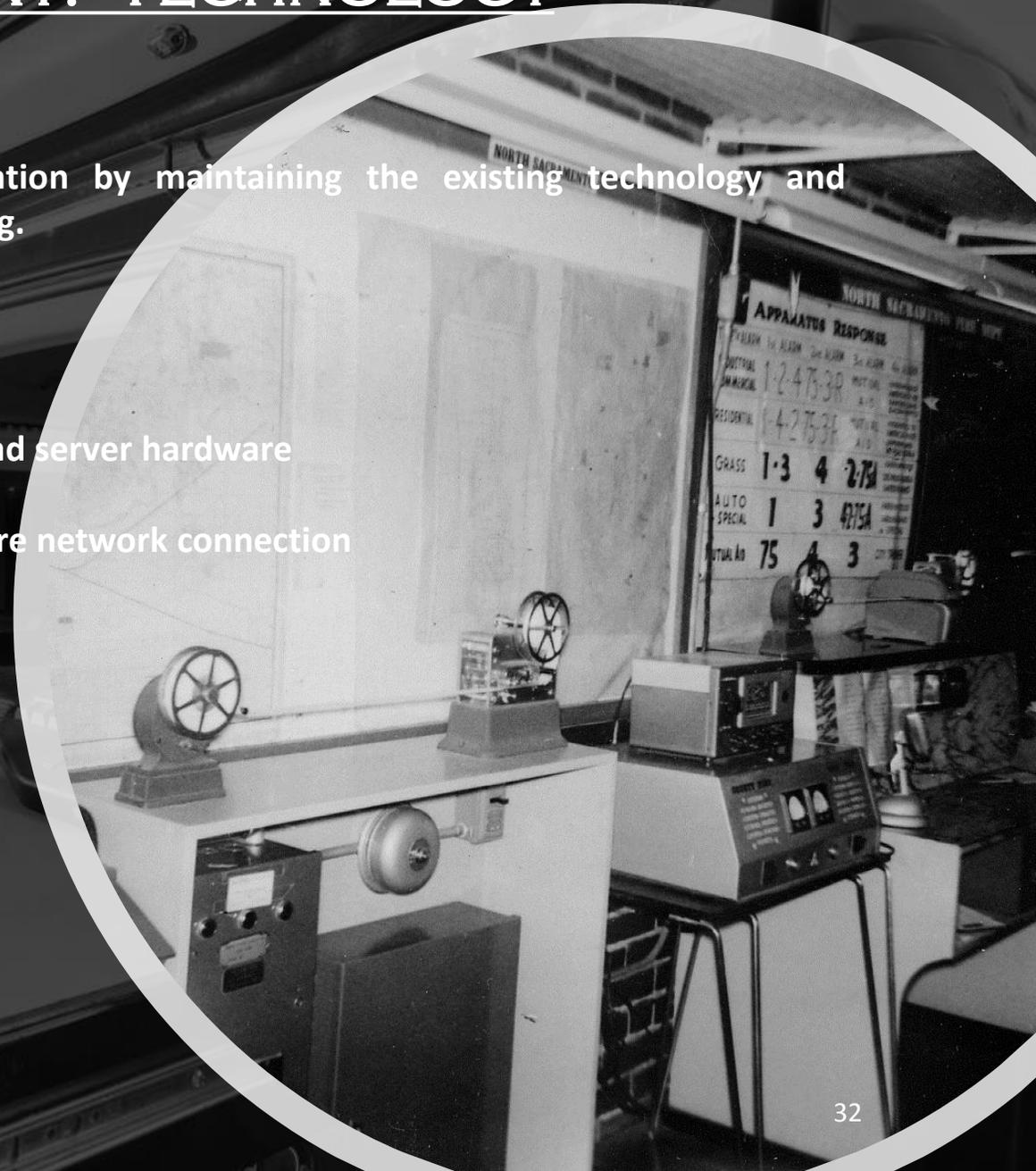
RESOURCE MANAGEMENT: TECHNOLOGY

OVERVIEW:

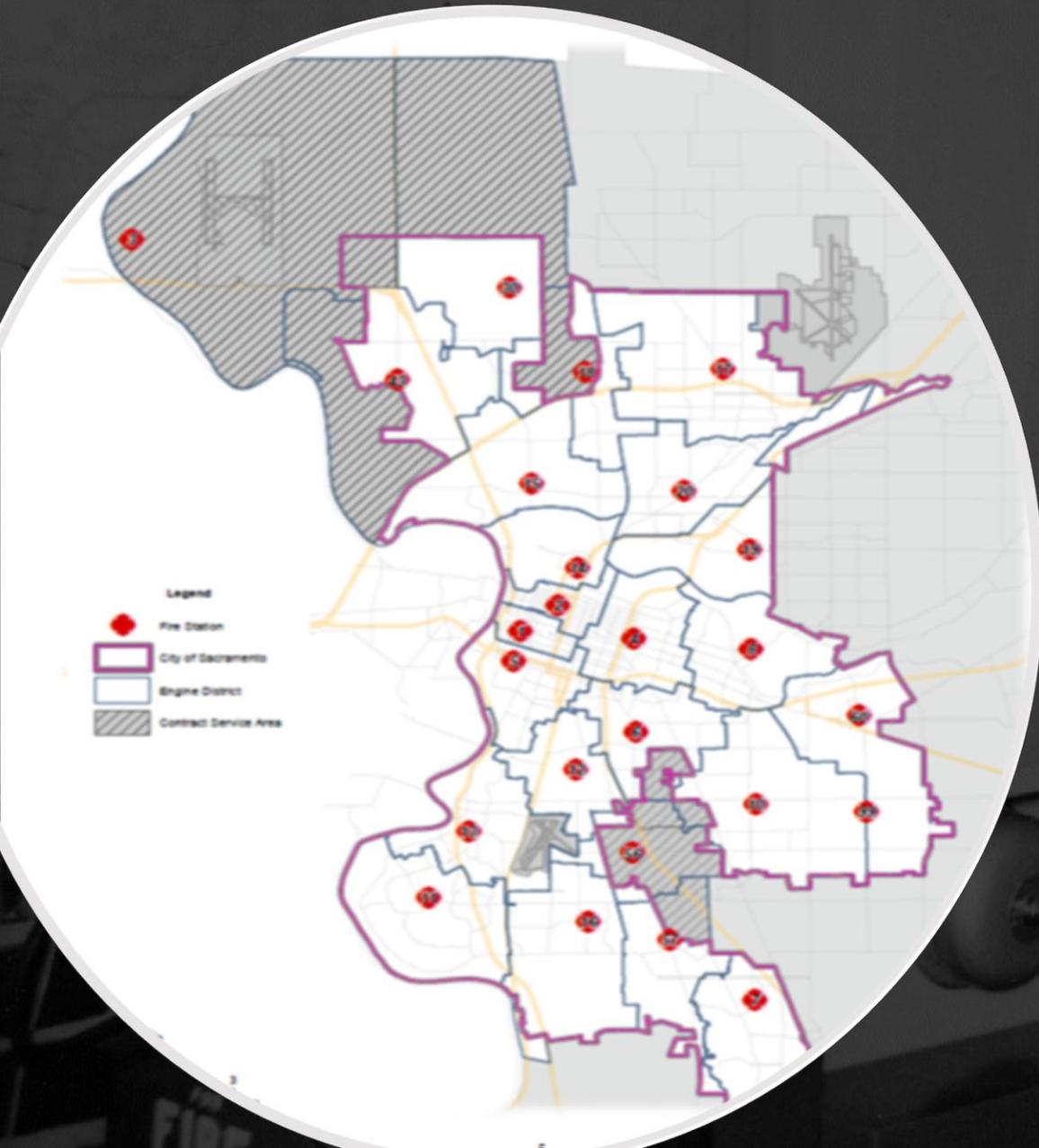
Information Technology supports field operations and administration by maintaining the existing technology and communications systems and is responsible for future systems planning.

2017 SIGNIFICANT ACHIEVEMENTS:

- Completed migration of 700 fire users to Office 365.
- Completed installation of Netmotion Mobility for VPN protection
- Completed upgrade of the FDM database for the client front end and server hardware
- Completed Firewall upgrade to latest version
- Completed installation of 24 Cisco Wi-Fi access points for MDC to fire network connection
- Completed purchase of 50 Dell desktop computer replacements
- Opened 56 purchase orders and processed 143 invoices



RESOURCE MANAGEMENT: FACILITIES & FLEET



OVERVIEW:

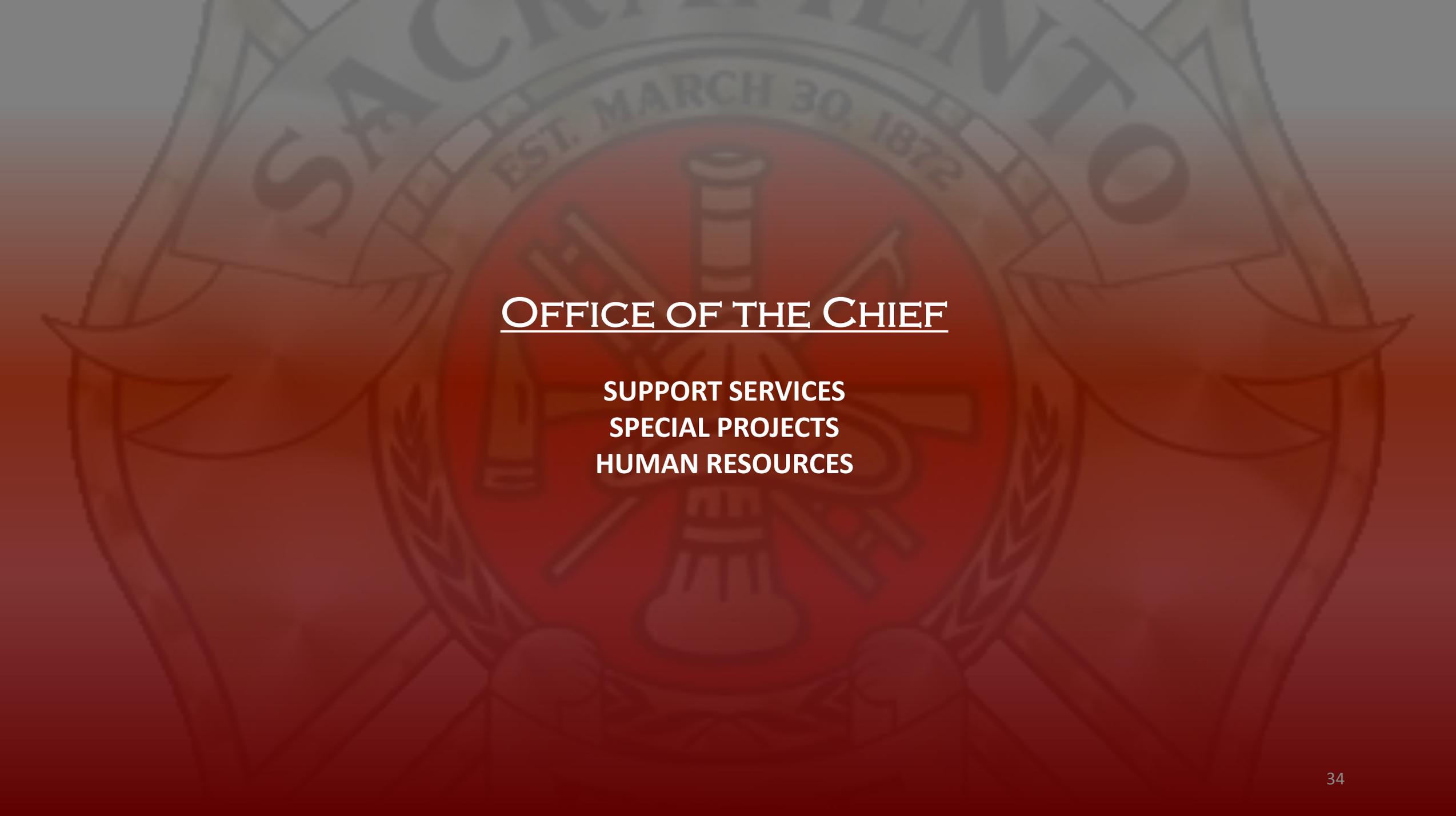
The department has 24 active fire stations strategically located throughout its service area. Eight stations are located north of the American River, seven stations in the central downtown and eastern sections of the city, and nine stations in the southern portions of the city. The department utilizes a number of other buildings to conduct its administrative and support functions, including:

- Public Safety Center Headquarters
- Support Services Complex
- Equipment Repair Shops – Stations 11 and 20
- Fire Reserve Headquarters – Station 99
- Training Complex
- Emergency Vehicle Operations Course

The Office of Resource Management also administers the department's fleet which includes 28 Engines (24 frontline, 4 reserves), 12 Trucks (9 frontline, 3 reserves), 2 Rescue Units (1 frontline, 1 utility reserve), 24 Medic Units (15 frontline, and 9 reserves), 7 Grass Units, 2 Hazardous Materials Units, 4 Boats, and 2 Air Units.

2017 SIGNIFICANT ACHIEVEMENTS:

- Completed 6 station renovations including 1 exhaust source capture system at Station 10
- Completed the downstairs construction at Station 43
- Started construction of Station 15
- Purchased 4 Engines and 14 Medic Units

The background features a large, faded seal of Sacramento State. The seal is circular with a central emblem and is surrounded by a laurel wreath. The text "SACRAMENTO STATE" is visible at the top, and "EST. MARCH 30, 1872" is written in a smaller arc below it. The seal is rendered in a light, semi-transparent style against a dark red gradient background.

OFFICE OF THE CHIEF

**SUPPORT SERVICES
SPECIAL PROJECTS
HUMAN RESOURCES**

SUPPORT SERVICES

OVERVIEW:

The Support Services Division is responsible for administering the department's financial processes. The division is responsible for budget development, procurement, grants management, accounts payable and receivable, contracts and agreements, council reports, Intergovernmental Transfer Program (IGT), Ground Emergency Medical Transfer (GEMT), special district contracts, strike team reimbursements, and travel throughout the entire department.

The department's Fiscal Year 2016/2017 Approved Budget totaled \$109.3 million and included \$13.1 million for operations in Measure U funding to support restoration of programs and staffing. The authorized full time equivalent (FTE) positions totaled 678 FTE of which 103 FTE were supported with Measure U funds. The following provides a recap of the department budget as well as the Support Services Division's workload statistics. The Support Services Division consist of 7 FTE employees.

2017 SIGNIFICANT ACHIEVEMENT:

- Implemented digital automated invoice approval throughout the department (K2)

Division Workload: General Funded

Accounts Payable
 Purchase Orders Opened: 279
 Payment Vouchers (Invoices) Processed: 3,252
 Account Journals (Transfers) Processed: 110
 Travel Requests Processed: 129
 Employee Reimbursements: 244

Procurement
 Council Reports Processed: 22
 Bids Over \$100,000 Processed: 6
 Bids Over \$1 million Processed: 2
 Contracts Processed: 29

Division Workload: Grant Funded

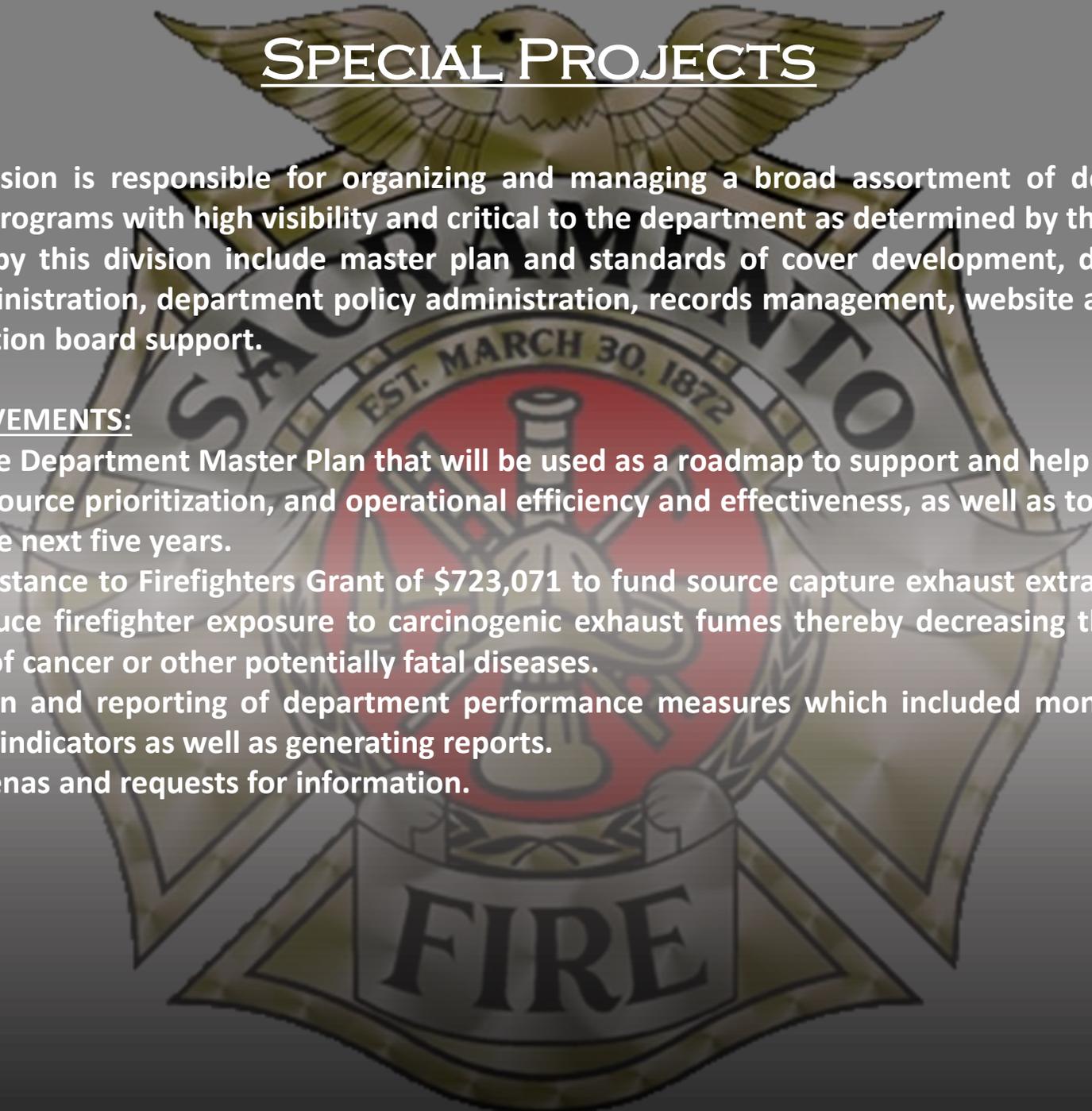
Grants Opened and Managed: 7
 Deployments Managed: 5

Accounts Payable
 Purchase Orders Opened: 54
 Payment Vouchers (Invoices) Processed: 248
 Account Journals (Transfers) Processed: 107
 Travel Requests Processed: 32

Procurement
 Council Reports Processed: 3

DEPARTMENT BUDGET SUMMARY

<u>Budget Category</u>	<u>2016/17 Actuals</u>
Employee Services	109,007,192
Services/Supplies	12,333,198
Property	1,340,713
Transfer	272,360
Debt Service	0
Offsets	<u>(13,610,724)</u>
TOTAL	\$109,342,739

The background of the slide features the Sacramento Fire Department logo. It is a Maltese cross with a central emblem containing a fire hydrant, a fire helmet, and a fire extinguisher. The text "SACRAMENTO" is written across the top of the cross, and "FIRE" is written across the bottom. Above the cross is a golden eagle with its wings spread. The text "EST. MARCH 30, 1872" is written in a circular path around the central emblem.

SPECIAL PROJECTS

OVERVIEW:

The Special Projects Division is responsible for organizing and managing a broad assortment of department and citywide initiatives, projects, and programs with high visibility and critical to the department as determined by the Fire Chief. The projects and programs managed by this division include master plan and standards of cover development, department performance measurement, grant administration, department policy administration, records management, website administration, executive management and foundation board support.

2017 SIGNIFICANT ACHIEVEMENTS:

- Completed a draft of the Department Master Plan that will be used as a roadmap to support and help guide the department in its decision-making, resource prioritization, and operational efficiency and effectiveness, as well as to foster sustainability and prudent growth over the next five years.
- Awarded a Federal Assistance to Firefighters Grant of \$723,071 to fund source capture exhaust extraction systems for 16 fire stations which will reduce firefighter exposure to carcinogenic exhaust fumes thereby decreasing the chance that they will develop various forms of cancer or other potentially fatal diseases.
- Established coordination and reporting of department performance measures which included monthly compilation of and reporting on numerous indicators as well as generating reports.
- Processed 1,118 subpoenas and requests for information.

HUMAN RESOURCES

OVERVIEW:

Human Resources (HR) is a powerful function and strategic business partner within the Sacramento Fire Department and manages the departments most valuable resources – its employees. HR is responsible for outreach, recruitment, and selection; the in-depth hiring process, including backgrounds; new employee orientation; grievance processing; disciplinary actions; employee development; performance management and employee evaluations; workforce and succession planning; leadership training and professional development; Custodian of Records for department personnel files/employee subpoenas; executive coaching; decision support; and compliance with employment and labor laws.

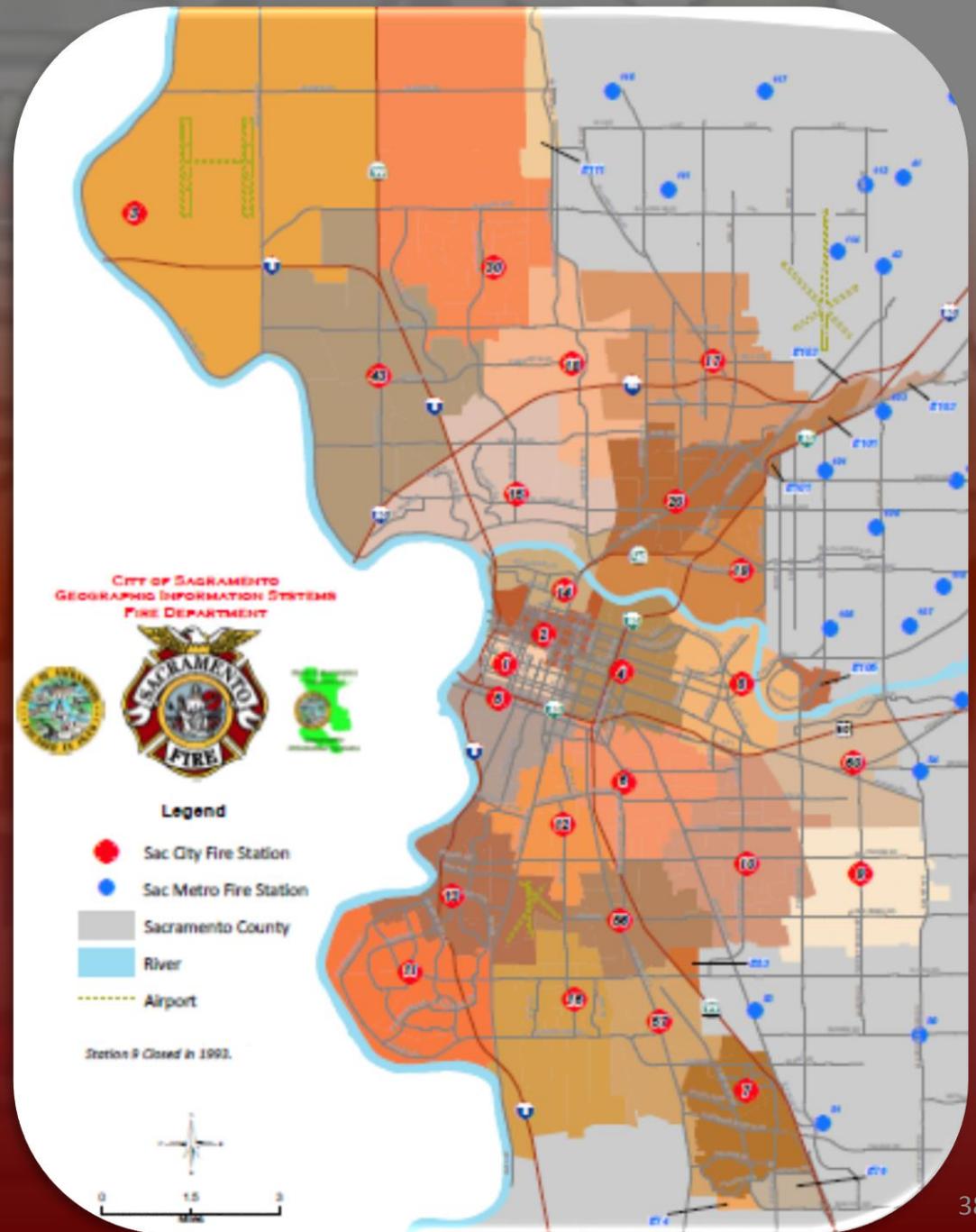
2017 SIGNIFICANT ACHIEVEMENTS:

- Established a department Advisory Council on Equity and Diversity (ACED) to develop recommendations for strategies and policies designed to assure inclusive and non-discriminatory recruitment, hiring, and employment practices
- Established a regional equity and diversity committee that includes fire agencies in the Sacramento region i.e., Sacramento Fire, Sac Metro, Folsom, Cosumnes, Sacramento area school districts and local community-based organizations. This partnership is working on outreach/recruitment, marketing/media and career exploration programs to recruit more women and minorities to the fire service.
- Began development of Cal-JAC Pre-Apprenticeship Academy.
- Began development of a Girl's Fire Camp.
- 46% of the recruits in the Fire Academy were minorities.

Fire Academy 2017-1 Demographics

<u>Ethnicity</u>	<u>Female</u>	<u>Male</u>	<u>Grand Total</u>
2 or more		3	3
Asian		4	4
Black	1	2	3
Filipino		1	1
Hispanic		5	5
<u>White</u>	<u>1</u>	<u>18</u>	<u>19</u>
GRAND TOTAL	2	33	35

FIRE STATIONS



STATION 1

624 Q STREET YEAR BUILT: 1969 AGE: 48

<u>Number of Incidents by Major Category</u>	<u>2017</u>
Fires	65
Explosions	12
Medical	1521
Hazardous Condition	11
Service	185
Good Intent	500
False Alarm	106
Natural Disaster	0
Special Calls	0
Other (auto-aid received, incomplete reports, etc.)	136
<u>Total Incidents</u>	<u>2536</u>

<u>2017 Dispatches by Apparatus</u>	<u>Engine</u>	<u>Medic</u>
Fires	205	30
Explosions	38	2
Medical	1574	3584
Hazardous Condition	24	5
Service	189	284
Good Intent	567	1082
False Alarm	207	22
Natural Disaster	0	0
Special Calls	0	1
Other (auto-aid received, incomplete reports, etc.)	34	194
<u>Total Dispatches by Apparatus</u>	<u>2838</u>	<u>5204</u>

**Click the totals to return to respective summary slides.*

STATION 2

1229 I STREET YEAR BUILT: 1984 AGE: 33

<u>Number of Incidents by Major Category</u>	<u>2017</u>
Fires	163
Explosions	43
Medical	3316
Hazardous Condition	33
Service	445
Good Intent	1169
False Alarm	314
Natural Disaster	1
Special Calls	3
Other (auto-aid received, incomplete reports, etc.)	198
<u>Total Incidents</u>	<u>5685</u>

<u>2017 Dispatches by Apparatus</u>	<u>Engine</u>	<u>Medic</u>	<u>Truck</u>
Fires	305	29	189
Explosions	53	3	59
Medical	3082	4183	1556
Hazardous Condition	47	6	35
Service	365	336	251
Good Intent	1109	1241	664
False Alarm	347	23	439
Natural Disaster	1	0	0
Special Calls	0	0	1
Other (auto-aid received, incomplete reports, etc.)	106	204	54
<u>Total Dispatches by Apparatus</u>	<u>5415</u>	<u>6025</u>	<u>3248</u>

**Click the totals to return to respective summary slides.*

STATION 3

7208 W ELKHORN BLVD. YEAR BUILT: 1964 AGE: 53

<u>Number of Incidents by Major Category</u>	<u>2017</u>
Fires	20
Explosions	1
Medical	624
Hazardous Condition	16
Service	4
Good Intent	215
False Alarm	22
Natural Disaster	0
Special Calls	0
Other (auto-aid received, incomplete reports, etc.)	14
<u>Total Incidents</u>	<u>916</u>

<u>2017 Dispatches by Apparatus</u>	<u>Engine</u>
Fires	31
Explosions	1
Medical	613
Hazardous Condition	16
Service	3
Good Intent	198
False Alarm	22
Natural Disaster	0
Special Calls	0
Other (auto-aid received, incomplete reports, etc.)	11
<u>Total Dispatches by Apparatus</u>	<u>895</u>

**Click the totals to return to respective summary slides.*

STATION 4

3145 GRANADA WAY YEAR BUILT: 1933 AGE: 84

<u>Number of Incidents by Major Category</u>	<u>2017</u>
Fires	157
Explosions	22
Medical	3005
Hazardous Condition	52
Service	355
Good Intent	944
False Alarm	211
Natural Disaster	0
Special Calls	3
Other (auto-aid received, incomplete reports, etc.)	150
<u>Total Incidents</u>	<u>4899</u>

2017 Dispatches by Apparatus

	<u>Engine</u>	<u>Medic</u>
Fires	252	10
Explosions	30	1
Medical	2748	1972
Hazardous Condition	68	1
Service	353	128
Good Intent	868	569
False Alarm	261	13
Natural Disaster	1	0
Special Calls	4	0
Other (auto-aid received, incomplete reports, etc.)	83	96
<u>Total Dispatches by Apparatus</u>	<u>4668</u>	<u>2790</u>

**Click the totals to return to respective summary slides.*

STATION 5

731 BROADWAY YEAR BUILT: 2005 AGE: 12

Number of Incidents by Major Category 2017

Fires	60
Explosions	2
Medical	1330
Hazardous Condition	27
Service	134
Good Intent	539
False Alarm	63
Natural Disaster	0
Special Calls	1
Other (auto-aid received, incomplete reports, etc.)	94
<u>Total Incidents</u>	<u>2250</u>

2017 Dispatches by Apparatus

	<u>Engine</u>	<u>Medic</u>	<u>Truck</u>
Fires	166	3	148
Explosions	37	0	38
Medical	1412	381	625
Hazardous Condition	35	0	25
Service	138	52	100
Good Intent	584	94	255
False Alarm	210	2	220
Natural Disaster	0	0	0
Special Calls	1	1	0
Other (auto-aid received, incomplete reports, etc.)	91	112	41
<u>Total Dispatches by Apparatus</u>	<u>2674</u>	<u>645</u>	<u>1452</u>

**Click the totals to return to respective summary slides.*

STATION 6

3301 M.L. KING JR. BLVD. YEAR BUILT: 1977 AGE: 40

6

<u>Number of Incidents by Major Category</u>	<u>2017</u>
Fires	163
Explosions	27
Medical	3757
Hazardous Condition	53
Service	307
Good Intent	1205
False Alarm	269
Natural Disaster	0
Special Calls	0
Other (auto-aid received, incomplete reports, etc.)	203
<u>Total Incidents</u>	<u>5984</u>

2017 Dispatches by Apparatus

	<u>Engine</u>	<u>Medic</u>	<u>Truck</u>
Fires	253	58	212
Explosions	46	7	66
Medical	3297	3682	1451
Hazardous Condition	58	5	44
Service	192	186	194
Good Intent	1087	946	527
False Alarm	273	41	270
Natural Disaster	0	0	0
Special Calls	0	1	1
Other (auto-aid received, incomplete reports, etc.)	166	215	55
<u>Total Dispatches by Apparatus</u>	<u>5372</u>	<u>5141</u>	<u>2820</u>

**Click the totals to return to respective summary slides.*

STATION 7

6500 WYNDHAM DRIVE YEAR BUILT: 1972 AGE: 45

<u>Number of Incidents by Major Category</u>	<u>2017</u>
Fires	100
Explosions	22
Medical	2474
Hazardous Condition	22
Service	290
Good Intent	673
False Alarm	157
Natural Disaster	2
Special Calls	0
Other (auto-aid received, incomplete reports, etc.)	287
<u>Total Incidents</u>	<u>4027</u>

<u>2017 Dispatches by Apparatus</u>	<u>Engine</u>	<u>Medic</u>	<u>Truck</u>
Fires	224	31	178
Explosions	35	9	39
Medical	2520	2606	1035
Hazardous Condition	48	7	49
Service	249	175	231
Good Intent	799	629	487
False Alarm	146	12	148
Natural Disaster	2	0	1
Special Calls	2	1	2
Other (auto-aid received, incomplete reports, etc.)	65	1160	36
<u>Total Dispatches by Apparatus</u>	<u>4090</u>	<u>4630</u>	<u>2206</u>

**Click the totals to return to respective summary slides.*

STATION 8

5990 H STREET YEAR: 1959 AGE: 58

Number of Incidents by Major Category 2017

Fires	50
Explosions	15
Medical	1253
Hazardous Condition	26
Service	219
Good Intent	407
False Alarm	94
Natural Disaster	0
Special Calls	3
Other (auto-aid received, incomplete reports, etc.)	222
<u>Total Incidents</u>	<u>2289</u>

2017 Dispatches by Apparatus

	<u>Engine</u>	<u>Medic</u>
Fires	117	22
Explosions	34	4
Medical	1372	2364
Hazardous Condition	33	3
Service	244	139
Good Intent	583	642
False Alarm	129	14
Natural Disaster	0	0
Special Calls	0	1
Other (auto-aid received, incomplete reports, etc.)	54	657
<u>Total Dispatches by Apparatus</u>	<u>2566</u>	<u>3846</u>

**Click the totals to return to respective summary slides.*

STATION 10

5642 66TH STREET YEAR BUILT: 1972 AGE: 45

<u>Number of Incidents by Major Category</u>	<u>2017</u>
Fires	234
Explosions	20
Medical	3205
Hazardous Condition	56
Service	252
Good Intent	704
False Alarm	133
Natural Disaster	0
Special Calls	0
Other (auto-aid received, incomplete reports, etc.)	198
<u>Total Incidents</u>	<u>4802</u>

<u>2017 Dispatches by Apparatus</u>	<u>Engine</u>	<u>Medic</u>	<u>Truck</u>
Fires	347	43	193
Explosions	37	10	51
Medical	2972	3184	1339
Hazardous Condition	62	5	38
Service	191	122	175
Good Intent	705	645	417
False Alarm	199	17	312
Natural Disaster	0	0	0
Special Calls	0	1	0
Other (auto-aid received, incomplete reports, etc.)	122	492	65
<u>Total Dispatches by Apparatus</u>	<u>4635</u>	<u>4519</u>	<u>2590</u>

**Click the totals to return to respective summary slides.*

STATION 11

785 FLORIN RD. YEAR BUILT: 1986 AGE: 31

<u>Number of Incidents by Major Category</u>	<u>2017</u>
Fires	46
Explosions	14
Medical	2023
Hazardous Condition	12
Service	248
Good Intent	551
False Alarm	76
Natural Disaster	0
Special Calls	0
Other (auto-aid received, incomplete reports, etc.)	127
<u>Total Incidents</u>	<u>3097</u>

<u>2017 Dispatches by Apparatus</u>	<u>Engine</u>	<u>Medic</u>
Fires	84	22
Explosions	23	7
Medical	1884	2717
Hazardous Condition	20	3
Service	242	144
Good Intent	542	547
False Alarm	72	15
Natural Disaster	0	0
Special Calls	1	0
Other (auto-aid received, incomplete reports, etc.)	135	190
<u>Total Dispatches by Apparatus</u>	<u>3003</u>	<u>3645</u>

**Click the totals to return to respective summary slides.*

STATION 12

4500 24TH STREET YEAR BUILT: 1977 AGE: 40

<u>Number of Incidents by Major Category</u>	<u>2017</u>
Fires	90
Explosions	7
Medical	1141
Hazardous Condition	26
Service	231
Good Intent	351
False Alarm	80
Natural Disaster	0
Special Calls	0
Other (auto-aid received, incomplete reports, etc.)	32
<u>Total Incidents</u>	<u>1958</u>

<u>2017 Dispatches by Apparatus</u>	<u>Engine</u>	<u>Medic</u>
Fires	250	34
Explosions	34	5
Medical	1217	3064
Hazardous Condition	35	5
Service	262	221
Good Intent	436	716
False Alarm	111	30
Natural Disaster	0	0
Special Calls	2	1
Other (auto-aid received, incomplete reports, etc.)	38	152
<u>Total Dispatches by Apparatus</u>	<u>2385</u>	<u>4228</u>

**Click the totals to return to respective summary slides.*

STATION 13

1100 43RD AVENUE YEAR BUILT: 1965 AGE: 52

<u>Number of Incidents by Major Category</u>	<u>2017</u>
Fires	38
Explosions	13
Medical	1320
Hazardous Condition	33
Service	239
Good Intent	360
False Alarm	74
Natural Disaster	0
Special Calls	3
Other (auto-aid received, incomplete reports, etc.)	29
<u>Total Incidents</u>	<u>2109</u>

<u>2017 Dispatches by Apparatus</u>	<u>Engines</u>
Fires	86
Explosions	23
Medical	1434
Hazardous Condition	43
Service	251
Good Intent	418
False Alarm	81
Natural Disaster	0
Special Calls	3
Other (auto-aid received, incomplete reports, etc.)	19
<u>Total Dispatches by Apparatus</u>	<u>2358</u>



**Click the totals to return to respective summary slides.*

STATION 14

1341 NORTH C STREET YEAR BUILT: 1939 AGE: 78

<u>Number of Incidents by Major Category</u>	<u>2017</u>
Fires	215
Explosions	5
Medical	1860
Hazardous Condition	14
Service	292
Good Intent	769
False Alarm	66
Natural Disaster	1
Special Calls	2
Other (auto-aid received, incomplete reports, etc.)	86
<u>Total Incidents</u>	<u>3310</u>

<u>2017 Dispatches by Apparatus</u>	<u>Engine</u>
Fires	417
Explosions	29
Medical	2013
Hazardous Condition	41
Service	318
Good Intent	872
False Alarm	186
Natural Disaster	1
Special Calls	0
Other (auto-aid received, incomplete reports, etc.)	95
<u>Total Dispatches by Apparatus</u>	<u>3972</u>

**Click the totals to return to respective summary slides.*

STATION 15

1591 NEWBOROUGH DRIVE YEAR BUILT: 1981 AGE: 36

Number of Incidents by Major Category 2017

Fires	159
Explosions	14
Medical	2719
Hazardous Condition	36
Service	211
Good Intent	645
False Alarm	212
Natural Disaster	0
Special Calls	0
Other (auto-aid received, incomplete reports, etc.)	121
<u>Total Incidents</u>	<u>4117</u>

2017 Dispatches by Apparatus

	<u>Engine</u>	<u>Medic</u>
Fires	315	0
Explosions	20	0
Medical	2506	342
Hazardous Condition	43	0
Service	189	14
Good Intent	619	67
False Alarm	217	2
Natural Disaster	0	0
Special Calls	2	1
Other (auto-aid received, incomplete reports, etc.)	90	52
<u>Total Dispatches by Apparatus</u>	<u>4001</u>	<u>478</u>

**Click the totals to return to respective summary slides.*

STATION 16

7363 24TH STREET YEAR BUILT: 1962 AGE: 55

<u>Number of Incidents by Major Category</u>	<u>2017</u>
Fires	99
Explosions	14
Medical	3008
Hazardous Condition	20
Service	243
Good Intent	566
False Alarm	126
Natural Disaster	0
Special Calls	1
Other (auto-aid received, incomplete reports, etc.)	128
<u>Total Incidents</u>	<u>4205</u>

<u>2017 Dispatches by Apparatus</u>	<u>Engine</u>	<u>Truck</u>
Fires	213	146
Explosions	36	40
Medical	2747	1226
Hazardous Condition	27	28
Service	166	184
Good Intent	590	274
False Alarm	111	159
Natural Disaster	0	0
Special Calls	0	3
Other (auto-aid received, incomplete reports, etc.)	109	54
<u>Total Dispatches by Apparatus</u>	<u>3999</u>	<u>2114</u>

**Click the totals to return to respective summary slides.*

STATION 17

1311 BELL AVENUE YEAR BUILT: 1982 AGE: 35

<u>Number of Incidents by Major Category</u>	<u>2017</u>
Fires	232
Explosions	22
Medical	3331
Hazardous Condition	35
Service	234
Good Intent	824
False Alarm	118
Natural Disaster	0
Special Calls	0
Other (auto-aid received, incomplete reports, etc.)	189
<u>Total Incidents</u>	<u>4985</u>

<u>2017 Dispatches by Apparatus</u>	<u>Engine</u>	<u>Medic</u>	<u>Truck</u>
Fires	347	37	138
Explosions	30	5	27
Medical	2991	2978	1339
Hazardous Condition	41	4	18
Service	153	108	147
Good Intent	828	582	479
False Alarm	111	9	151
Natural Disaster	0	0	0
Special Calls	0	0	1
Other (auto-aid received, incomplete reports, etc.)	109	628	75
<u>Total Dispatches by Apparatus</u>	<u>4610</u>	<u>4351</u>	<u>2375</u>

**Click the totals to return to respective summary slides.*

STATION 18

746 NORTH MARKET BLVD. YEAR BUILT: 1979 AGE: 38

<u>Number of Incidents by Major Category</u>	<u>2017</u>
Fires	95
Explosions	16
Medical	1095
Hazardous Condition	17
Service	93
Good Intent	293
False Alarm	154
Natural Disaster	0
Special Calls	2
Other (auto-aid received, incomplete reports, etc.)	114
<u>Total Incidents</u>	<u>1879</u>

<u>2017 Dispatches by Apparatus</u>	<u>Engine</u>	<u>Medic</u>
Fires	244	0
Explosions	37	0
Medical	1161	107
Hazardous Condition	35	0
Service	97	7
Good Intent	355	22
False Alarm	164	1
Natural Disaster	0	0
Special Calls	2	0
Other (auto-aid received, incomplete reports, etc.)	136	19
<u>Total Dispatches by Apparatus</u>	<u>2231</u>	<u>156</u>

**Click the totals to return to respective summary slides.*

STATION 19

1700 CHALLENGE WAY YEAR BUILT: 1969 AGE: 48

Number of Incidents by Major Category 2017

Fires	135
Explosions	7
Medical	1691
Hazardous Condition	21
Service	156
Good Intent	636
False Alarm	106
Natural Disaster	0
Special Calls	0
Other (auto-aid received, incomplete reports, etc.)	223
<u>Total Incidents</u>	<u>2975</u>

2017 Dispatches by Apparatus

	<u>Engine</u>	<u>Medic</u>
Fires	295	34
Explosions	25	8
Medical	1921	2878
Hazardous Condition	45	6
Service	181	124
Good Intent	831	824
False Alarm	118	22
Natural Disaster	0	0
Special Calls	0	2
Other (auto-aid received, incomplete reports, etc.)	82	966
<u>Total Dispatches by Apparatus</u>	<u>3498</u>	<u>4864</u>

**Click the totals to return to respective summary slides.*

STATION 20

2512 RIO LINDA BLVD. YEAR BUILT: 2005 AGE: 12

Number of Incidents by Major Category

	<u>2017</u>
Fires	296
Explosions	23
Medical	4206
Hazardous Condition	49
Service	241
Good Intent	1147
False Alarm	101
Natural Disaster	1
Special Calls	1
Other (auto-aid received, incomplete reports, etc.)	277
<u>Total Incidents</u>	<u>6342</u>

2017 Dispatches by Apparatus

	<u>Engine</u>	<u>Medic</u>	<u>Rescue</u>	<u>Truck</u>
Fires	437	37	154	5
Explosions	36	6	32	0
Medical	3521	3939	1642	18
Hazardous Condition	48	8	29	0
Service	172	176	169	3
Good Intent	1022	875	533	10
False Alarm	104	13	176	1
Natural Disaster	1	0	0	0
Special Calls	1	1	1	0
Other (auto-aid received, incomplete reports, etc.)	168	337	151	1
<u>Total Dispatches by Apparatus</u>	<u>5510</u>	<u>5392</u>	<u>2887</u>	<u>38</u>

**Click the totals to return to respective summary slides.*

STATION 30

1901 CLUB CENTER DRIVE YEAR BUILT: 2005 AGE: 12

<u>Number of Incidents by Major Category</u>	<u>2017</u>
Fires	53
Explosions	13
Medical	1400
Hazardous Condition	20
Service	144
Good Intent	253
False Alarm	132
Natural Disaster	0
Special Calls	0
Other (auto-aid received, incomplete reports, etc.)	145
<u>Total Incidents</u>	<u>2160</u>

<u>2017 Dispatches by Apparatus</u>	<u>Engine</u>	<u>Medic</u>	<u>Truck</u>
Fires	101	17	52
Explosions	17	3	17
Medical	1231	2071	440
Hazardous Condition	31	7	24
Service	69	71	103
Good Intent	261	311	122
False Alarm	123	10	108
Natural Disaster	0	0	0
Special Calls	1	0	1
Other (auto-aid received, incomplete reports, etc.)	89	244	38
<u>Total Dispatches by Apparatus</u>	<u>1923</u>	<u>2734</u>	<u>905</u>

**Click the totals to return to respective summary slides.*

STATION 43

4201 EL CENTRO ROAD YEAR BUILT: 2011 AGE: 6

<u>Number of Incidents by Major Category</u>	<u>2017</u>
Fires	56
Explosions	11
Medical	1334
Hazardous Condition	22
Service	125
Good Intent	226
False Alarm	114
Natural Disaster	0
Special Calls	0
Other (auto-aid received, incomplete reports, etc.)	63
<u>Total Incidents</u>	<u>1951</u>

<u>2017 Dispatches by Apparatus</u>	<u>Engine</u>	<u>Medic</u>	<u>Truck</u>
Fires	111	21	69
Explosions	19	6	29
Medical	1124	2863	473
Hazardous Condition	28	12	30
Service	55	112	92
Good Intent	255	513	159
False Alarm	103	23	245
Natural Disaster	0	0	0
Special Calls	0	0	0
Other (auto-aid received, incomplete reports, etc.)	54	160	36
<u>Total Dispatches by Apparatus</u>	<u>1749</u>	<u>3710</u>	<u>1133</u>

**Click the totals to return to respective summary slides.*

STATION 56

3730 47TH AVENUE YEAR BUILT: 1962 AGE: 55

<u>Number of Incidents by Major Category</u>	<u>2017</u>
Fires	245
Explosions	19
Medical	2365
Hazardous Condition	31
Service	181
Good Intent	702
False Alarm	87
Natural Disaster	0
Special Calls	2
Other (auto-aid received, incomplete reports, etc.)	179
Total Incidents	3811

<u>2017 Dispatches by Apparatus</u>	<u>Engine</u>	<u>Medic</u>
Fires	475	65
Explosions	43	3
Medical	2331	3767
Hazardous Condition	44	7
Service	195	182
Good Intent	786	869
False Alarm	103	25
Natural Disaster	0	1
Special Calls	2	2
Other (auto-aid received, incomplete reports, etc.)	71	314
Total Dispatches by Apparatus	4050	5235

**Click the totals to return to respective summary slides.*

STATION 57

7927 EAST PARKWAY YEAR BUILT: 1958 AGE: 59

<u>Number of Incidents by Major Category</u>	<u>2017</u>
Fires	123
Explosions	13
Medical	2414
Hazardous Condition	28
Service	200
Good Intent	588
False Alarm	83
Natural Disaster	0
Special Calls	0
Other (auto-aid received, incomplete reports, etc.)	96
<u>Total Incidents</u>	<u>3545</u>

<u>2017 Dispatches by Apparatus</u>	<u>Engine</u>	<u>Medic</u>
Fires	310	38
Explosions	42	9
Medical	2477	3520
Hazardous Condition	40	3
Service	195	150
Good Intent	753	669
False Alarm	121	9
Natural Disaster	0	0
Special Calls	0	0
Other (auto-aid received, incomplete reports, etc.)	65	515
<u>Total Dispatches by Apparatus</u>	<u>4003</u>	<u>4913</u>

**Click the totals to return to respective summary slides.*

STATION 60

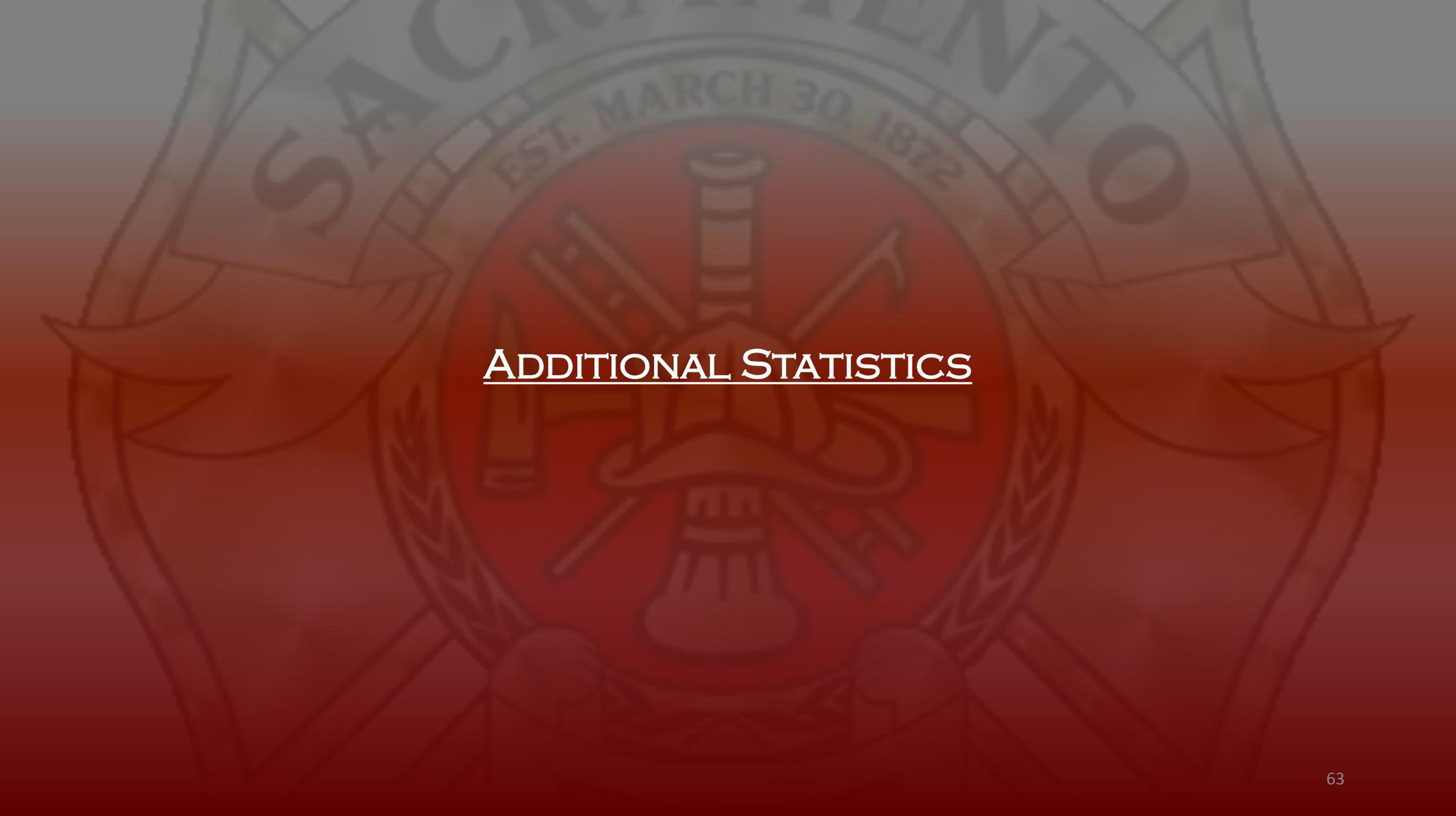
3301 JULLIARD DRIVE YEAR BUILT: 1962 AGE: 55

<u>Number of Incidents by Major Category</u>	<u>2017</u>
Fires	52
Explosions	9
Medical	1246
Hazardous Condition	9
Service	130
Good Intent	391
False Alarm	63
Natural Disaster	0
Special Calls	0
Other (auto-aid received, incomplete reports, etc.)	169
Total Incidents	2069

<u>2017 Dispatches by Apparatus</u>	<u>Engine</u>
Fires	169
Explosions	19
Medical	1541
Hazardous Condition	27
Service	168
Good Intent	600
False Alarm	126
Natural Disaster	1
Special Calls	0
Other (auto-aid received, incomplete reports, etc.)	16
Total Dispatches by Apparatus	2667



**Click the totals to return to respective summary slides.*

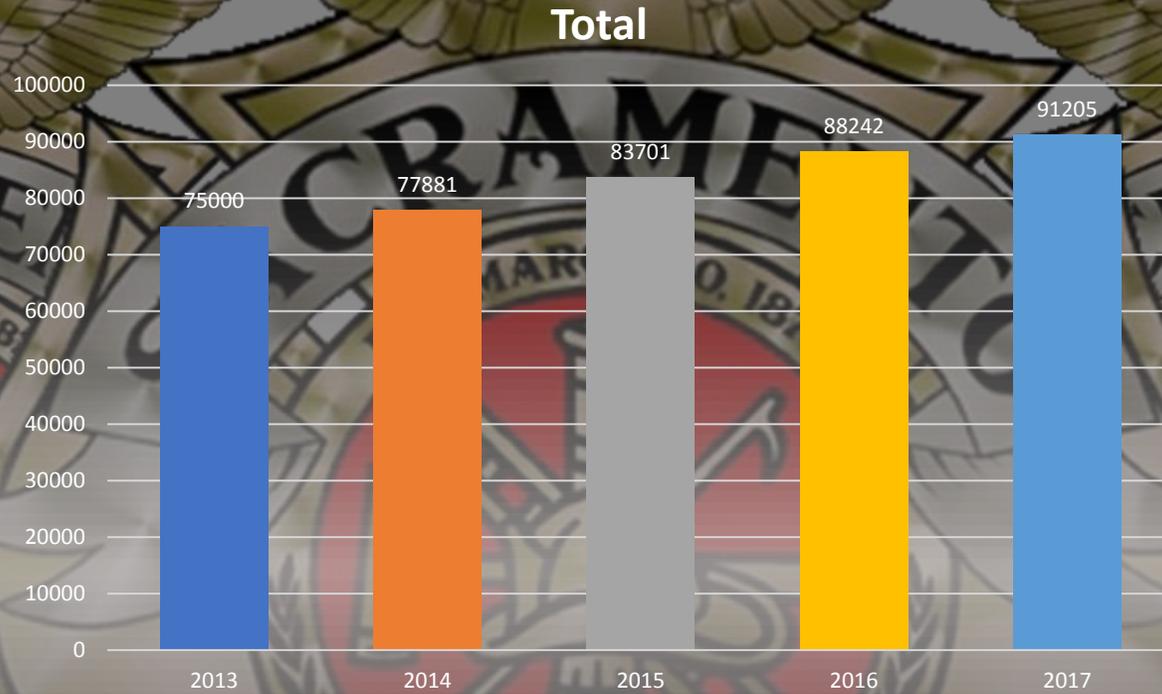


ADDITIONAL STATISTICS

2017 FIRES, EXPLOSIONS, AND BURNS

<u>Fires by Incident Type</u>	<u>Count</u>	<u>Percentage</u>	<u>Fires by Incident Type Cont'd</u>	<u>Count</u>	<u>Percentage</u>
100 Fire, other	71	1.85%	142 Brush, or brush and grass mixture fire	120	3.13%
111 Building fire	388	10.11%	143 Grass fire	388	10.11%
112 Fires in structures other than in a building	7	0.18%	150 Outside rubbish fire, other	586	15.28%
113 Cooking fire, confined to container	197	5.14%	151 Outside rubbish, trash or waste fire	578	15.07%
114 Chimney or flue fire, confined to chimney or fireplace	12	0.31%	152 Garbage dump or sanitary landfill fire	6	0.16%
115 Incinerator overload or malfunction, fire conf	2	0.05%	153 Construction or demolition landfill fire	2	0.05%
116 Fuel burner/boiler malfunction, fire confined	1	0.03%	154 Dumpster or other outside trash receptacle fire	233	6.07%
117 Commercial Compactor fire, confined to rubbish	1	0.03%	155 Outside stationary compactor/compacted trash fire	1	0.03%
118 Trash or rubbish fire, contained	26	0.68%	160 Special outside fire, other	68	1.77%
121 Fire in mobile home used as fixed residence	3	0.08%	161 Outside storage fire	11	0.29%
122 Fire in motor home, camper, recreational vehicle	3	0.08%	162 Outside equipment fire	22	0.57%
123 Fire in portable building, fixed location	2	0.05%	170 Cultivated vegetation, crop fire, other	2	0.05%
130 Mobile property (vehicle) fire, other	40	1.04%	173 Cultivated trees or nursery stock fire	1	0.03%
131 Passenger vehicle fire	346	9.02%	200 Overpressure rupture, explosion, overheat other	3	0.08%
132 Road freight or transport vehicle fire	21	0.55%	210 Overpressure rupture from steam, other	1	0.03%
134 Water vehicle fire	1	0.03%	220 Overpressure rupture from air or gas, other	4	0.10%
135 Aircraft fire	1	0.03%	221 Overpressure rupture of air or gas pipe/pipeli	8	0.21%
136 Self-propelled motor home or recreational vehi	2	0.05%	251 Excessive heat, scorch burns with no ignition	369	9.62%
137 Camper or recreational vehicle (RV) fire	15	0.39%	480 Attempted burning, illegal action, other	27	0.70%
138 Off-road vehicle or heavy equipment fire	2	0.05%	481 Attempt to burn	10	0.26%
140 Natural vegetation fire, other	108	2.82%	561 Unauthorized burning	141	3.68%
141 Forest, woods or wildland fire	6	0.16%	Grand Total	3,836	100%

2013-2017 INCIDENT TOTALS



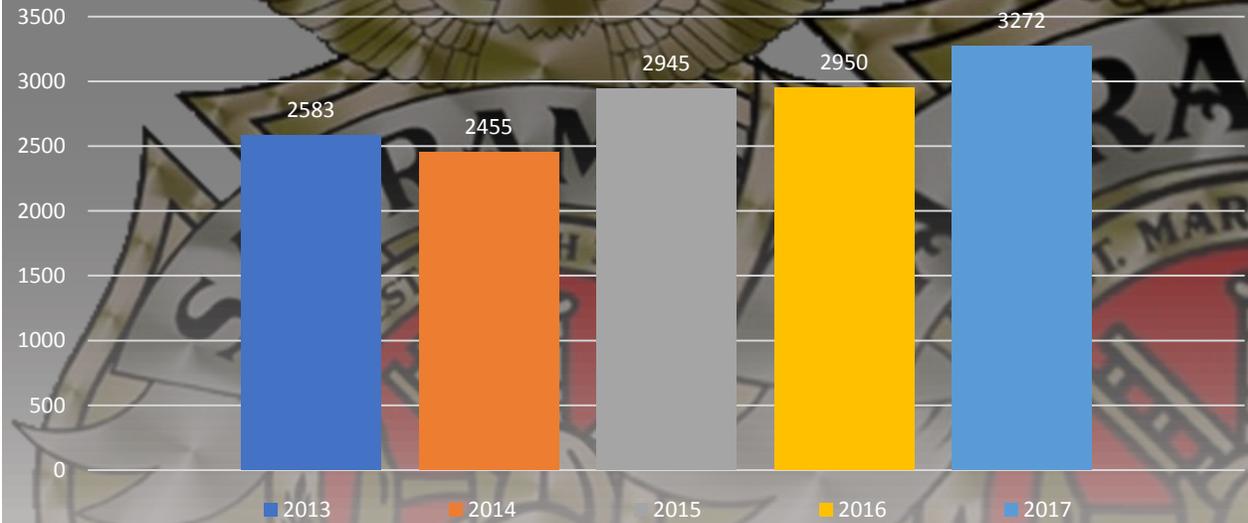
Total Incidents by Year % change by Year

2013	75,000	4%
2014	77,881	7%
2015	83,701	5%
2016	88,242	3%
2017	91,205	

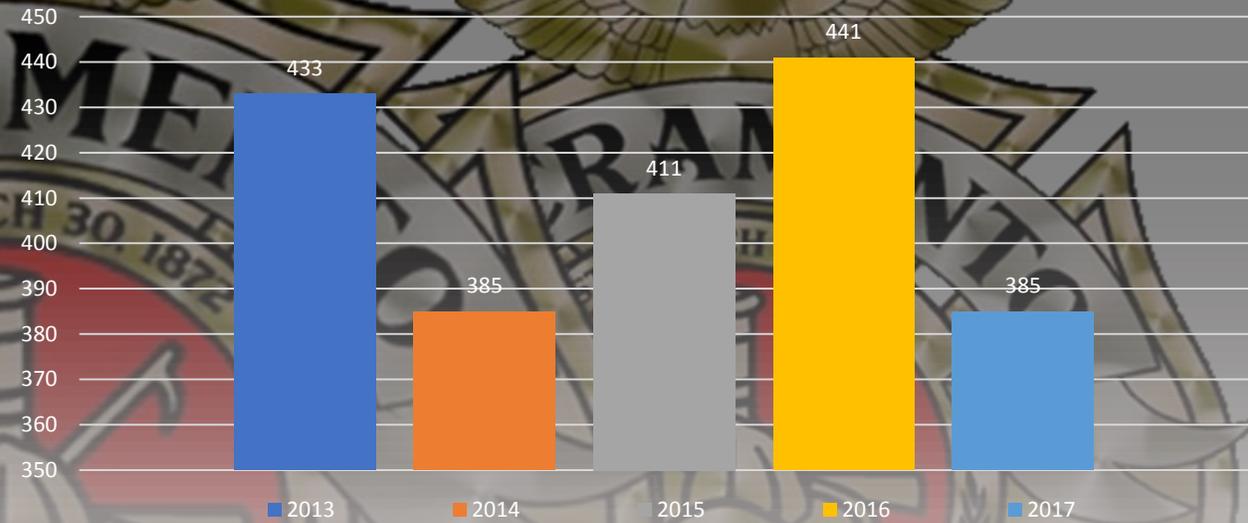
**Incidents and totals are those inside & outside City of Sacramento Service area. Unidentified calls are included.*

2013-2017 INCIDENTS BY MAJOR CATEGORY

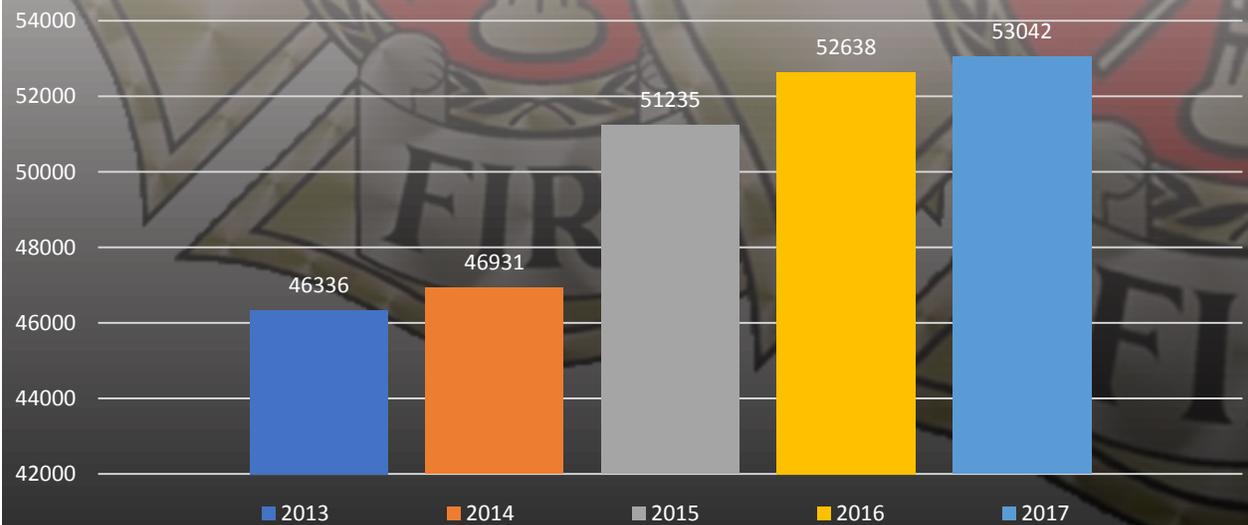
Fire Incidents



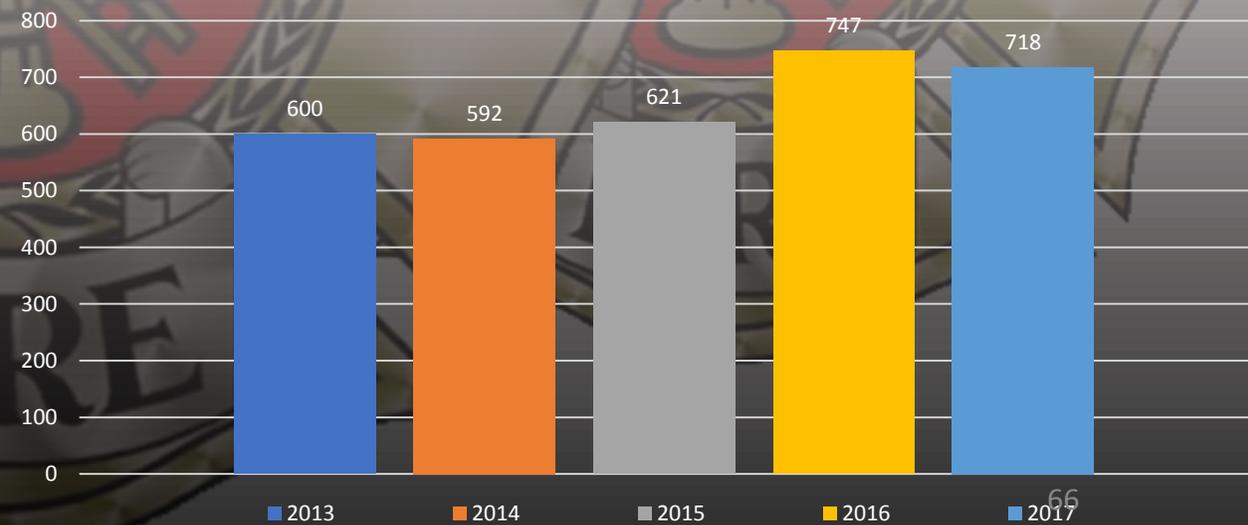
Explosion Incidents



Medical Incidents

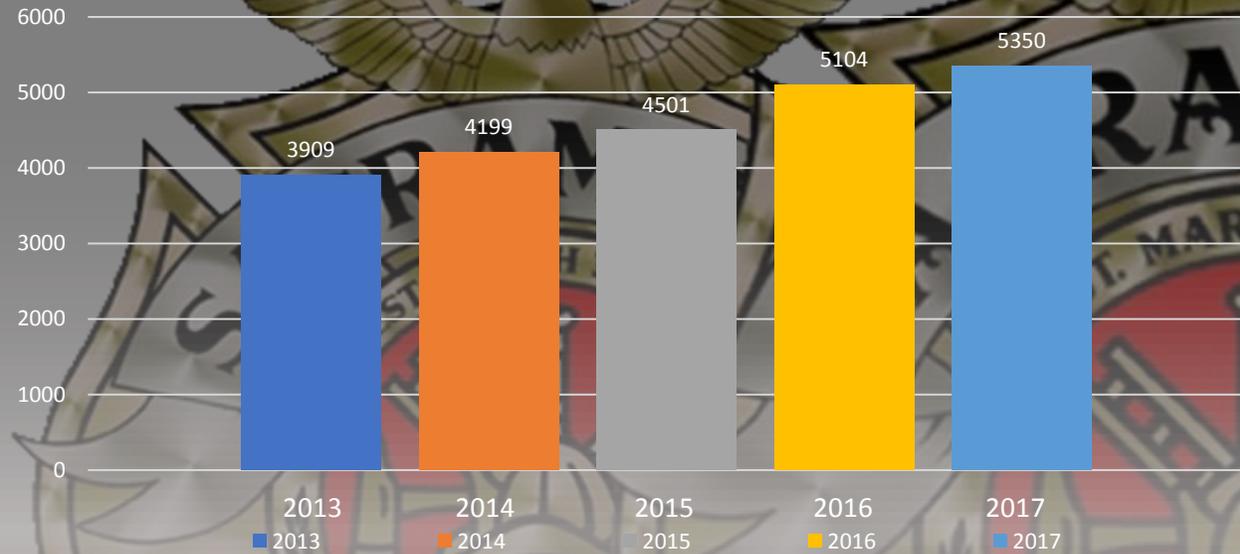


Hazardous Condition Incidents

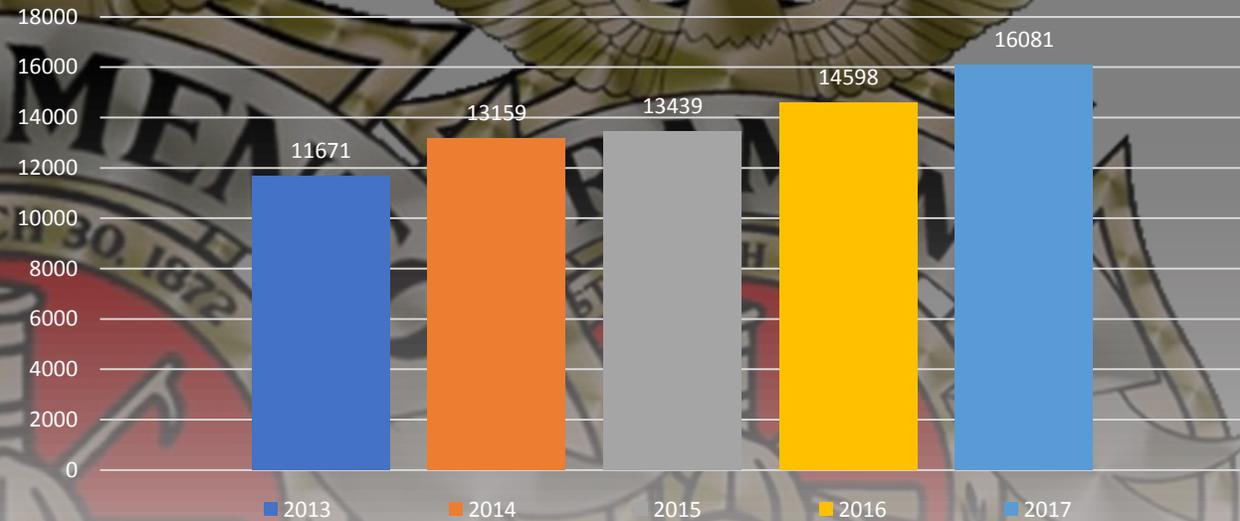


2013-2017 INCIDENTS BY MAJOR CATEGORY

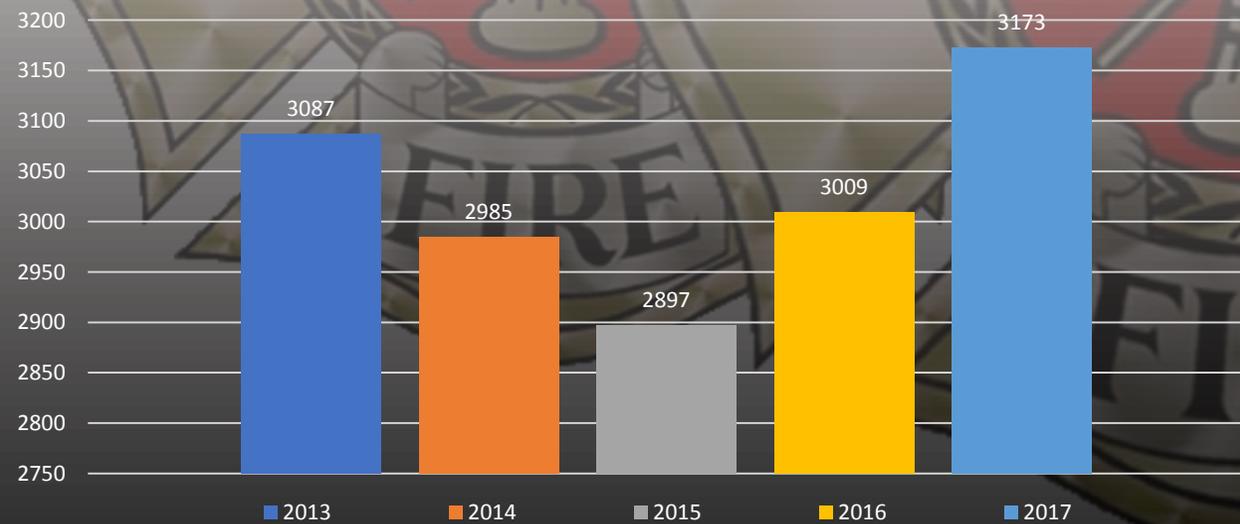
Service Incidents



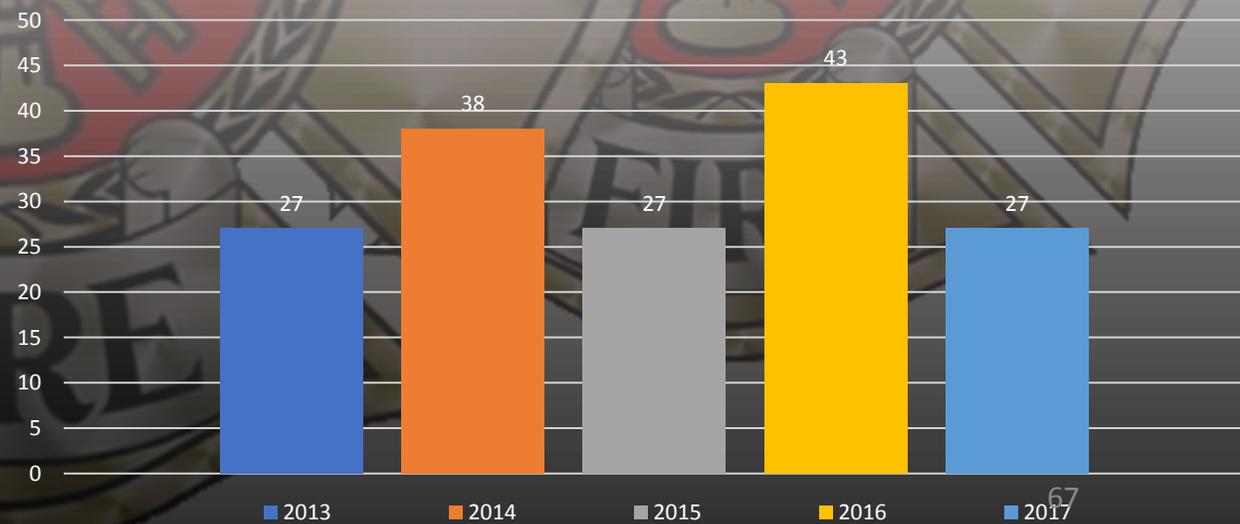
Good Intent Incidents



False Alarm Incidents



Natural Disaster & Special Call Incidents



2017 ACTIVITY WITHIN SERVICE AREA

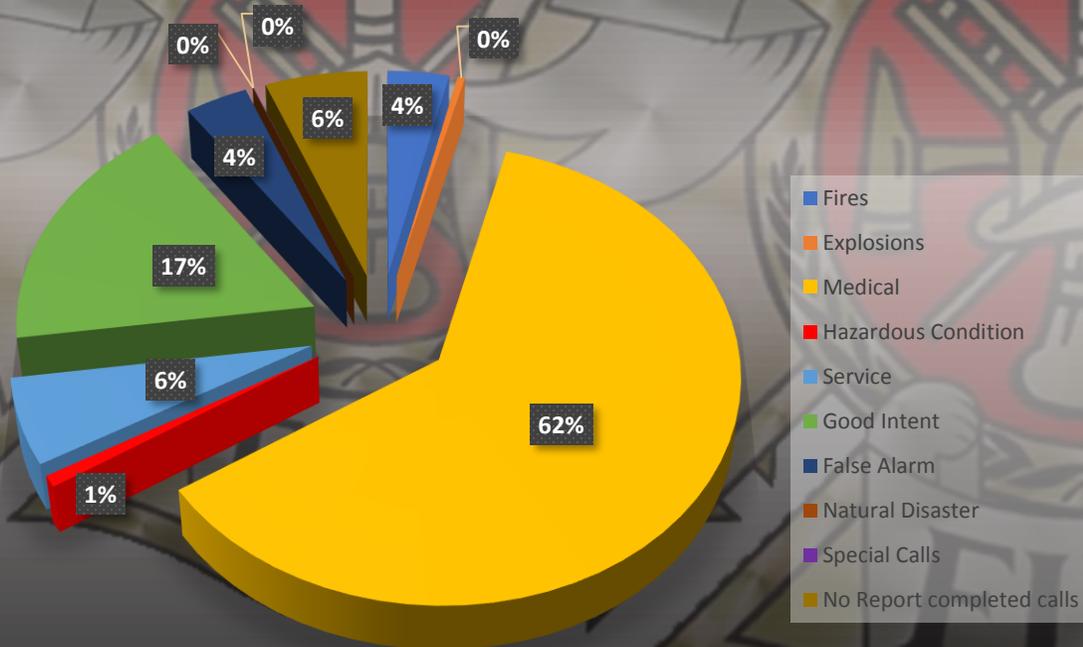
2017 Average Response Times Within Service Area

Engine: 00:05:27
 Medic: 00:07:01
 Trucks: 00:05:46

Final Disposition Call Types

Final Disposition Call Types	Total	% of Totals
Fires	2,991	3.60%
Explosions	364	0.44%
Medical	51,303	61.74%
Hazardous Condition	677	0.81%
Service	5,127	6.17%
Good Intent	14,574	17.54%
False Alarm	3,048	3.67%
Natural Disaster	5	0.01%
Special Calls	21	0.03%
Incomplete Reports	4,981	5.99%
Total Calls In City	83,091	100%

Final Disposition Call Types

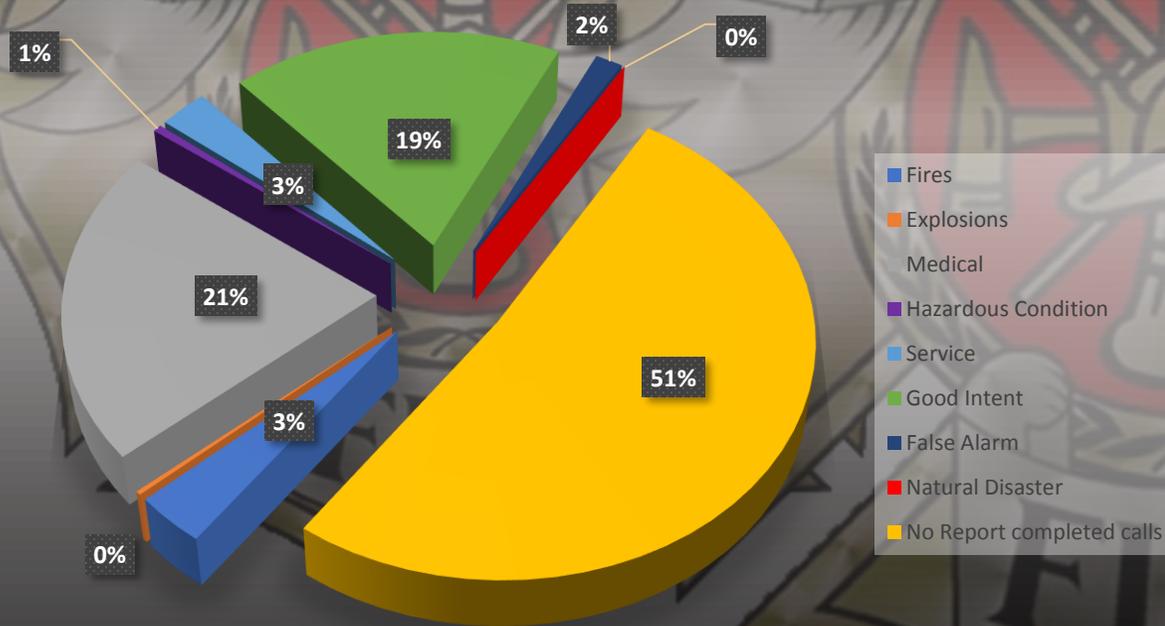


2017 ACTIVITY OUTSIDE SERVICE AREA

2017 Average Response Times Outside Service Area

Engine: 00:06:30
 Medic: 00:08:20
 Trucks: 00:07:34

Final Disposition Call Types



Final Disposition Call Types

Final Disposition Call Types	Total	% of Totals
Fires	281	3.46%
Explosions	21	0.26%
Medical	1739	21.43%
Hazardous Condition	40	0.49%
Service	223	2.75%
Good Intent	1507	18.57%
False Alarm	125	1.54%
Natural Disaster	1	0.00%
Special Calls	0	0.00%
Incomplete Reports	4177	51.48%
Total Calls Outside City	8114	100.00%

Mutual Aid to:

Mutual Aid to:	Total	% of Totals
Airport - Sacramento Intl	1	0.01%
Courtland	1	0.01%
Consumnes	662	8.16%
Folsom	2	0.02%
Metro	7,261	89.49%
Walnut Grove	4	0.05%
West Sacramento	59	0.73%
Wilton	3	0.04%
Woodland	3	0.04%
None Selected	118	1.45%
Mutual Aid Total	8,114	100.00%

ACKNOWLEDGEMENTS

City of **SACRAMENTO**

Sacramento Mayor and City Council

Darrell Steinberg, Mayor
Angelique Ashby, District 1
Allen Warren, District 2
Jeff Harris, District 3
Steve Hansen, District 4
Jay Schenirer, District 5
Eric Guerra, District 6
Rick Jennings, District 7
Larry Carr, District 8

City Manager
Howard Chan

Assistant City Managers

John Dangberg
Fran Halbakken
Leyne Milstein
Chris Conlin

*For more information about the Sacramento Fire Department, please call (916) 808-1300
or visit our website at www.sacfire.org*